BCCATS Fall 2014 Meeting Minutes

Friday, September 19, 1:00-4:00 pm

Capilano University (Room 313, Nat & Flora Bosa Centre for Film and Animation)

Present:
Andrea Andersen (NVDPL) andersena@nvdpl.ca
Elizabeth Byrne (BC Hydro) elizabeth.byrne@bchydro.com
Lynn Brockington (WVMPL) lbrockington@westvanlibrary.ca
Shauna Bryce (Quest U) shauna.bryce@questu.ca
Gretchen Goertz (Douglas College) goertzg@douglascollege.ca
Deborah Hazell (UNBC) deborah.hazell@unbc.ca
Nancy Hildebrand (NVDPL) hildebrandn@nvdpl.ca
Janette McConville (SFU) (Chair) janettem@sfu.ca
Karen Nelson (Capilano U) (Recording Secretary) knelson@capilanou.ca
Trevor Smith (Capilano U) trevorsmith4@capilanou.ca
Penny Swanson (SFU) pswanson@sfu.ca
Ryan Vernon (Langara College) rvernon@langara.bc.ca
Richard Violette (GVPL & SLC) rich@slc.bc.ca
Linda Woodcock (KPU) linda.woodcock@kpu.ca

Via Teleconference:
Valerie Grace (VIRL) vgrace@virl.bc.ca
Cynthia Ng Cynthia Ng cynthia.ng@bc.libraries.coop
Kathleen Peters (Douglas College) petersk@douglascollege.ca
Samuel Richmond (VPL) samuel.richmond@vpl.ca

Sent regrets:
Sue Andrews (UBC) mailto:susan.andrews@ubc.ca
Samantha Bloomfield (Surrey Schools) bloomfield_s@surreyschools.ca
May Chan (BPL) mailto:may.chan2@bpl.bc.ca
Eva Engman (Okanagan College) eengman@okanagan.bc.ca
Karen Schendlinger (BSD 41)
Danusia Smit (Whistler Public)
Hilary Webb (Emily Carr) hillarywebb@ecuad.ca

1. Approval of the agenda (approved: PS)

2.1 Amendments to the minutes of March 31st Spring meeting :
- At 7.7, *Update on RDA uniformity in BC* : the Committee included Penny Swanson of SFU. Apologies to Penny!
- At 7.9, *BCCATS involvement in BC OPEN Ed project*: Note a correction: Cynthia Ng and May Chan signed on to explore hosting alternatives other than the BCCATS page; they did *not* volunteer to address having the e-resources catalogued. See 8. for more on this issue

2.2 Business arising from the minutes (None)

3. New business added to the Agenda:
- Backstage (see 12.1) / Locally-produced spine labels (see 12.2) / Locally-reproduced videos (See 12.3) (PS)
- Alternate authority sources (see 12.4) (KN)
- CapU's new shelf-end classification posters (see 12.5) / SharePoint log demo (See 12.6) (TS)

4. Report from the Chair:

4.1 BCLA AGM: JM and PS attended the AGM and Awards ceremony, where the BCCATS award was presented to the recipient, Nancy Stewart of UVIC, by Janette and received for Nancy by Penny. Congratulations, Nancy!
Time to start thinking about nominations for next year's award: re-nominations are perfectly acceptable.

4.2 BCLA website: The new website is nearing completion: ***https://bclaconnect.ca*** or Google "bcla connect". JM attended a BCLA training session on using WordPress, the new website software. All the SCIG sub sites have now been developed and the information has been migrated to the new pages however please note that not everything for each interest group is visible yet.

4.3 Code4Lib Fall conference will be held in November. Should BCCATS sponsor again this year? In return for a $750 room sponsorship we would receive an acknowledgment in promotional materials, conference opening remarks, and institution name on placard at room entrance. There is $2000.00 + to our account, and more funds may be generated by the October RDA workshop.
RV expressed strong support for this unconference, which connects cataloguers and other library technicians with systems technicians, while encouraging the development of fresh ideas via breakout sessions. Many who attended last year spoke to their positive and productive experiences. Sponsorship at the $750.00 level moved by PS and seconded by RV. Carried.

5. Continuing Education report

5.1 Update on CE Committee: LB has attended a meeting with other BCLA education committee reps.

5.2 RDA October workshop details have been posted on our listserv, and 17 of 25 available spots are already filled. Presented once again by Sue Andrews and Linda Woodcock, the session is basic (not much emphasis on other formats, which were addressed at the May 2014 CLA Pre-Conference), and might be repetitious for those who have taken the two-day workshops offered in 2013. Thanks to RV for offering Langara as the venue once again.

5.3 Workshop suggestions: KN reported interest in a repeat of the MARCEdit workshop(s), and this was received favourably by those who have attended already, as well as by several potential first-timers: watch this space!
>   NB: GG noted that Richard B. Jackson's PowerPoint presentation *Playing with Matches* is very helpful in this context, and accessible to beginners:
>   http://aplts.pbworks.com/w/file/13418240/Regular%20Expressions%20slides.pdf

6. Letter to LAC (Penny Swanson)
LW/PSs letter to LAC on behalf of BCCATS has been forwarded to BCLA, who passed it on to LAC. (Content details were posted to the listserv, but to recap, the letter expressed concern with the proposed OCLC takeover of the National Library catalogue and the possible impact on smaller libraries/ILL which stand to lose free access to Canadian bibliographic records.)
To date, BCLA has not had an acknowledgement of receipt. Other organizations expressing similar concerns have received unpromising and non-committal replies indicating that:
1) the process is still in negotiation
2) access is not expected to cost too much "more" (recorder's quotes. It costs nothing now)
3) assuming that needy libraries can use Z39.50
Upon querying such responses with an LAC staffer, PS was unofficially given to understand that Canadian libraries could expect zero free access (should the takeover go forward) unless LAC is willing to pay extra for it, which they are currently disinclined to do. EB reported an occasion when under similar circumstances, ILL cost to Canadian libraries doubled when Cdn. sources became accessible only via a US concern.
JM will undertake to see if BCLA had now received a response to the BCCATS communication.
LW and PS felt strongly the importance of seeing that CLA maintains at least a watching brief – this at least has been successful.

7. Security strips: bulk-discount buy (Samantha Bloomfield)
Query: is there a viable replacement for security strips now that bulk discounts are no longer available through the Alberta libraries? SFU now uses Sentry strips, direct buy, quick delivery and cheaper than 3M. The circumstances may warrant COPPUL being asked to initiate a bulk buy with Century? PS will check to make sure this would not be duplicating any other initiative already underway, as the provincial situation has been strangely murky.

8. BC Campus collection (Penny Swanson)
This popular collection is growing, but MARC records are not supplied by the producer.

JM remains willing to be the point person for uploading MARC records to the BCCATS page as they are completed (renewed thanks to VIU cataloguer Sarah Ogden, who has provided the records already loaded). But, how to handle them in the future? Volunteers from the group sign up to contribute MARC bibs on a regularized basis? Funding for contracting the cataloguing out may be available from BCCampus? MC and CN suggest that Gordon Coleman could be approached re. having ELN host the collection. Discussion, including reference to the nature of the resources, – so far, most are actually integrating resources. GG, PS, KN, JM, and have volunteered to form a working group to discuss and report on the possibilities.

In this context, note that Douglas College is hosting a BC Open Education Resources event on Oct. 27 – GG will attend on our behalf.
SFU is hosting two events for Open Access week, with one focusing on open textbooks:
http://www.sfu.ca/publicsquare/community-summit/2014-summit/open-textbooks.html

9. Issues with ELN-sponsored Criterion streaming video pilot/trial (Karen Nelson)
Many of us have signed on for a trial of Criterion streaming video, comprising around 3000 resources. Some libraries (specifically, Sierra ILS users such as CapU and Douglas) are encountering proxy and off-campus access difficulties. Others (Langara, Okanagan and SFU, who are ezproxy users) have not. More challenging is the quality of the vendor's bibs: over 70 without URLs, over 50 containing only a 005 tag without other content, and the remainder incorrectly MARC coded/punctuated/spaced and conformed to a degree which makes them difficult to fully access or correct.
ELN has been contacted by several libraries, will be negotiating with the vendor on quality issues, and in the meantime has provided an Excel spreadsheet incorporating the bulk of the English titles – with the suggestion that it be used by individual clients to generate their own MARC records. Unlikely the vendor is capable of producing MARC, but could they contract out? Add more to the spreadsheet? Obtain records on the Net? The poor quality of the bibs impacts optimum access. Discussion ensued.
Most libraries are choosing to accept the quality at this point in the trial and make decisions in January, at the conclusion of the trial period. JM and PS will follow up with ELN to emphasis the concern felt over the records provided, which many feel will in the long run ill-serve the potential vendor as much as themselves.

10. E-monos: electronic reproduction note (Penny Swanson/Janette McConville)
Are members going with strict provider-neutral standards, or adding 533 Reproduction notes? PCC has a new draft policy on the issue – but apparently it does not address electronic resources per se. Quick show of hands – most appear to be leaving 533 in place if it appears in copy, but not taking steps to add.

11. DVDs with Canadian distributors (Penny Swanson/Janette McConville)
DVDs are often packaged differently for Canadian markets. They are often issued with 2 discs instead of one and different 024's. How are people dealing with these? LW: Kwantlen has sometimes added a copy with 2 discs to a record that was originally issued with only 1 disc by adding a note: Also issued as a two-disc set. They would put them in a 2-disc container with a

single barcode and a check-in note saying the item consisted of 2 DVDs. They have been adding the Canadian distributor as a 264 /2, whereas prior to RDA this was added as a second ab in the 260, using the same record. Since a change in the 024 does not justify a new record in OCLC, they are attaching their holdings to the OCLC record and changing the 024 in their own catalogue record.

12. Other Business
12.1 Backstage (PS)
Is anyone using or planning to use Backstage to RDA-ize their catalogue?
LW mentioned that Kwantlen is looking at BackStage for "RDA-ization" of legacy records however they will be updating, not making RDA records. Their criteria are flexible and institutions can tailor how many and which changes to make. So far Backstage has done this for 14 libraries. Kwantlen will wait until they have done more.
KN wondered whether taking this step indicates that the best practices surrounding what is and is not to be considered in a hybrid record/RDA have changed? No, but each institution of course remains free to choose legacy changes locally.

12.2 Locally-produced spine labels (PS)
A small supply of these Vernon sheet-mounted labels are available to the first taker – taken! By Kwantlen.

12.3 Locally-reproduced videos (PS)
How are others dealing with dates on in-house duplicated (VHS to disc, for instance) AV material? How far to carry documentation? Short discussion. Most are satisfied with an explanatory note specifying the date of duplication (and that date added to 008). No change in 260. Could also use 264_3 for the reproducer, which is strongly recommended by Mac Elrod (see SLC Roundtable Report).

12.4 Alternate online source for authorities (KN)
Those not already familiar with it may be interested in hearing about the *Virtual International Authority File,* "The VIAF® … combines multiple name authority files into a single OCLC-hosted [but free of charge] name authority service. The goal of the service is to lower the cost and increase the utility of library authority files by matching and linking widely-used authority files and making that information available on the Web." -- http://viaf.org/ . Regular users (LB) find it a rich source of authorities, especially useful for music cataloguers.

12.5 CapU's Library of Congress Classification shelf-end project (TDS)
As part of an initiative to rebrand and add more colour to library signage, shelf-end classification posters at CapU were redesigned and hugely improved. TDS shared visuals.

12.6 CapU Technical Services SharePoint site (TDS)
Trevor explained his successful implementation of SharePoint, to replace Excel spreadsheets as a secure communications tool to convey batch download information to stakeholders. It's relatively easy to set up, simple to use. Not free, however.

12.7 CLA cataloguing update (LW):
Sue Andrews (UBC) has been appointed to CLA's *Canadian Committee for Cataloguing*.
Congratulations, Sue!

12.8 OCLC KnowledgeBase (GG)
Which other OCLC-member institutions are using KB? Kwantlen would like to – but is not yet.
SFU is using it for e-monographs only. Short discussion.

12.9 BCCATS chairperson & recording secretary positions (LW)
Considering becoming the next BCCATS chairperson or recording secretary? Spring 2015 could
be your chance to shine …

Next meeting:
Date: May 19, 2015 (1-4 PM) – to coincide with BCLA in Richmond, May 20-22
Place: Kwantlen's Richmond Campus

Adjournment: 3:47 PM, with a thank-you to Trevor and Karen of Capilano University, for the
venue and refreshments.

Appendix. Round Table Reports (as posted to the listserv)

1. **BC HYDRO LIBRARY AND ARCHIVES**
Elizabeth Byrne
   - Jessica McDonald's appointment as President & CEO of BC Hydro became effective July
     14, 2014. It is anticipated that she will visit the library soon.
   - The library's migration from Millennium to Sierra appears imminent but the details of
     the migration have not been finalized.
   - With respect to RDA implementation, RDA records are preferred for copy-cataloguing
     but no original cataloguing in RDA is being performed because of display issues in
     Millennium.
   - The cataloguing technician and the acquisitions technician are both signed up for BCLA's
     upcoming RDA training after which time and once migrated to Sierra, original
     cataloguing in RDA will commence.
   - There is an ongoing project to digitize recorded oral histories which is being undertaken
     by an archives contractor

2. **CAMOSUN COLLEGE**
Marion Davidson
   - Camosun has joined in on the WriteAway project. Our Writing Centre assistant,
     Katherine Ackley, will be providing WriteAway help one afternoon a week.

- We have decided to cease charging fines on 'regular' materials. The users will receive 3 overdue notices and if the materials are not returned in a timely manner they will receive a subsequent bill for lost items. Materials on Reserve will continue to accrue fines.
- We made considerable changes to our library website over the summer, including making our Discovery layer (EDS) the default search on our home page.
- We are in the process of migrating to the LibGuides 2.0 platform and hope to go live by January.
- We weeded over 500 old NetLibrary e-book records from our library catalogue this summer, although they still appear on the EBSCO platform.
- The College is searching for a new President. The search will start this fall and it is hoped it will be completed in early 2015.
- Just for fun: Our custodian has been scraping chewing gum off the underside of tables and chairs since August 1. There seems to be so much that we've created a contest for the United Way campaign… guess the weight of the gumball that will have developed by September 30. Staff members are to donate a toonie per guess. The gumball grows daily!

3. CAPILANO UNIVERSITY
Trevor Smith, TS Librarian; Karen Nelson, Cataloguer

Staffing changes
- David Lambert retired this summer and we have now welcomed Jocelyn Hallman as our Teaching and Learning Librarian
- Anita Chan has joined us as our new Auxiliary Librarian
- Trevor Smith has taken on Technical Services and Emerging Technologies Librarian

Library wide news
- Had our first year of Social Media and we were happy to meet the BC Library standard for engagement
- Continued to rebrand and add more colour to our signage to make a warmer library for students
- Bought a classroom's worth of iPads to help us teach within the library (we have no dedicated room with terminals for teaching).
- University is working on its Academic Plan.
- Library is engaging in SMART (Specific, Measurable, Actionable, Relevant, and Timely) goals
- Budget reductions has meant we have reduced # of Librarians, staff, collection, and hours.

Technical Services news
- "All items, physical or electronic, will be received, processed, and available for users in one week."

- Figuring out how to work better with an increasing number of electronic resources and workflows
- Trial for Criterion (and its naughty records)
- Continuing to manually load our catalogue on Friday and Tuesdays from Sierra to EBSCO's Discovery layer
- I have been working on a way to track and record our big batch loads.

Cataloguing:
- Cataloguing SMART goals aim at improving access and cataloguing turn-around by: learning to use MARCEdit / adding local workflows to RDA Toolkit / and adding call numbers to all e-resource collections by the end of 2014.)
- Ongoing/upcoming projects include: recataloguing the periodical collection; assisting in the project to expand ILS location designations; surveying and streamlining the global changes made to various e-collections with a view to minimizing them via more vendor edits, pre-load edits using MARCEdit, and ILS table improvements.

4. DOUGLAS COLLEGE
Gretchen Goertz

Staff
- I officially returned to Technical Services Librarian position in September after taking on the Learning Commons Librarian portfolio for almost a year. Sylvia Nurse was our Technical Services Librarian during this time and "enjoyed the experience".
- The library hosted a UBC practicum student (Sarah Arbeider) who was given several projects relating to information literacy. She created a library lab and taught an instructional class of 35 Health Information Management students.

Technical
- Recently upgraded to Sierra (1.2.1_7). There were a few issues that impacted Technical Services and resulted in opening tickets. One issue that impacts the Webopac is with authorities. The "nested record browse is blank when subject index entry points to multiple authority records with the same index entry". For example, a search in subject index for Films retrieves an authority record with 3 see references. These cross references are 'blank' when clicked. We have Genre headings 155/455's which may be a part of the problem. We are awaiting a fix from III software engineering. RDA $4 $e are currently suppressed in Webopac.
- A ticket that is still open from our migration from Millennium is the error message in headings reports. For "Headings used for the first time" when entries are clicked an error message appears: "The field is no longer part of the record". This is due to the RDA relator code added at the end of the name heading in a record which is being considered part of the authorized heading.
- In preparation for our OCLC reclamation project we purchased an OCLC number index. Kathy Peters also created a load table which only inserts an OCLC number. On the horizon is our exploration and implementation of Worldcat Knowledge base.

- Changed from EncoreSynergy to EbscoEDS and are sending updates to EbscoEDS regularly.
- Completed our first digitization project of Douglas College Calendars for 1970-2001. The records are in the catalogue and the pdfs link to a virtual media server. http://innopac.douglas.bc.ca/record=b1920747~S9
- Running a trial for Criterion on Demand streaming videos. We have downloaded the MARC records which are absolutely substandard. Subject headings are "invented", egs. Literary adaption (?), Tell a lie day, and Cuddle up day (!). We also have no off campus access as it doesn't work with III's WAM proxy.
- For the second time, the library hosted two popular Technology Petting Zoos for Faculty, one at each campus. It was held to coincide with the staff BBQ day which helps with foot traffic.
- In fall we will be conducting a faculty survey of LR services. The intent of the survey is to identify the awareness (or lack of awareness) of our many Library and Learning Centre services.
- Institutional Repository Project: The library received funding as part of the 2014/15 capital budget. Our director Debbie Schachter is currently chairing the ELN Institutional Repository Advisory Committee. Our plan is to have an IR solution purchased for Douglas College this fiscal year.
- The College moved to a new CMS (SiteCore) which resulted in major revisions to our library website. Overall the migration went well. However, one of the features that was implemented across the College website was a Supernav bar which some are finding difficult to use.

5. **EMILY CARR UNIVERSITY LIBRARY**
Hillary Webb

Library News
- The library participated in a new technology workshop in late August, demonstrating to faculty how iPads can be integrated into classroom teaching and learning. Our iPad lending program continues to be utilized for many different classroom projects, including stop motion animation and 2D/3D object drawing comparisons.
- We are running a trial for the Criterion on Demand Streaming Collection
- The cataloguing technician, Jonas Emmett, will be attending the upcoming RDA workshop
- Wrapping up our third successful photo contest in the library. We are focusing social media energy on our fast growing Instagram account and have had many beautiful photos submitted this September through the smart phone app (@ecuad_library)

Cataloguing
- Fred Peter donation (a lot of books on typography) and the Patrik Andersson special collections magazines collection have both been catalogued since our last BCCATS meeting

- RDA records are preferred for copy-cataloguing but no original cataloguing in RDA is being performed as of yet. Training will happen for all cataloguing staff in the near future and then all original cataloguing will be RDA

Staffing
- We've had many staffing changes with two maternity leaves and one of our librarians on sabbatical for the fall term (the first librarian sabbatical at Emily Carr!). There has been some internal staff shifting and one of our TS staff, Monica Duguid, will be replaced internally for the next year by Cybele Creery.

Technology
- The 'Knowledge Imaging Centre (KIC) Book Edge' scanner was set-up during the summer and has become a well-loved piece of technology by our interlibrary loans library assistant, University faculty, and students. The touch screen is intuitive and easy to use and the scanner is very quick. Eventually we will be installing a colour printer so it acts like a colour photocopier.

University News
- In November an announcement will be made with the selection of the main team that will build the new University campus, leading to a series of public consultations in the new year.
- The University is celebrating its 90th anniversary in 2015

6. **GREATER VICTORIA PUBLIC LIBRARY, COLLECTIONS & TECHNICAL SERVICES (CaTS)**
compiled and edited by Richard Violette from contributions from GVPL staff

CaTS Office Renovations
- In August, the CaTS workspace underwent renovations in order to accommodate changes required by the Fire Marshall, replace worn and/or outdated carpeting, linoleum, and furnishings, and provide an office for the Digital Collections Coordinator and workstations for the Magazines Centralization Pilot Project staff. The bulk of the work was done the week of August 18, with Collections and Cataloguing librarians working off-site during this period. With the exception of some furniture that has yet to arrive (scheduled for delivery on September 19) and a few minor details, work was finished on schedule (August 22).

Staffing
- Several positions that were filled last year on a temporary basis are now being filled permanently. In June, Lara Riecken accepted the permanent position of Senior Librarian, Collections Services.
- The following month, Lonestar Stone was hired as the new permanent Collections Librarian with a focus on children´s material. Lori Percival was hired for the position of Library Assistant, Technical Services on September 11. In all three cases, the person

who had capably held the temporary position was appointed. Another Library Assistant position has been posted, and after hiring for that has been completed, two Technical Services Assistant ositions will be filled. Three new staff members were also added to CaTS support the Magazines Centralization Pilot Project (see III.1 below).

Projects and Initiatives
- Magazines Centralization Pilot Project
- During the period of January through April, 2014, a full review of the magazines and newspapers collections at GVPL was undertaken.
- The Library´s system-wide re-organization including the implementation of a district structure, workloads of branch supervisors and public services staff, and the recent retirement of Central Branch's Magazines and Newspapers Department supervisor provided the opportune time to evaluate the library's serials collections and services. This review considered the following: staffing, collections processing, de-selection schedules and maintenance of the collections.

It was through this review that a fuller understanding of the requirements to support this service was gained, alternatives considered, and processes to further streamline this key service developed.
- As part of streamlining magazines processing, a pilot was authorized for a period of up to nine months. This pilot will include:
1. All magazine subscriptions to be received and processed at CaTS
2. Newspaper delivery, processing and check-in to be maintained at
3. the branch level
4. The pilot project began in CaTS on August 11. Two temporary clerical positions were filled by Michelle Richards and Mary-Ann Connaghan.
5. As well, approximately 15 hours of paging time per week will be dedicated to this project, and are being filled by Gino Shifrin.
- Additionally, in conjunction with the EBSCO renewal, an analysis of the magazines collection will be conducted at each branch by Lisa Beauchemin of the Central Library Magazines staff. Lisa has been asked to manage the annual periodicals renewal this year, review our existing collection, and make recommendations to the District Coordinators and Collection Management Team, who will make the final decisions. This will include additions and deletions, but also shelving and merchandising of the collection.

Readers to Go collection
- On July 5, GVPL launched a fourth addition to our kids' "To Go"
collections: Readers to Go. Each book bag contains an assortment of short books with controlled vocabulary and related illustrations, specifically designed for children learning to read. There are three categories of Readers to Go to borrow: general readers in English, phonics readers, and French readers. Books will appeal to 4-7 year olds. Each bag also contains information for parents on how to support their young readers. The blue bags were initially available at the district branches (Central, Juan de Fuca, and Nellie McClung), but float to all

branches. Key details: 21-day loan period, Limit 1 bag per adult card, Up to 2 renewals, $1.50 fine/day if overdue

Collection Management Team
- After a brief hiatus this spring, the Collection Management Team was reconstituted this summer. Nancy Kilgour, who has worked at a variety of branches and in CaTS as an auxiliary cataloguer, was selected to be the librarian, working with two circulation assistants, Lara Reynolds and Sally Winters, who re-joined the Collection Management Team from its previous iteration. Over the next several months, they will help rebalance branch collections, assess grubby and damaged material, and liaise with branch staff about collections issues.

Saanich Recreation passes
- On May 20, GVPL began lending Saanich Recreation Passes. The Saanich Recreation Pass provides free admission for two adults and up to four youth (5-18 years; children four and under are free) to the Cedar Hill Recreation Centre, Gordon Head Recreation Centre, Pearkes Recreation Centre and Saanich Commonwealth Place. The passes offer access to an array of activities, from swimming to skating, using weight rooms and enjoying drop-in sports and fitness classes. The passes, which can be taken out for a one-week loan with no renewals, do not include childminding or registered programs. 20 passes are available to loan, and can only go out on an adult card. Loan period is 7 days and passes are not renewable. The Saanich Recreation Pass is a pilot project from the District of Saanich and GVPL. If the program is successful, we hope it can be expanded to include access to other recreation centres in the Greater Victoria area. Similar GVPL pass programs already available to the Art Gallery of Greater Victoria and the Royal BC Museum have proven very popular.

CELA: a new collection for print impaired patrons
- GVPL will soon be offering a new collection for print impaired patrons, called CELA (Centre for Equitable Library Access). This new collection will dramatically expand the amount and range of material we can offer these patrons. It includes over 200,000 titles and a variety of digital and physical formats. Assistive Services staff are currently being trained on using the new collection, which will soon be available to patrons. At the same time, public libraries throughout Canada are taking over the provision of library service that used to be done by the Canadian National Institute for the Blind; this is an exciting change, as we want to be serving the needs of all members of our community. To get a sense of the new collection, take a look at the CELA website: http://www.celalibrary.ca/

eReader changes
- We have reduced the fines on ereaders from $5.00 to $1.50, bringing it in line with high demand collections like DVDs, blu-rays, and games. The fine was originally set high because we correctly anticipated high demand, we had a limited number of ereaders (far less than we do now), and wanted to discourage overdues in order to meet that

demand. At this point we are easily able to meet the demand for ereader borrowing, even if some items are kept overdue.

In addition, reducing the fine may encourage borrowing by those who feel the high fine is a barrier.

- Note that we will also be phasing out our 2 older models of Kobo ereaders. We have very few of these, and they are old technology that Kobo is no longer selling/actively supporting. We will continue to circulate Kobo ereader Touches. We believe this change will keep our collection current and appealing, and may even remove confusion as to which ereader a patron should put on hold. Once withdrawn, older models that are still working will be given to the Friends of the Library for potential sale at their next book sale.

Robert Bateman Centre passes

- GVPL has partnered with the Bateman Centre to add to our range of passes, starting September 17. The Bateman Centre pass is consistent with our other passes:
  free general admission to galleries and exhibitions for 2
  adults, 19 years and older and up to 3 youth, aged 6 to 18. Youth under 5 are free; can be signed out on an adult card; loan period is 7 days, with no renewals permitted at this time
- The Bateman Centre displays the definitive collection of artist Robert Bateman´s work. The Centre is operated by the Bateman Foundation, which is a registered non-profit that aims to encourage dialogue about our place in nature. The Centre is located downtown (there is a map on the back of the passes). Check out their website: http://batemancentre.org/

ILS

- GVPL issued an RFEOI (Request for Expression of Interest) for a new ILS which closed March 28, 2014. The RFEOI included approximately
  500 detailed requirements which outlined what we were looking for in a new ILS. Eight vendor/proponent responses were received and evaluated. The proposals were evaluated based on functionality, maturity of the system and cost/benefit. Of the eight, two vendors were asked to provide on-site functional demonstrations. These day- long demonstrations took place on September 4 and 9. The Extended Project team (which includes several members of CaTS) attended these demonstrations and will be making recommendations. The recommended vendors will be asked to submit updated quotes and we will make a final decision and start the initial stage of the implementation late 2014, to be completed by May 2015.

7. KPU (KWANTLEN POLYTECHNIC UNIVERSITY) LIBRARY
Linda Woodcock

TS Staffing

- Our cataloguer has been off on disability for several months now. Filling in the large hole left by this absence has been a major challenge. We have had part-time staff off and on,

and the rest in TS have been trying to take on more cataloguing and keep the materials moving.

RDA Implementation
- We are seeing a much greater percentage of RDA records entering the catalogue and continue to work on adopting RDA for all originals. The staffing situation mentioned above has hampered our progress somewhat. We are looking closely at the Backstage Library Works offer to convert the entire catalogue to RDA. I will be co-training the RDA In One Day Workshop next month with Sue Andrews.

Cataloguing all the Stuff
- Our e-resources collection continues to grow and so does the task of loading all the record sets. MarcEdit has proven invaluable for this process and the Managed Tasks feature works very well. Still, the record sets often require a good deal of clean-up. We now have more than 240,000 records for ebooks and streaming video and audio, which is about 50% of our total catalogued collection. We are still working on the large project to convert our VHS collection to DVD and cataloguing the locally converted DVDs amassed by our keen Audio-Visual staff.

New Initiatives
- KPU is preparing to implement an institutional repository. Named KORA (Kwantlen Open Resources Access) it will launch in November to coincide with an undergraduate student research conference. It is hosted by Digital Commons. I am a member of the implementation team and am responsible for establishing metadata standards and requirements for the various resource types we plan to include in the repository. This is a joint project between the library and the KPU Office of Research and Scholarship.

KPU Happenings
- KPU will install a new chancellor George Melville, Chairman and owner of Boston Pizza International, on October 8, 2014. Melville was awarded an honorary Doctor of Laws degree by KPU in 2013 and has also served three terms on the KPU Board of Governors.

- There will be a TedX at KPU Richmond on September 27, 2014. We will be inviting speakers that reflect the dynamic and polytechnic characteristics of both KPU and the Greater Vancouver area. TEDx is a program of local, self-organized events that bring people together to share a TED-like experience. Our event is called TEDxKPU, where x = independently organized TED event. At our TEDxKPU event, TEDTalks video and live speakers will combine to spark deep discussion and connection in a small groups.

8. **LANGARA COLLEGE**
Ryan Vernon

Staffing changes

- Last Spring, Susan Weber, long time Media Librarian, retired. Her position has been filled by Annie Jensen, previously Langara Library's Communication Librarian. Dan Slessor will join the Langara Library team as the new Communications Librarian at the beginning of October.
- After years as the interim Head of Library Services, Patricia Cia has been selected for the position of Director, Academic Innovation—a new role at Langara. Patricia's portfolio includes the Library & Learning Commons, EdTech, the Teaching & Curriculum Development Centre (TCDC), and CAPER-BC.
- Ryan Vernon, after two years of secondment from CILS / CAPER-BC, has been regularized at the library and elected Coordinator of Technical Services.
- Joyce Wong has been elected to the role Department Chair.

Library wide news
- Renovations are currently underway for a new enclosed silent study room on the second floor of the library.
- The library computer lab and other student computers have all been switched over to Citrix thin clients.
- The library (and entire campus) has switched over to the PaperCut print management system.
- In conjunction with Creative Arts Division, the Learning Commons on the first floor of the library recently hosted a 3D printer demonstration that was attended by over 700 people.
- The Teaching & Curriculum Development Centre (TCDC) has initiated the first of its formal program reviews. Liaison librarians will play a role in the reviews for many departments
- Langara has just officially unveiled its first ever Academic Plan.

Technical Services News
- TS Staff are currently busily adding a new collection of drama books from Studio 58. So far 760 titles have been catalogued for this collection.
- RDA records continue to be added to the catalogue—4780 so far.
- A trial is underway for the Criterion on Demand Streaming Collection.
- Langara will be hosting the upcoming RDA seminar. One of our cataloguing technicians and a librarian from CAPER-BC will be attending.
- DDA is continuing on an ongoing basis, but with far fewer DDA records being loaded into the catalogue than during the previous DDA trial.
- Langara librarians are in the middle of the annual journal evaluations. Budgets remain tight, but an evidence based approach allows us to make informed decisions about what not to renew.

9. **NNELS / BC Libraries Co-operative**
Cynthia Ng

- The National Network for Equitable Library Service (NNELS) is a service provided by the BC Libraries Co-operative. In summer 2014, new staffing was added to augment the work underway. Kris Jorgensen, Project Coordinator, and myself, Cynthia Ng as Content Coordinator.
- NNELS uses repository software in order to nationally distribute accessible formats to print disabled Canadians across the country, and is now live in:
  BC, Alberta, Saskatchewan, and Manitoba, and will be launching soon in: Nova Scotia, Nunavut, and likely the Northwest Territories.
- NNELS goal this year has been to onboard participating libraries and build up infrastructure, particularly for participants within the network to collaborate together.
- While we will continue to bring on more libraries, our goal in the coming year will be on building the collections, working with libraries, publishers, and partners to build out metadata for increased discovery, and the content for increased access. We are grateful for the collaboration with our partners in Saskatchewan and elsewhere to help develop some crosswalk standards and towards a data model for Spring 2015.
- As your libraries go online with NNELS, know that you can connect with people with questions. We hope to present more about NNELS at CLA in
  Ottawa next year.   NNELS is online at http://nnels.ca

10. North Vancouver District Public Library
Nancy Hildebrandt, Andrea Andersen

Cataloguing/Digital & Technical Services:
- Preferring RDA records for all derived cataloguing
- Original cataloguing continues to be a mix of RDA/non-RDA
- All 4 cataloguing library technicians attending the RDA in a Day workshop next month
- Cataloguing Persian & Chinese language print material, and upgrading older generic records already in the catalogue. Mainly importing MARC records from book vendor, with some coming from Bookwhere. Recently resolved issues related to display of Persian & Chinese characters in BiblioCommons.
- Small Italian & German language print collection coming soon
- Hoopla! – acquisitions technician receiving monthly batch downloads of approximately 800 Hoopla! records from CVS Midwest (music, audiobooks, movies & TV shows). Currently have about 16,000 records in the catalogue.
- Department working with Overdrive & BiblioCommons (to get API working) in order to allow patrons ta access audiobooks & e-books directly through the OPAC
- Ongoing cataloguing of electronic resources (mainly government documents)
- Staff working directly with the collections (e.g. weeding CDs, etc.)
- Recent large donation of popular DVDs & CDs being added to collection as time allows

Library-wide Update:

- Library Board approved "Positive Workplace Environment: Anti-bullying and Harassment" policy. JOH&S Committee educating through survey and B&H training for all staff at NVDPL.
- NVDPL Strategic Framework (approved September 11, 2014) by Library Board. Input from board, staff and community made this possible.
- RCMP meetings & conversations with District Response Sgt. regarding working safely, knowing how to apply Rules of Conduct and use Emergency & Security manual & when necessary to call RCMP.
- Circulation: trial 3M self-checkout unit (Tech-Logic causing problems)

11. SIMON FRASER UNIVERSITY
Penny Swanson, Janette McConville

- One new cataloguer was hired to replace two that retired.
- Gwen Bird was the successful applicant for the job of University Librarian, she starts in October 2014.
- We are currently searching for a new Division head for Monograph Acquisitions and Serials. Interviews are underway.
- SFU Faculty Association has become a union, and is negotiating its first contract with the University.
- We use WorldCat Cataloguing Partners. When the automated matching program found multiple matches, the program would give us the record with the highest OCLC number (the latest record in, often a brief vendor record). Frances Dodd succeeded in convincing OCLC to give us the lowest numbered record, so the first record that is input to the system. There was a lot of discussion on the OCLC list that people generally improve and add to the lowest numbered record, so we are hopeful this change will mean we will get better records through WCP.
- We have had the entire Cataloguing Dept. attend two webinars on cataloguing music (scores and sound recordings) in RDA. They were interesting, and held a few surprises.
- We are migrating our digital collections from CONTENTdm to Islandora. Janette is reviewing/evaluating the existing metadata and mapping it to MODS.
- We finally purged our catalogue of the old PDA records that were first added to the system during our first trial of this program several years ago.

12. SPECIAL LIBRARIES CATALOGUING
Mac Elrod

- SLC's circa twenty cataloguers are primarily from North America, but we now have one in Taiwan, and are in negotiations with one in France,
- One of SLC's more interesting current projects is cataloguing art exhibition catalogues for the Metropolitan Museum of Art in New York. It compares in interest with the etchings SLC catalogued for the Folger Shakespeare Library in Washington DC.

- A fire on Blinkhorn Mountain peak came within 200 feet of our Head Cataloguer's office. A plane dropped fire retardant on us, so all is covered with red dots.
- PCC is drafting a reproduction practice for LC-PCC PS. which return to the LCRI on reproductions, a practice LAC never adopted. The draft is here <http://www.loc.gov/aba/pcc/> Scroll down to the "What's New, Decisions, Policies and Guidelines" section.
SLC prefers repeating imprint, original publisher in 264 1, and reproducer in 264 3. Some suggest 264 0 for the reproducer, but since the material was published, we think manuscript coding is misleading. We urge BCCATS and individual libraries to comment.

13. SURREY SCHOOLS
Samantha Bloomfield

- The district is sponsoring a one-time funded purchase of non-fiction French language resources for our immersion schools. One of our techs was assigned to assist with the establishment and administration of this project during the summer.
- We have taken on a special project to upgrade library records for French language resources, so that they are easier to identify during discovery and can be isolated for reporting.
- Destiny (ILS): we upgraded to version 12 in July and spent much of the summer revising training and orientation documentation for site-based library staff. The upgrade includes a new cloud-based discovery layer interface which we hope to bring online for staff and students as soon as possible.
- Last spring, each school library was granted funds for a single site-based ebook purchase. LRS staff spent much of the summer processing, troubleshooting, cataloguing and promoting these items.
- We have altered local practices for targeting district-funded library purchases (ie. gift sets) in cataloguing to make the group purchase aspect a consistent access point. This will trigger some retrospective work on previous gift sets.
- We have been consulting with the district's trainer on developing/offering advanced training for our library system. This would be open to teacher librarians.
- We are finding increasing compatibility issues between our different software and online products and IE8 and are preparing to troubleshoot these issues on our support desk, as IE8 is the district default.
- Job action has ended but our site was behind pickets in June and September. We expect September to be very busy (especially on the help desk) as we catch up and handle the back-to-school rush and a few issues that arose from the work stoppage.

14. UNIVERSITY OF NORTHERN BC
Eleanor Annis, Librarian; Deborah Hazell, Cataloguer

University

- UNBC's new President, Dr. Daniel Weeks, started on the 1st of September. He came to UNBC after five years as the Vice-President, Research at the University of Lethbridge.
- UNBC will be celebrating its 25th anniversary in 2015. As part of the celebrations, all employees have been given an option of taking up to 25 hours of paid time off to give back to the community.

Library
- Allan Wilson, our University Librarian, has now been with us a year. Change implemented since his arrival includes turning the first floor of the library into a much more active, social space which has become very popular with the students.
- The University copyright office has moved to the first floor of the library.

Cataloguing/Technical Services
- We are currently cataloguing the last batch of print theses. Our new Institutional Repository (CaIRn) is to be released soon, therefore students will submit their theses electronically.
- A project of cataloguing a collection of approximately 3200 British Columbia archaeological reports on microfiche is now 85% done.

Staffing
- James MacDonald, our Digital Initiatives Librarian, has returned after a two year leave.
- Vaunda Dumont is the new Supervisor, Circulation Services. Her previous position was as Library Assistant – Health Sciences.
- Kimberley Stathers, our Project Archivist, is working on digitization of UNBC videos.
- A UBC SLAIS co-op student is working in Archives for the semester on the Geoffrey Weller academic papers finding aid.
- A UBC SLAIS co-op student is working in reference and instruction until April 2015.

Collections
- A major shift and weed of the reference collection has been done. Much of the collection was moved to stacks.
- Many print serials have been withdrawn where there was duplication with online access to the same titles.

15. VANCOUVER ISLAND REGIONAL LIBRARY
Valerie Grace

- VIRL's newest branch, Nanaimo North, opened on July 12, 2014. Administrative offices, including the Executive Director, Finance, HR, Facilities, Purchasing and Support Services (Technical Services & Shipping Receiving) have been reunited in the same building with the new branch. Support Services staff have been settling into the new facility and establishing new work flows and efficiencies for the space.

- VIRL is currently in the final processes of an RFP for a new ILS vendor.

- VIRL will be undertaking a Shelf Ready RFP in the new year (2015).

- We are busy cataloguing our electronic resources, including Hoopla and Zinio records.

16. VANCOUVER PUBLIC LIBRARY
Samuel Richmond

- VPL implementation of RDA continues across all major AV and printed text formats.
- All our cataloguers and assistants are currently taking the LC Program for Cooperative Cataloguing's NACO Online Training workshop. Upon completion, cataloguers will resume contributing original authority records to the Canada Funnel. Leveraging the RDA/FRAD-compliant capabilities of MARC21 is a significant focus of the workshop.
- Cataloguer May Hmaidan participated at an RDA cataloguing workshop for cartographic materials in Montreal this past June. She is also taking on original cataloguing of Arabic language titles (see Collections Update below).
- VPL now provides brief cataloguing of mass-market paperbacks for fiction and genre fiction. Approximately 30 titles a month are involved in this project.
- Also effective this year we have initiated full-level cataloguing of non-European documentary and feature films for Multilingual Collections.

Staffing and Organization
- Pauline Manton, long-time supervisor and VPL institution, retired this year. Raili Haapalainen is her successor as Senior Supervisor for Collections and Technical Services.
- Come October Gladys Chen becomes our Assistant Manager for Acquisitions following former ACQ AM Christopher Kevlahan's move to Joe Fortes as Branch Head.

Collections Update
- VPL will add Arabic language materials to Multilingual Collections in October. The collection profile highlights AV and juvenile materials as well as popular print titles. We're starting small (only about 230 titles so far), but steady growth is anticipated. This project will align VPL with similar collections in Calgary, Edmonton, Halifax, Ottawa and Toronto and be the first catalogued Arabic collection in the Lower Mainland.

System-wide Update
- Our Central Collections Reorganization nears completion following more than a year of logistical planning for a single Dewey run to replace subject divisions at the downtown library. Bibliographic Services played two roles in the transition, acting as "ambassador" guides for patrons during the physical move and reclassifying biographies from the former Popular Reading area.