BCLA Cataloguing & Technical Services Interest Group (BCCATS) Spring Meeting Surrey School District Resource and Education Centre 14123 92 Avenue, Surrey (Rm 206) Tuesday, May 7, 2019 (1:30 - 4:30 p.m.)

MINUTES

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Via teleconference:

Conference call not working at start of meeting.		
Joined at break via BC Libraries Cooperative system:		
Rachel	Greater Victoria Public Library	
Rogers		
Heather	Capilano University Library	
Bourne		

Sharon Herbert	BC Libraries Cooperative
Trevor Smith	Douglas College Library
Anna Loster	Legislative Library of BC
Mariann	North Vancouver District Public Library
Kempthorne	
Adam Farrell	New Westminster Public Library
Naomi Lloyd	Vancouver School of Theology / Indian Residential School History &
	Dialogue Ctr
Dean	University of Victoria Library
Seeman	

1. Welcome and acknowledgments

2. Introductions

3. Additions to and approval of the agenda

No additions

4. Amendments to the minutes of the September 14th fall meeting

No amendments

5. Business arising from the fall 2018 meeting minutes

5.1. Biography of Mac Elrod for BCCATS web page

Been more difficult to compost than expected. Have linked Mac's name to his Wikipedia page, which was written by Mac's daughter in the hopes that will serve for now.

5.2. Proposals for BCLA 2019 Conference program

Ryan and Michelle's proposal was accepted and is scheduled for Thursday (May 9) at 9am. Get there early because we are expecting good attendance.

5.3. Status of libraries in LAC transition from AMICUS to Voilà

Denise McGeachy's action with LAC regarding their decision to deny OCLC membership subsidy garnered no change.

6. Reports

6.1. Report from the Chair (R. Violette)

Richard thanked everyone for their support and patience throughout the year, with special thanks to cochair Karen Scherlinger and to Samantha, Ryan, Maryann, Samuel and Linda.

6.2. Continuing Education Report (M. Kempthorne)

• Maryann's report was distributed with the agenda and is included in Appendix A.

• Maryann wishes to relinquish the position of Continuing Ed. Representative. Please consider volunteering for the role.

6.3. Report from the Canadian Federation of Library Associations Cataloguing and Metadata Standards Committee rep (R. Vernon)

• The Committee's main activity is to report back on the happenings at CLA.

• Taking encouragement from the fact that LOC is in production with a BIBFRAME catalogue. 100 people are working hard on the BIBFRAME project but there is no indication of when there will be a working system available.

• The Canadian BIBFRAME readiness task force has been struck to determine the impact, assess understanding and make recommendations for how the national body can support it. Dean Seeman is on this task force. They are currently preparing a survey to send to a random selection of Canadian libraries. The committee may have specific library sectors or geographic regions still needing representation. Contact Christopher Carr (Concordia) or Heather Pretty (Memorial Univ. of Newfoundland) if interested. Ryan will share a document about the task force after the meeting.

• Other reps have indicated they do not have a BCCATS equivalent in their own region. May Chan will be rejoining that committee as the Ontario rep.

• The CMSC has no connection with the CFLA Indigenous Matters Committee. Alissa Cherry is on the committee and may have more details but get a sense that there isn't much happening.

6.4. Report from the Awards Committee (R. Violette)

• BCLA requested the names of winners by March 6th.

• This year's winner will be revealed at the awards luncheon of Friday and posted to the webpage soon after.

• Currently working on establishing Terms of reference for the committee. Hoping to have in place for fall meeting.

6.5. Resignation and Call for Election of BCCATS Secretary (R. Violette)

• No volunteers. Samantha will stay on another year.

• Richard is willing to serve as chair for another year but would give it up if anyone wishes to take it on. Feels that a person should only serve for two years. Diversity is important as it brings different voices to the table (individual people as well as the libraries being represented). No volunteers.

• Please consider volunteering next spring.

7. Proposals for future BCCATS Continuing Education workshops (M. Kempthorne)

Suggestions for fall 2019:

- Coding skills (practical knowledge)
- MARCedit: advanced MARCedit in the summer (following from item 7.2 in Fall meeting minutes).
- MARCedit training is also available through Library Juice academy.

 \circ $\hfill Is there enough interest to have one on the island? Can survey the list. Will suggest to Maryann.$

- Maryann also suggests an online version.
- LRM/RDA session is still on hold while the toolkit is being finalized. Will consider offering it this year.
- Cataloguer meetup: informal meeting to connect and talk about things of interest. Can contact Michelle Yule to discuss even if doesn't take official form.
- MARCedit regular expressions
- BIBFRAME: Dean Siemen (UVIC) is on the committee and unfortunately cannot provide feedback because of the teleconferencing issues.

BREAK (20 min.)

Teleconference connection established through BC Library Cooperative. Nine teleconferencees joined the meeting.

8a. Shall a coalition of BC libraries adopt the Association for Manitoba Archives indigenous subject heading list? (S. Richmond)

Option 1: As written and periodically revised by the AMA

Option 2: As adapted by Greater Victoria Public Library

Option 3: As jointly adapted by coalition participants

• We may all be in favour of making changes but how others respond to this challenge will make a difference for how some of us can implement.

• What is the consensus on this? Where is everyone going?

• GVPL: Would like a shared standard. They consider their subject heading work an interim solution but it is complete and was shared after the Sorting Libraries Out symposium. They expect it to change as future indications require. Implementation is working well, as a combination of weekly work responding to new headings in the unauthorized headings list and real-time editing of copy during creation or import. Authority work is conducted in-house, so there is no need to match the authority agencies standards/processes for exceptions. The GVPL list is a BC-centric adaptation of the Association for Manitoba Archives (AMA) headings scheme (which is itself a Manitoba-centric solution).

• Samuel would also prefer a stable standard and believes we're kind of headed in that direction.

• Sitka (90 libraries in two provinces spanning all types of communities): Have not begun a formal conversation with their member libraries.

• Surrey Schools: have been removing Indians of North America from incoming records, using the preferred group headings (First Nations, Inuit, Métis) and names of individual peoples.

• Inconsistency between agencies could become an issue if we are all using our own local standard, yet there is already inconsistency in OCLC. As long as we code as local headings, local work

should not be an issue. For sharing amongst ourselves, we are all trying to move in the same direction. We are aware of those who aren't and will have to make adjustments. Implementations thus far have been a full replacement but some libraries could retain LC headings alongside the local implementation if necessary.

Concerns about moving forward without consultation as it may create new problems. This was discussed at Sorting Libraries Out. True consultation will not be possible for many of these headings (eg. Peoples of South America) but there has already been a lot of research and consultation completed. AMA has done extensive consultation in Manitoba. UBC has done extensive consultation and is doing something very similar to GVPL. The National Indigenous Knowledge and Language Alliance (NIKLA) group is creating a preferred list of names for Indigenous peoples across Canada in consultation with the communities themselves, with term-sourcing documented. The list is not yet public. We should be able to draw on work that is already done.

• Diacritics will be handled differently in each system.

• Do we know how the foundational resources will be maintained?

• Cataloguing standards are usually built within a context and we shouldn't expect to see a pan-American solution for this. Systems of knowledge are too diverse across the board on this.

 \circ $\,$ We all know that Indians is not the right term. We can switch to Indigenous now. If you need somewhere to start, start there.

 \circ Indians of North America has been removed from the Sears List of Subject Headings. It is happening.

• It is too early to pick some libraries to lead this as a coalition but some libraries' work is already starting to be the focus. We have to focus on getting a central resource that we can build on and perhaps contribute to. If we commit to working on this with transparency may be we will reach a point of formalizing it or sharing it for advocacy.

• Michelle will share a document that we can consult to see what other libs are doing as well as the Xwi7xwa Library names list. Rachel has shared the GVPL headings to the listserv during the conversation.

• Sharon suggested that we can use the BC Libraries Cooperative Toolshed if we need a central location to hold these resources.

• Perhaps we can send the national group a letter asking for updates to help things along? Ryan will also take to the metadata standards committee.

8b. Shall this same coalition make a joint statement of its intent to the coordinator of the SACO Latin America and Indigenous Peoples of the Americas Funnel? (S. Richmond)

Option 1: As an aggregate signed by each of the participating libraries

Option 2: As represented by one of the libraries (e.g., UBC-FNHL or GVPL) in a coordinating role Not the right time.

9. Access to Canadiana Authorities and Canadian Subject Headings (S. Bloomfield)

LAC has taken the Canadian Subject Headings and Canadian Name Authorities into OCLC. Non-member libraries can view name authorities in VIAF but cannot download authority records from there. We can see the headings assigned to Amicus records in the public Voila interface but we cannot see which ones come from CSH or download authority records. LAC is making a single MARC file of all the Canadian authority records available, but they are in raw MARC (ie. no searching interface or single record download capability) and file updates will not be incremental (ie. will have to compare against the original file and remove duplicates if batch loading).

• Some libraries have simply decided not to use Canadian headings; however, this makes a significant impact on name authorities for Canadian works and works about Canada.

• Is there a way to provide access?

• The file is a full set of records, with updates (changes and deletions, primarily of names) expected every couple of weeks. If putting the file up, would have to be able to do the comparison and make changes as appropriate. The original set came in multiple files, yet updates do not reference the original file location... (MARCEDIT can deal with that).

• Can we save the file somewhere for consultation? ELN? BC Libraries Cooperative? Someone would have to create an interface application to give us a friendly access.

- Are there licensing concerns?
- Can one of the big libraries load the authority file, thus creating access via Z39.50?

• Charles will take a look at the file and see how hard it would be to create something and, if it doesn't seem to hard, could participate it. If it's just an xml file, new updates could be easily swapped in.

• Can this be presented to OCLC as a standalone product that could be marketed to small libraries for a small fee? Samantha will ask.

10. Timeline of transition to BIBFRAME in Canada (S. Bloomfield)

With inventory and strategy work now starting in Canada, is there any sense of a timeline for transition?

It is still completely vendor dependent. Everything is still based on a MARC backend or display.
We should not, however, expect any more MARC-based progression. Expecting a slow

transition based on building new development into the new systems. There is already some work on designing systems to work with dual (MARC and BIBFRAME) backend structures.

11. The subject that dares not speak its name: what about "Illegal Aliens"? (R. Violette)

LC was going to replace but Congress forced retention of the "legal terminology" (by pressure, not legislated). There have been rumors of changes to come but replacing one heading with the 2 new proposals may be inefficient. LAC continues to use illegal aliens. MESH, the Sears List and other thesauri have already changed. Many are just waiting for OCLC.

- Many libraries retain both MESH and LC, so the new heading is already there.
- Part of the goal was getting away from the broader term: aliens, which makes people think of creatures from space.
- Nobody seems to have considered alternative treatments.

12. Round table reports lightning round (only if time permitting)

Passed

13. Next meeting

- Kwantlen Richmond
- September 20th
- Linda will report back

Meeting adjourned: 4:15pm

Continuing education related to BCCATs has not held any special programs since the fall meetings.

The **successful session for BCLA for Decolonizing library metadata** is the key BCCATs stride for continuing education in this year from the Committee and for this we are grateful to Ryan Vernon and Michelle Yule for all the work put in.

Other key Continuing education for the BCCATS community since Fall included:

Nanaimo based Code for Lib BC, Nov 29 & 30. In November. 2019 Code for Lib is on the North Shore. Call for problems and talk proposals is expected in August of this year.

ALA midwinter session Deeper Dive into RDA. Late January

The sold out two day session **Sorting Libraries out: Decolonizing Classification and Indigenizing Description** – planned and delivered by COPPUL, SFU, UBC and U of A

There is currently an <u>unscheduled</u> offering for MARC edit training from trainer Cynthia Ng. Would BCCATS members be interested in a summer institute dates.? And is it worth having one on the island and one on the mainland? (open to other hosts elsewhere as well). Take a poll (please Richard for three zones of offering this in summer. Lower Mainland, Island and other (could be online?)

Added notes:

On the North Shore our cataloguing departments coordinated their own cross library RDA training

Many BCCATs members would have also accessed Continuing education via other sources would members like to provide other notes of good access to training and development done that they recommend.

Brainstorming to locate new Continuing Education? Or are the new field of offerings filling our needs?

Education Committee of BCLA. Nothing to report. The BCLA committee is not currently meeting.

Finally. I would like to resign the Cont Ed role in September. I look forward to convening the MARC session before then and encourage others to start thinking of volunteering for the work. Thank you.

Hello Listmembers,

At the Chair's request I'm sharing my correspondence with Sara Levinson (SACO LAIPA Funnel Coordinator) on decolonizing indigenous peoples-related subject headings (directly below). Links to the GVPL and Association for Manitoba Archives lists appear at the end.

Cheers,

Samuel

Samuel Richmond

Head, Bibliographic Services | Collections and Technical Services Vancouver Public Library | Central Branch

t: 604-331-3831 | e: <u>samuel.richmond@vpl.ca</u>

Vancouver Public Library acknowledges that our work takes place on the unceded homelands of the Musqueam, Squamish, and Tsleil-Waututh Nations.

[Correspondence begins here]

Hello Mr. Richmond,

I am sorry that it has taken me so long to get back to you. Tim Thompson found that he wasn't able to continue as a funnel coordinator, and I am presently doing this alone.

I have been hearing about some wonderful encouraging work out of Canada in relation to the decolonization of access points relating to indigenous peoples and I wish we were able to do as much, and in so organized a fashion. Thank you so much for sending those links along. I am going to share them with the rest of the people who have expressed interest in the funnel.

So far the group has been extremely anarchic, and since we are all so separated, we cannot meet in person, and that has made it difficult for me. We are still working on to organizing ourselves and figuring out a way to set the funnel up in a way that best encourages and aids those people with proposals but without the means to submit them to Library of Congress to do so. The lack of specific steps that should be taken and a clear path set out as to how to do things is something that I am hoping to ameliorate during our next SALALM (Seminar for the Acquisition of Latin American Library Materials) Conference in June this year. As a cataloger, the lack of a clear, thought-out way that provides guidance is frustrating for me, and since I have put my name on as coordinator, I would like to be able to tackle this issue as soon as possible. We are hoping that the SALALM website can host the funnel in a way that works easily. It is still a work in progress.

I have not heard from any other Canadian librarians wishing to be involved in the funnel, but would very much welcome participation from those who have contact with peoples who feel themselves misrepresented and who would like to correct that. I am very glad that you got in touch with me, and will add your name to the LAIPA list. Though I must admit that not a lot is

happening at the moment, I am hoping that things will be moving a bit more after the June Conference in Austin, Texas.

Wishing you the very best, and again, apologies for the delay in my response,

Sara Levinson Latin American and Iberian Cataloger Resource Description & Management P.O. Box 8890 Davis Library CB# 3914 University of North Carolina at Chapel Hill Chapel Hill, NC 27515-8890 Phone: (919) 962-3775 Fax: (919) 962-4450 Email: saralev@email.unc.edu From: Samuel Richmond <<u>Samuel.Richmond@vpl.ca</u>> Sent: Monday, April 8, 2019 6:22 PM To: 'timothy.thompson@yale.edu' <<u>timothy.thompson@yale.edu</u>> Cc: Levinson, Sara <<u>saralev@email.unc.edu</u>> Subject: SACO indigenous peoples funnel question

Dear Mr. Thompson and Ms Levinson,

I was most encouraged to see the addition of indigenous peoples as a focal point of the Subject Authorities Cooperative.

Vancouver Public is one of a growing number of Canadian libraries taking up the mandate from the Truth and Reconciliation Commission to work toward decolonizing access points related to indigenous entities and topics. I'm sure you're aware of the work the Association for Manitoba Archives has done in this area. More recently the Greater Victoria Public Library has embarked on a similar course. Both efforts have made substantial progress, yet both risk decreased interoperability with the North American standards set by LCSH.

Has either of you been contacted by other Canadian librarians wishing to contribute to the Indigenous Peoples of the Americas funnel, and would SACO be open to incorporating our contrasting perspective?

With intense interest I look forward to hearing from you. For reference I am including these relevant resource links:

Association for Manitoba Archives: <u>https://libguides.lib.umanitoba.ca/c.php?g=455567&p=3278374</u> Greater Victoria Public Library: <u>https://docs.google.com/spreadsheets/d/1qWWY5549qnS69 LpHEL7 XeiuyrX3onr5</u> <u>814u3jrj5c/edit?usp=sharing</u>

Sincerely,

Samuel

Samuel Richmond

Head, Bibliographic Services | Collections and Technical Services Vancouver Public Library | Central Branch

t: 604-331-3831 | e: samuel.richmond@vpl.ca

Vancouver Public Library acknowledges that our work takes place on the unceded homelands of the Musqueam, Squamish, and Tsleil-Waututh Nations.

BC Legislative Library

New Catalogue: Updated our public catalogue from HIP to Enterprise from SirsiDynix.

BC Government and Trade Documents: Program of collecting and cataloguing documents continues. We publish a monthly checklist of items added to the collection and file of associated MARC records. Feedback on the MARC records is appreciated.

Digitization Program and Search Interface: Our program of assessing our historical B.C. documents collection and digitizing them is on-going. The first phase focuses on materials published up to 1947 that were listed in the Marjorie Holmes bibliography. We are planning to launch a new search publicly available that focuses on this collection in the near future.

Cataloguing: We are reviewing and updating our cataloguing procedures to fully incorporate RDA. These changes should be reflected in our MARC records sometime in the summer.

Charles Hogg Manager of Systems and Technical Services

Burnaby Public Library

Prepared by Trish Mau, Assistant Director, Collections and Technology

Staffing and Organization

Tech services saw a number of retirements and staff changes in early 2019:

- Linda Chobotuck, Cataloguing Librarian, retired in January
- Flavia Musso, Senior Clerk Cataloguing, retired in January
- Miriam Moses, Technical Services Manager, retired in February
- Trish Mau became Assistant Director, Collections and Technology, in February (that position replaces the Technical Services Manager position)
- Susu Myint accepted a full-time position in the department, replacing Linda Chobotuck
- Andrea Gorgec joined the department in a part-time position, replacing Susu Myint
- Terry Yip joined the department in a full-time position, replacing Flavia Musso
- BPL also saw several staff moves and a new assistant director position with the retirement of its Deputy Chief Librarian, Deb Thomas. Heidi Schiller joined the library as Assistant Director, Public Service, in January.

Learning and Professional Development

In March, three BPL staff (Trish Mau, Susu Myint, Andrea Gorgec) attended *Sorting Libraries Out: Decolonizing Classification and Indigenizing Description*. Trish attended the full day of cultural programming at Musqueam and UBC, and all three attended the following two days of presentations and breakout discussions at SFU Harbour Centre. Staff left with greater awareness of current issues, and a solid foundation for exploring solutions towards indigenizing our systems and practices.

The symposium connects, also, to the library's commitment in 2019 to deepening staff learning and integration of the principles of Truth and Reconciliation. In April, BPL invited facilitators and elders to deliver the KAIROS Blanket Exercise program to staff at each of our branches. KAIROS is a program developed in collaboration with Indigenous people to foster truth, understanding, respect and reconciliation. Staff across positions and departments attended the sessions alongside library management and trustees.

Collections & Technical Services Projects in 2019 Reduction in Storage Collections

One of the library's operating plan projects for 2019 involves the reduction of storage collections. BPL currently uses a significant amount of space at the Metrotown and McGill branches to store books that aren't heavily used. We're reducing the size of these storage collections so we can free up a large, high-ceilinged 1,625 square foot space at the Metrotown branch for public use. The exact use of the space will be determined through feasibility work and consultation with staff and community in 2019. Potential uses include a digital creation space, a space for events and programs, a gathering space for community, or a space that can flex to accommodate all these uses.

Lending Technology

Another of the library's operating plan projects for 2019 involves exploring options for lending technology for use in and outside the library. This initiative grew out of a digital literacy project in 2018 that explored ways to increase digital literacy through collections, programs and services. A new Curiosity Collection has just been developed to allow patrons to borrow tools that help them learn coding, robotics and circuitry. Patrons will be able to check out Spheros, Makey Makey kits and Micro:bits in 2019. Staff are also exploring the possibility of loaning other technology – no decisions yet, but possibilities include wifi hotspots for use outside the library, and laptops and tablets for use inside the library.

Camosun College Library

Submitted by Jennifer Stenberg, Cataloguing Technician and Gwenda Bryan, Systems & Discovery Librarian

Lots of changes at our library this year!

Staffing

We had a bit of a domino effect with staff when our acquisitions person left in the fall. Two library technicians moved laterally into new positions and we have a new part time library technician. In addition to her work on our migration to Sitka's Evergreen, Megan Nelson has taken on the roll of Acting Library Services Supervisor to cover a medial leave. Our Copyright Advisor has been seconded to another position in the college and we are waiting for that vacancy to be filled. With increased staff funding we were able to increase our part-time librarian position to full time. And finally, Gwenda Bryan began a 3 year term as Library Chair.

Collections/Department/College

The new Centre for Health and Wellness Building at our Interurban campus is to be finished and ready for classes September 2019. Most of the Health and Human Services (HHS) programs will be moving into this new building from the Lansdowne campus so we are planning to move a

large portion of HHS related library materials to the Interurban Campus Library this summer. HHS Librarian, Patsy Scott, has already taken steps to ensure as smooth a move as possible by consulting with faculty to select which books and call number ranges to move over. In the future the college is also planning to move other faculties between campuses so we have decided to no longer indicate/stamp locations on our books and make our collection more fluid. The library at Interurban has been working on a plan to accommodate the increase in new students and new materials. We are considering the use of space, zoning areas, rearrangement of furniture etc. to create more study/work areas. One of the library meeting rooms has been repurposed to house Writing Centre staff giving us more office space for staff and librarians who will be moving between campuses. There is also been discussion about creating embedded reference services at the new HHS building. Our operating hours will remain the same but we will be adding public service staff to help with increased demand on services.

Technology/Systems

Gwenda Bryan and Megan Nelson have been leading the charge through our Sitka/Evergreen ILS migration preparations - our GoLive date is June 3rd! Staff have been doing lots of testing and data cleanup, as well as preliminary training. BC Libraries Coop staff have been amazing, and as we prepare to join existing Sitka partners and the broader Evergreen community, we truly feel we have a voice, not only in the development of the software, but in building opportunities to share knowledge and resources. Cataloguing in a shared environment will bring some challenges, but it's also a chance to rethink current workflow and procedures in Tech Services.

Emily Carr University of Art and Design

Submitted by Hillary Webb, Systems and Technical Services Librarian

Library and Campus News

- We are now fully settled into the new Emily Carr campus and ran a survey in March to ask our community about services, spaces, and collections. We got 350+ responses (perhaps due to the incentive of three \$75 Visa card prizes??). We're still working on synthesising the responses.
- We received a donation of historical Canadian design artifacts that were part of the teaching collection of Professor Emeritus, Sam Carter. This donation will be a teaching collection and will live in our Special Collections. It includes mail order catalogues, objects such as toys and tin cans, postcards, and magazine pages. We are working on creating an inventory of these items.
- We hosted our 6th Art+Feminism Wikipedia Edit-a-thon this March and had 15 attendees. We also started hosting monthly edit-a-thons and will pick this up again in September.
- Two of our team attended the Sorting Libraries Out symposium at SFU. We have created a library working group for Indigenization and Decolonization. Like other libraries, we are keen to start improving descriptions in our catalogue, but are waiting consensus of the best place to start. Locally we will start by analysing of our E section, and likely interfiling the books in more appropriate areas of the collection.

Staffing

- We hired Kristy Waller into a faculty archivist position.
- We have a contract librarian, Allison Comrie, doing original cataloguing of our Artists' Books backlog. She will be with us one day a week until the end of June.

Arca/eCollections

- Student publications archive digitization project was completed and is now available to view on in our eCollections. This digitization was done with the support of a BC Digitization Grant: https://ecuad.arcabc.ca/islandora/object/ecuad:studentpubs
- I continue to work on building researcher profiles and scholarly research collections in Arca. This has caught the interest of various Deans and our communications department. I hope to launch this fall and continue to add research outcomes from our faculty, staff and administration.
- I'm building self-submission workflows for both graduate student theses and faculty/staff research
- Our technical services team is embarking on a big metadata cleanup project in our Arca instance. The cleanup is necessary because of the migration from CONTENTdm to Islandora. Batch edits were made where possible, but many of the MODS fields will need to be edited one object at a time.

Systems

- We are implementing Open Athens, which will replace EZproxy as our eResources access management solution. I anticipate this project will be complete by the end of 2019.
- We are working with web developers and our communications department to build a new library website. The website should be live by the end of summer.
- We have a library instance of Kaltura, where we will host video content. This content will come from digitization projects in the archives, past graduating student work, and archival content from our communications department.

Library Areas and Collections

- Moved the reference desk so it's in a highly visible area and beside the only staircase and student printers. We also renamed the service 'Research Help'. Anecdotally we saw an increase in questions. We also created a Research handbook and have handed out 100+ copies to students.
- Dismantled our reference book area weeded 73 titles, replaced out-of-date materials with more recent editions, and interfiling remaining books into the circulating collection

Fraser Valley Regional Library

Port Coquitlam New Library Build: FVRL's Terry Fox Library in Port Coquitlam is closing late in the spring and reopening later in the year at a new joint facility location. The collection is getting a substantial refresh for opening day.

Acquisitions - EDI Implemented: We have finally implemented our EDI ordering and invoicing module (Sierra EDIFACT) as of February, and have it up and running with our two primary vendors, LBI & ULS. This is proving to be a great resource saving enhancement for our Acquisitions team.

Local Authors Collection: We are adjusting our local authors collection workflow from a completely in-house process to vendor-supported acquisition, cataloguing and processing. Selection will remain with FVRL. With thanks to Tara O'Coffey at VPL for sharing experiences.

Digital Collection: We have recently added Overdrive Read-Alongs (interactive juv books with audio) to our collection. As of April, we had approximately 100 titles, and they have been extremely popular with customers.

Department / Staffing Updates: Our Support Services Department has added the position of Customer Accounts Administrator (formerly part of our Finance Department); Customer Accounts has been a great fit for the overlap with Support Services` ILS administration responsibilities and purview over data cleanup in the system.

Tamarack Hockin, Collection Services Librarian

GREATER VICTORIA PUBLIC LIBRARY

compiled and edited by Richard Violette from contributions from GVPL staff

I. CaTS: Staff

1. Long time GVPL employee Paulette Kirkland retired in October. Her position as Technical Services Assistant was filled in November on a temporary basis by Circulation Assistant, Magazines Michelle Richards. Michelle's position was in turn filled by Colin Oakes beginning in January.

2. Collections & Technical Services Coordinator Rina Hadziev, Senior Librarian, Cataloguing and Digital Collections Rachel Rogers, and Librarian, Cataloguing Richard Violette attended the fall meeting of BCCATS in September. The meeting was hosted in the meeting room of the Juan de Fuca Branch of GVPL. Rina gave a well-attended and well-received tour of CaTS for attendees prior to the meeting.

3. Senior Librarian, Cataloguing and Digital Collections Rachel Rogers presented on a Metadata Solutions panel at Sorting Libraries Out: Decolonizing Classification and Indigenizing Description on GVPL's local Indigenous subject headings.

4. Librarian, Cataloguing Richard Violette continued to serve as BCCATS chair, participating in the selection of the 2019 recipient of the J. McRee Elrod BCCATS Leadership Award.

5. Collections & Technical Services Coordinator Rina Hadziev is a member of the Canadian Urban Libraries Counsel (CULC) Digital Content Working Group. In that role she was involved in organizing and implementing the #eContentForLibraries campaign in early 2019, and is currently involved in planning the inaugural One eRead Canada program. The program is similar to a "one book, one city" program, on a national scale and in digital format; it will run for four weeks, from June 3 to June 30. The selection for the inaugural program is *Glass Beads* by Dawn Dumont, published by Thistledown Press.

II. CaTS: Projects and Initiatives

1. Interim Indigenous Subject Headings

The initial phase of the project to replace LC and Canadian Subject Headings relating to Indigenous peoples on an interim basis, begun by Rachel Rogers in late 2017, was completed in March. Recognizing that the language will continue to evolve and change over time, we will continue to monitor updates to terminology and naming, and edit our catalogue as needed.

2. Emerging Local Authors Collection 2018-19

GVPL launched the fifth annual Emerging Local Authors Collection on May 4th.

Each spring, GVPL launches a new collection of books by emerging local authors. The print books are showcased at the Central Branch in the rotunda for one year; the ebooks are showcased online from our BiblioBoard platform. The books are also available to browse and borrow from our catalogue.

This year, 96 print books and 33 electronic books published between 2009 and 2018 (by 80 authors) were included; as some titles were submitted in both formats, there is a total of 100 unique titles. The youngest author with a book in this year's collection is 7-year-old Selena A; she wrote and illustrated *Lacey and Ginger's Mermaid Adventure*, a sequel to last year's *Lacey Meets Ginger*, and Selena dedicates her latest book to everyone who loves mermaids.

- 3. Other Project and Initiatives
- Creation of two new collections in DVD/Blu-ray due to staff and patron request, and to facilitate browsing and searching: TV Series and Documentary Films.

III. Other Library-Wide Initiatives

1. Reorganization of Senior Management (and CaTS's New Reporting Structure)

A reorganization of the senior management team of GVPL was unveiled in December 2019. CaTS, which previously had reported to the Deputy CEO/Director of Strategic Planning (which position has been retired), now reports to the Director, Technology and Integration, Dan Phillips.

Respectfully submitted,

Richard Violette Librarian, Cataloguing Greater Victoria Public Library

Thanks to Rina Hadziev, Kristine Marshall, Rachel Rogers, and Lara Riecken for their contributions to this report.

Kwantlen Polytechnic University

Submitted by Linda Woodcock

KPU Technical Services

- Our Cataloguing Technician, Cleire Lauron, just completed a 3 week practicum at Library and Archives Canada. She will be completing her MLIS degree very soon and putting herself on the market for librarian positions!
- The NACO Canada Funnel Project continues to grow. UNBC joined in January. Welcome Antonio! The Legislative Library of the Northwest Territories will join in August and Linda Woodcock will travel to Yellowknife to provide NACO training.
- We launched SirsiDynix's Enterprise as our catalogue interface last summer. It has involved some customization to provide more precision searching and a lot of tidying up of search and display maps. The reception has been quite positive.

KPU Coast Capital Savings Library

- The library has a new suite of services and tools we collectively refer to as the <u>Open</u> <u>Publishing Suite (OPUS)</u>. OPUS offers support to KPU instructors create or adapt open resources. With our help, you can develop accessible open textbooks; publish your own Open Journal (great for departmental journals or even student led projects!); embed library resources and open content into Moodle; find open textbooks to use in your classroom; and submit work to KORA or search it for scholarly works by KPU authors.
- Our weeding of periodical back issues continues apace. We have now weeded the collection at three campuses adopting a maximum print retention of 10 years. Our largest collection at Surrey campus is up next.
- Reference collections are being weeded and then merged with the circulating collection.
- One of our longest serving librarians, Colleen Van de Voort, is set to retire in June. She will take with her a big chunk of institutional memory.
- Fittingly, another of our group, Kelsey Chaban, Student Engagement & Community Outreach Librarian, is expecting and will be off on maternity leave for a year. She will be replaced by Karan Bola, who is set to graduate from UBC SLAIS this month!

KPU University News

- KPU CIVIC PLAZA is open! Located at 13485 Central Avenue, our brand new campus is located on the Skytrain's Expo Line adjacent to Surrey Central Station. KPU's <u>School of</u> <u>Business</u> will began offering post-baccalaureate and graduate diplomas at KPU Civic Plaza in January 2019. As well, KPU's <u>Continuing and Professional Studies</u> Division will also offers programs at KPU Civic Plaza.
- We have a new Provost, Dr. Sandy Vanderburgh:
- Dr. Sandy Vanderburgh's career has come full circle after being named the incoming provost and vice-president academic at Kwantlen Polytechnic University (KPU). He was a sessional instructor at KPU early in his career before moving into leadership roles at post-secondary institutions in the Fraser Valley and Alberta. Vanderburgh will replace Dr. Sal Ferreras, who

announced last year that he was exploring new ventures after a six-year tenure at KPU. He will start as incoming provost in May 2019 as part of a transition that will see him take up the full role on July 1.

• KPU Brewing wins Gold! KPU Brewing recently competed in the U.S. Open College Beer Championship winning two gold and one silver medal.

Langara Library

Ryan Vernon

Projects

- We have recently changed the name of our Catalog Server from twist.langara.bc.ca to twist.langara.ca.
- After a year of preparation, we have migrated much of our content, such as subject guides and assignment guides, to LibGuides from our institutional CMS (Cascade Server). We are very pleased with this migration because it allows us to leverage shared digital assets, and build in accessibility features that were lacking before.
- We have now incorporated cover images from Syndetics into our discovery platforms.
- Following the provision of a library lest server last year, our systems team was able to find a way for students to look up their library tutorial grades. This replaces a time-consuming manual process.
- We have upgraded Sierra from version 3.4 to 4.1.

Collections

- We have placed our Kanopy streaming video collection into mediation (where titles must requested and selected) in order to control spending on this product. This is indicative of a reconsideration of PDA, generally.
- Recent noteworthy purchases and subscriptions include:
 - Encyclopedia of Ecology,
 - Encyclopedia of Anthropology,
 - Sage Premier,
 - Chicago Manual of Style Online,
 - Shakespeare's Words,
 - o and Encyclopedia of Islam online.
- Working closely with Studio 58 (our professional theatre training program), we are continuing to bolster our "Studio 58 collection," which contains many rare plays and associated materials.
- Having removed all VHS tapes from our collection, we are now weeding the few remaining 16mm tapes that remain. Some high value tapes are now in the process of being transcoded into a digital format.

Statistics

• Comprehensive statistics are now available on our <u>online dashboard (Tableau)</u>.

Other Initiatives

- We have recently completed a Learning Strategist pilot program, with an environmental scan report having been submitted to the college. The one-on-one learning strategist pilot was started with students in our Learning Technology Lab. We recently learned that funding has been secured to continue the pilot for another year, and hopefully leverage our success so far into an ongoing program.
- On Saturday June 15, Langara College will welcome our community and the public to the college in celebration of Langara's 49th anniversary on 49th avenue. The Library and Learning Commons will host activities in the library, as well as a story time.
- Langara is in the process of instituting a new ERP: Workday. This project (now branded Workday@langara) will have far reaching implications throughout the college and library, particularly in the areas of human capital management, and financial processes.

Simon Fraser University Library - BCCATS Report: Spring 2019

Janette McConville, Assistant Head & Metadata Coordinator, Resource Acquisition, Management, and Metadata (RAMM)

Collections/Space/Weeding

- SFU Library received Aboriginal Strategic Initiative funding from the SFU Aboriginal Reconciliation Council to create an *Indigenous Curriculum Resource Centre* on the 4th floor of Bennett Library and hire a librarian to oversee its development.
- Renovations for a new Media and Maker Commons on the third floor of Bennett Library (old Media Centre location) is nearing completion with a planned launch date in the Fall 2019. Current plans include 3D printers, laser cutters, a virtual/augmented reality studio, video and audio recording and editing suites. A search is underway for the position of Makerspace Librarian.
- Collection weeding projects are underway in several areas of the library along with discussions about expanding the weeding policy. A bulk print journal weeding project at Bennett Library is ongoing and will free up space on the 6th floor for student study area. Likewise, the 4th floor is being weeded to make space for the new *Indigenous Curriculum Resource Centre*. Fraser Library has been doing a large weed of their collection to make space for currently un-shelved monographs and new acquisitions.

Metadata projects

- Like other libraries we are investigating ways to improve descriptions for Indigenous peoples in our library catalogue. As a first step we are adding the subject heading Indigenous peoples to the library catalogue.
- Completed a project to improve discoverability of Fraser Library's video game collection: enhanced metadata, indexed the game platform (basic and advanced search), and added a nice icon. We plan to do something similar for our small but growing collection of board games.
- We are exploring ideas for increasing cataloguer roles in metadata creation for our digital collections. A pilot project to catalogue our Editorial Cartoons collection is currently in the works.
- We are considering a recon project to eliminate our local Can Lit classification schedule.

 OCLC reclamation project - doing a complete re-sync of our entire database (with some exceptions). It's been 10 years since we last did this and our OCLC holdings have gotten out of sync.

Staffing

- Karen Marotz is retiring and a search is underway for a New Head of Belzberg Library.
- Sue Wilson retired from Resource Acquisition, Management, and Metadata (RAMM) after 33 years of service in the library.

Other

- In March, SFU Library hosted the *Sorting Libraries Out: Decolonizing Classification and Indigenizing Description* symposium with about 140 attendees from across the country.
- Vender RFP: our contract with ProQuest/Coutts (OASIS) expired and an RFP was issued. We expect the evaluation process to be complete by June.

Surrey Libraries

System News

- One of our 9 branches is closing for 6 months for renovations. Staff will be hosting a pop-up library with a collection of a few thousand items at the nearby Rec Centre. We have been working behind the scenes to help with the technical side of things in terms of collection management.
- Construction of a new branch in Clayton Heights is underway. We will shortly begin building the collection for this branch. The anticipated opening date is August 2020.

Cataloguing / Collections Services

- We have been making changes to our Indigenous subject headings as part of our ongoing efforts on reconciliation with Indigenous communities. Thank you to GVPL for sharing their work in this area with us.
- We have revised our procedures for dealing with materials challenges.
- We are considering a new collection of digital musical instruments and are in the process of securing funding for this.
- We have been adding more and more records for our digital content to our catalogue. As this area grows we continue to look for solutions in terms of managing these new procedures and new content.
- We are in the process of developing a basic training on MARC for all of our non-cataloguing Technical Services staff.
- Several team members attended a session on process mapping and we are hoping to incorporate more of this framework this into our procedures in the Collections Services Department as a whole.

Surrey Schools Samantha Bloomfield

Cataloguing:

- Have replaced Indians of North America with Indigenous Peoples in all new cataloguing. Have begun inventory of existing headings to determine size of retrospective initiative and to serve as a base for developing our local standard.
- Currently receiving year-end (budget buyout) orders from all libraries, so lots to do.

Digital resources:

- We continue to develop the new digital resource webpages. We have written internal information pages on most of the current resources and added explicit "click here" notations to eliminate confusion for students and staff.
- We are also adding publicly available resources to our "free resources" page as we find sites with educationally relevant content.
- Have begun to have difficulty getting user statistics from some of our vendors.
- Have already far exceeded the annual average number of technical support calls received by our department. We are already 25% higher than our previously highest call volume, with almost two months left in the school year. The increase appears to be linked to support of one particular resource, added to our subscriptions in September 2017, for which we provide support directly to teachers (versus just the teacher librarians).

ILS/Destiny:

- System has crashed several times this year, requiring reboot. Also experiencing severe slowdowns in early afternoon periods. Our IT department will be adding RAM to the server soon.
- Will upgrade to version 16.5 in July.
- Rollout of new Collections feature has been delayed because we cannot separate collections of approved classroom resources from those created to assist library programming.
- Have been trying to enable Z39.50 sharing since July. Hoping it can be completed as part of the July upgrade.

Equipment:

- Deployment of district device pools (laptops and ipads) has been permanently transferred to our IT department. Moving the equipment out has cleared a lot of space in the tech room, allowing us to rejig our holding patterns for cataloguing.
- District technology projects coming through the department include AV goggles (Google Cardboard). LRS library techs designed the custom artwork and the warehouse will handle the distribution.

Staff:

- Our accounts clerk has moved to another department. Work is currently being spread over two existing staff while waiting to post in July.
- HR has approved a "library tech" spareboard, separate from the general clerical spareboard. Details still have to be finalized with the union but we have two people already working in the new role.
- CUPE K-12 contract ends June 30, 2019. The provincial framework has been accepted by the Union. Local negotiations are in progress.

Submitted by Liz Hughes, Cataloguing Technician in Charge

Staffing

We have had several structural and staffing changes in the last two years. Patti Wilson, Collections & Electronic Resource Librarian, now supervises the Acquisitions and Cataloguing staff in Technical Services. Hongfei Li remains Systems and Cataloguing Librarian, while Diane Cruikshank, Reference and Instruction, is working with electronic resources along with Hongfei and Patti.

Karen Chadsey has taken on the formidable task of replacing our Senior Acquisitions Technician, Marlee Clingan [former title Acquisitions Technician in Charge]. The position of Serials Technician is currently vacant, Gene Kreye having moved to Kwantlen. We hope to fill this position soon.

We have had Keith Gilbert working on contract to reduce our cataloguing backlog and work on cataloguing of special collections. His background is cataloguing of special collections at Simon Fraser University.

Projects

The Chilliwack Campus is weeding in preparation for renovations. They will be interfiling the few remaining non-circulating Reference books with the circulating collection.

Our Media Technician, Heather LeGood is undertaking to weed the entire VHS collection by next March.

Our backlog of regular materials is greatly reduced thanks to Keith, leaving special collections including the Newman Western Canadian Cookbook Collection. The collection continues to grow with purchased books, and various donations. We received a large donation from James W. Mah.

Our Heritage collection backlog has been weeded and is now being worked on as well.

UNBC Geoffrey R. Weller Library

R. Antonio Muñoz Gómez, Metadata Librarian

Cataloguing

• UNBC joined the NACO Canada funnel earlier this year. I have had a very positive experience working with our coordinator and reviewer (thank you, Linda Woodcock)

Summer projects

These projects are partly the result of a recent major weeding project recently done at the library.

- Adding local notes to bibliographic records for publications authored and/or contributed to by UNBC Faculty. Item records will also have these notes to avoid accidental weeding of these materials.
- Adding purchase fund codes to item records. This will assist our weeding projects by allocating responsibility/decision-making to the Librarian in charge of the purchase. Weeding had been done by call-number ranges based on Librarians' subject areas, but there were overlaps.
- Processing of all books for discard from the recent full-collection weeding project (including remove OCLC holdings, update bibliographic records for titles where we still own additional copies).

Open Journals

- UNBC in the early stages of exploring a possible partnership with two other libraries, to host a shared instance of OJS.
- BCELN may also be working on a similar initiative, so we are also paying attention to that conversation to see what all our options are.

Staffing

- Ms. Heather Empey completed her term as interim University Librarian and is currently on leave until October, 2019, when she will return to her position as Acquisitions Librarian.
- It is expected that our search for and recruitment of a new UL will take approximately one year.

Conference

- Staff from the Northern BC Archives and UNBC Library Technical Services will be making a presentation on Preservation Basics at the Beyond Hope conference (June 4).
- Metadata Librarian at UNBC Library will be presenting at the Beyond Hope conference on an introduction to Linked Data (June 4).

Vancouver Public Library

Samuel Richmond, Head Bibliographic Services

Cataloguing Update

 VPL added 46,933 new bibliographic records during 2018. More than 175,800 items were linked to these records, a 10% aggregate decrease from the same period in 2017. This was due mostly to ongoing new staff training and the mainstreaming of Chinese language cataloguing.
New digital content resources currently in the works include e-print and audio from RB Digital (formerly Recorded Books in the analog era) and De Marque, the successor to Ma Biblio Numerique.

Staffing and Organization

1. Ed Dickson, Head of Resource Coordination and Treatment retired in April. VPL Collections and Technical Services in large part owes its reputation for responsiveness and transparency to his application of private sector smarts to "government work." Vancouver residents are the better for his contributions and the legacy of his example.

2. VPL is currently recruiting for a new Manager of Digital Services. During this process, Inness Campbell will continue to act as Manager of the unit Mark Koep is Acting Manager for Collections and Technical Services.

3. Kay Cahill is now officially Director, Collections and Technology.

System-wide Update

1. The Central Library Expansion opened on schedule September 29, 2018 with a rooftop garden and array of exhibits that met with public acclaim. The relocation of the Vancouver City Archives and redistribution of office space to other levels of the building will remain on hold until 2020.