BCLA CATALOGUING & TECHNICAL SERVICES INTEREST GROUP (BCCATS)

Spring 2024 Hybrid Meeting: Friday, May 24 2024 10:00 a.m. - 12:00 p.m. Kwantlen Polytechnic University & Zoom

MINUTES

In attendance:

Ryan Vernon (Langara Library) Andrea Gorgec (Burnaby Public Library) Anna Loster (Legislative Library of BC) Britannia Gammond (Northern Lights College) Geoffrey Boyd (University of Northern British Columbia) Jennifer Pringle (BC Libraries Cooperative) Jim Watts Jonas Emmett (Emily Carr University Library) Laura Green (North Vancouver District Public Library) Maria Yang (Surrey Libraries) Ronald Deo Michael Baird (Okanagan Regional Library) Sonia Dhami (Squamish Public Library) Sue Andrews (UBC Library) Susu Myint (Burnaby Public Library) Suzanne Thomas (Whistler Public Library) Leah Stubbings (Thompson Rivers University)

Glen Greenly (Capilano University Library) Cleire Lauron (Kwantlen University Library) Judy Taylor (Kwantlen University Library) Nicole Von Kledtke (Kwantlen University Library) Leona Wie Li (Kwantlen University Library) Brigette Liang (Kwantlen University Library) Brian McGuinnes (West Vancouver Memorial Library) Narges Ansarin (West Vancouver Memorial Library) Stefan Hintersteininger (SFU Library) Jill Klaponski (North Vancouver District Public Library) Trevor Smith (Douglas College) Shawna Buhler (BC Hydro Library and Archives) Cristina Freire (Burnaby Public Library) Hillary Webb (Emily Carr University Library) Jacqueline Huck (Fraser Valley Regional Library) Richard Violette (Greater Victoria Public Library and Special Libraries Cataloguing Inc.)

AGENDA

1. Welcome and acknowledgements (Cleire Lauron)

Territorial acknowledgement

2. Introductions of guests and new members (Tamarack Hockin)

Welcome by Chair

3. Additions/adjustments to and approval of the agenda (Tamarack Hockin)

Additional committee updates: Ryan Vernon present the CMSC report from 6.1 to 3.1 in the meeting agenda.

3.1 Canadian Metadata Standards Committee (CMSC) update (10 min) (Ryan Vernon)

As part of The Canadian Federation of Library Associations / Fédération Canadienne des Associations de Bibliothèques (CFLA-FCAB), <u>CMSC</u> advises on metadata standards, issues, and professional development.

Report:

The next meeting is on Monday, June 3.

The meeting was delayed due to difficulties securing representation from all areas of Canada. Not all provincial library areas have equivalents to BCCATS in their area.

Agenda of upcoming meeting:

- Code of Ethics for cataloguers consultation: Completed last year. The group will put together a report based on this consultation including a recommendation to adapt the code. They will announce once the approval is completed. The goal of the consultation was to have slower and more robust consultation.
- Technical Services and Cataloguing training needs across Canada.
- Chris Carr is temporarily stepping down on chair and taking a sabbatical Ryan Vernon and Emma Cross will act as temporary co-chairs.

Ryan will post an update an update on BCCATS forum after June 3 meeting.

4. Approvals/Amendments to the minutes of the previous meeting (Tamarack Hockin)

Approved with no amendments

5. Business arising from the previous meeting

5.1 J McRee Elrod Award 2024 (Tamarack Hockin)

Awards to KPU tech services team: Cleire Lauron, Brigette Liang, Nicole Von Kledtke, Leona Wei Li, and Judy Taylor.

This is the first time the award has been granted to a team, instead of an individual.

The awards package had multiple voices from the same team.

The awards speech is an appendix to these meeting minutes.

A call out was placed for BCCATS members to start thinking about nominees for 2025 award.

5.2 Continuing Education Committee (Jennifer Pringle/Richard Violette)

The committee surveyed BCCATS membership to investigate topics of interested for training. Jennifer and Richard presented on high-level results from the survey:

- Most BCCATS members weren't aware of the previous training held by BCCATS or existing resources available on the <u>BCLA Cataloguing & Technical Services page</u>.
- Topics that members were interested in and were most relevant for them included: MARC Edit/Regex, non-book cataloguing, Adv MARC Edit, subject headings, managing eresources, coding, anti-racism, managing authority records, RDA toolkit, DEIRA subject headings, and diacritics especially related to Indigenous languages.
- People were open to different formats for training including virtual/asynchronous, in-person, and virtual/synchronous.
- Most people hadn't taken BCCATS continuing education training before.

Some initial conclusions from the survey include:

• The Continuing Education Committee needs to pursue continuing education.

• The Continuing Education Committee needs to advertise more about continuing education at BCCATS, both past and future.

A more in-depth report was shared on the BCLA BCCATS branches forum

6. New Business

6.1 Canadian Federation of Library Associations Cataloguing and Metadata Standards Committee (CMSC) update (Ryan Vernon)

Moved earlier in the meeting to 3.1, as per 3. Additions/adjustments to and approval of the agenda

6.2 Program for Cooperative Cataloging (PCC) Task Group Update (Cleire Lauron)

The <u>PCC Task Group for Metadata Related to Indigenous Peoples of the Americas</u> was formed in 2023 and consists of 14 members including librarians, archivists, and metadata professionals from the U.S. and Canada.

Cleire posted <u>a survey</u> from this task force on BCCATS forum which is open until June and encouraged members to complete the form.

The results of this survey will be released in Fall 2024. There may be some delay as Library of Congress hires an Indigenous policy specialist to review the results.

6.3 Proposed changes to the BCCATS Terms of Reference (ToR) (Tamarack Hockins)

Proposed updates from the Chair include:

- Changing the meeting notice for next BCCATS meeting to six weeks before the meeting, rather than at previous meeting.
- Updating the Secretary role to include more detail.
- Allowing for multiple continuing education coordinators by updating the role to "Continuing Education Committee".
- Updating the term lengths for both Chair and Secretary to two-years over alternating years.
- Allowing consecutive terms for any BCCATS executive positions and removing the threeyear restriction.
- Cleaning up some typographical issues.
- Updating the language to indicate BCCATS is an Interest Group, not a Section.

Membership approved all changes

6.4 Election of Secretary (Tamarack Hockins)

Tamarack nominated Shawna Buhler

No other nominations

Shawna confirmed she is okay to continue this position for another two-year term

[BREAK]

7. Presentations

7.1 Emily Carr University of Art and Design (Hillary Webb)

Emily Carr University of Art and Design library consists of 13 full-time staff (Librarians/Archivists/Library Technicians/University Librarian)

The library established the Decolonization Working Group (2018) with the purpose to implement metadata changes to their catalogue and Sitka and to implement Indigenous epistemologies to cataloguing.

There was some difficulty making consensus for Sitka changes. Jonas and Hillary joined Sitka Cataloguing Working Group (formed 2020) and worked on making the first batch test of changes to Sitka. Jonas took the suggestions for enhancements & translated them to MARC records.

Two iSchool co-op students to assist and make recommendations on further initiatives. Hillary Webb will share reports from co-op students on BCCATS forums.

Additional changes made:

- Below the search bar, added an acknowledgement of the problematic nature of library records and terminology,
- Added free community borrowing cards for Indigenous patrons,
- Identified plants around library with local Indigenous languages and traditional uses,
- Public art as way to unpack Indigenous erasure, and much more.

Discussion from the group: When looking at the Roundtable reports, other libraries are working on similar things. Question: Is it possible to make BC-wide initiatives?

It was noted there is value for individuals/organizations in doing the work as part of unpacking their own biases as well as personalizing the work.

Alternatively, there is value in sharing the work and make the load lighter.

7.2 Simon Fraser University Library (Stefan Hintersteininger)

Stefan started role of Metadata Librarian and Assistant Head, Resource Acquisition, Management, and Metadata (RAMM) 6 months ago. The position had been vacant for two years.

Some area of Metadata remediation Stefan has been working on includes:

- Addressing problematic subject headings.
- Removing 653s. There is no thesaurus and terms are unpredictable. All 263 K removed.
- Removing problematic terms, such as Illegal Aliens, which also completed removed from OCLC/World Cat in 2022.

Some comments:

- When terms are changes, consider all classification needs to be updated (e.g., cutters/call numbers/SHs/keywords), etc.
- Many of these changes were a result of subject librarian reporting offensive terms.

7.3 Capilano University Library (Glen Greenly)

Cataloguing GPT (CatGPT)

- Glen wrote a program using Generative AI to catalogue materials.
- He created a support page for <u>CatGPT</u>.
- Likely applications of CatGPT include original cataloguing and cataloguing foreign language materials.
- To use CatGPT requires access to Chat GPT+ (in a month or two will have a free access version).
- There is a mobile app: take four pics of a book and it produces a MARC record!
- Currently testing the program at Capilano University library on a small e-book collection and the cataloguer is providing feedback for improvements.
- Workflow: acquire digital versions of book pages (check licensing), generate records, cataloguer review and give feedback, and model improves (originally was trained on LC and other contents it found on web).
- Glen is currently working on Version 2.0 with following improvement:
 - o add more formats of input/output,
 - add more local knowledge (e.g., local SH, guidelines, local catalogue, cataloguer's desktop) ,
 - implement explainable AI.

See <u>Introducing CatalogerGPT: an AI powered cataloging assistant</u> posting on BCCATS branch forum for more details.

8. Other business: Question & Answer

Question about why more people aren't loading records to Voila (OCLC)?

Answers from the group:

- People use OCLC/Ilium (BC Local Union Database)
- BC Library Co-op (70% BC public libraries) and other smaller libraries not able to get a Voila
 account

9. Meeting adjourned

Meeting adjourned at 12:05 p.m. Pacific Daylight Savings Time

J MCREE ELROD LEADERSHIP AWARD 2024

The 2024 J McRee Elrod Leadership Award was conferred to the KPU Technical Services Team during the BCLA Awards Ceremony on April 25, 2024. This document is a transcription of the award presentation by BCCATS Chair, Tamarack Hockin.

The J McRee Elrod Leadership Award was established in 2016. J McRee Elrod, known as "Mac", was by all accounts an exceptional cataloguer and human being. Among many accomplishments, Mac was head of the University of British Columbia's cataloguing department, founder of Special Libraries Cataloguing, he was also a founder of BC CATS; I encourage you to explore Mac's Wikipedia entry to learn more as I cannot do his full biography justice today.

Mac was also an activist, a champion of civil rights, gay rights, and drug policy reform. In a 2010 keynote speech titled, *Rules Were Made for the Patrons, not Patrons for the Rules*¹, Mac identified himself as "a rabble rouser", saying: "the rabble…I wish to arouse are the most important group of cataloguers….All our rules and standards should be considered floors, not ceilings. They should be seen as the minimum required, not limits on known information which would be of help to patrons."

And it is in Mac's spirit of social justice that I am so proud to present this year's award to the KPU Technical Services Team.

* * *

While I am privileged to present this year's award, I do so on behalf of the awards committee: Michelle Yule, Head of Collections for West Vancouver Memorial Library, and Ryan Vernon, Coordinator, Technical Services and Learning Commons Librarian for Langara College.

Although the awards committee was already aware of the KPU TS team's work, the nomination package submitted by Todd Mundle, University Librarian for KPU, provided a thorough and glowing testimony for their work.

There are two things about the nomination package that I want to highlight briefly, before I move on to the substance of the award decision.

One, is that this is the first year that the J McRee Elrod Leadership Award is conferred upon a team and not an individual. Technical services is a team sport; those of us who do the work know this. While our individual contributions are worthy of celebration, so too is our collective accomplishment.

Second, is to note that the work of technical service teams everywhere may go unnoticed (until something goes wrong, of course-- then everybody knows about it!). It is uniquely wonderful to receive a nomination package that says: we see you; your work is seen and valued, and you are moving us forward. Your colleagues at KPU Library know that you are leaders, and they see you.

* * *

I am going to wrap this down by sharing a 20 second highlight from the nomination package so that everyone here in the community can better understand why you have been chosen for this year's award.

¹ <u>http://www.slc.bc.ca/mac/rules.htm</u>

The KPU Technical Services team has committed their work to advancing Indigenization, truth and reconciliation with authenticity. They have implemented Brian Deer classification for the Library's $\chi^w \partial \chi^w e$ y' ∂m space. The Brian Deer system demonstrates an Indigenous way of knowing and organizing information which has proven a valuable teaching tool for multiple disciplines at KPU.

The team has also taken on the challenging work of updating the names of First Nations in BC, ensuring the names the Nations prefer are the ones represented in the library's catalogue – a key step towards reconciliation as outlined by the United Nations Declaration on the Rights of Indigenous Peoples.

Lastly, in support of Indigenous economic reconciliation, the KPU TS team is working with Indigenousowned vendors for collection development. In the words of their colleague, Rachel Chong: "This ordering process takes more time and effort from Technical Services, but...staff have demonstrated exuberance at the opportunity to do this hard work. They are a shining example of how creative thinking and dedication combine to enhance Indigenous relations."

In Mac's spirit of social justice, you have raised the ceiling for your community.

On behalf of the BC Cataloguing and Technical Services community, thank you for your good work and for your leadership of exemplary practice as members of a technical services team.

ROUNDTABLE REPORTS

SURREY LIBRARIES BCCATS ROUND TABLE

Spring 2024

Library Updates

- 1. Surrey Libraries launched Mobile Library in Early March, and its grand opening event will take place on June 3rd. The Mobile Library is targeted underserved and marginal patrons.
- 2. All Surrey Libraries has been transformed to PSM (Public Service Model)
- 3. One of Surrey Libraries' key initiative is to create a climate information center at each location by the end of 2024
- 4. In 2023 Surrey Libraries' ebooks/eaudio checkouts exceeded 1 million for the first time since we offered OverDrive collection to our patrons.

Collections Services Updates

- 1. Eileen McMillan, the head of our cataloguing department, retired this February
- 2. To replace Eileen's role, we created a new cataloguing librarian position and try to get Surrey Libraries present in wider library cataloguing world and we are in the processing of hiring now.
- 3. After a couple years' investigation and research, we have chosen to use BackStage as our authority management service provider. Once the new cataloguing librarian starts, we will move forward.
- 4. We had cleared up all back log built since the pandemic. Our current turnaround time is 6-8 weeks.
- 5. We constantly look for new tech-to-go items to add to the collections and to serve our community's needs. We are investigating CO2 Monitors and portable solar panels and reading therapy lamps.

UNIVERSITY OF NORTHERN BRITISH COLUMBIA (UNBC)

BCCATS Roundtable Report

24 May 2024

Staffing updates

After a period of turnover for several years, I (Geoffrey Boyd) have been in the metadata librarian position at UNBC since April 2022. After a very busy time learning the ropes and managing technical services-related projects (described below), I'm excited to begin making more cataloguing community connections.

After a stint as interim university librarian, Trina Fyfe will transition into the permanent UL role in July 2024.

Cataloguing

After a long RFP, metadata preparation, and implementation process, UNBC went live with a new ILS (WorldShare Management Services by OCLC) in May 2023. After rethinking cataloguing processes and adjusting to changes from our previous ILS of 20 years, I am now beginning to investigate cataloguing and metadata-related projects.

Using new functionality in WMS, I am compiling a list of problematic terminology in subject headings that I will locally remap to acceptable terms. This builds on the work of many institutions that have shared their terminology. I hope to begin mapping terms in Summer 2024 (and continue to map as new stages of the project are planned).

Library updates

In 2023, UNBC moved our locally hosted OJS server to a hosted solution and updated our journals to the current OJS release in the process. Several journals have onboarded or are in the process of doing so.

UNBC's institutional repository, hosted on ARCA, is preparing for a migration to Islandora 2 in 2024/25.

In what seems to be a year or so of migrations/updates, UNBC (including the UNBC Library) is undergoing a full website redesign. That project should be completed by the end of 2024.

CAPILANO UNIVERSITY LIBRARY, BCCATS ROUNDTABLE REPORT FOR SPRING 2024

STAFFING

Hannah Cowell joined us in December 2023 as our new Technical Services Supervisor. Hannah brings a breadth of academic and public library experience, and most recently from the City of North Vancouver IT Services.

We have also celebrated two internal moves: Michael Haavisto as Acquisitions Technician (formerly Media Technician), and Rujipa Laosin as Resources Support Technician (formerly ILL Technician). The Resources Support Technician is a new role, and the first library technician role at our library with such a close focus on assessment data, stats, digital resources and databases.

We are in progress of hiring a new Media Technician. The technical services team has seen a lot of change in the past year, with three of our six positions being vacant for six months. We also want to recognize the tenacity of the TS department this past year in navigating these vacancies and a backlog of work on the heels of the 2023 strike.

COLLECTIONS PROJECTS

- CanCore is offering MARC records, announced Oct 2023. Quality is poor, but we are keen to make titles more discoverable. Would be interested to talk with any other libraries who are using these vendors records or any other solution for CanCore.
- NFB MARC record delivery via OCLC was interrupted from February through December of 2023, and we believe collection is now reconciled. Many thanks to Reba Ouimet from ELN for advocating with the vendors.
- Two leased collections discontinued, MARC withdrawn: Curio and JSTOR DDA.
- Now loading BC Open Textbook collection since December 2023. Many thanks to the KPU TS team for maintaining and sharing these MARC records.
- Overdrive audiobooks collection is now established with over 250 catalogued titles.
- This past year has seen a massive increase in how many items we purchase from Massy Bookstore, a Nêhiyaw-Métis woman-owned & operated local business. Many of the items we now choose to get from Massy were previously purchased from OASIS/ProQuest.

AUTHORITY CONTROL PROJECT

The backfile is in final stages of preparation as we test our new load profiles. Load and overlay are now functioning, but we are deciding whether to retain 9XX metadata provided by the vendor in some authority records. This phase of the project required significantly more development than anticipated to allow current MARC standard fields in authority records, as well as to enable overlay for non-LC authorities.

We've refined scoping with Backstage Library Works for Homosaurus enhancement by limiting to records with at least one instance of an identified keyword in any subject heading. List is imperfect but will approximate a preferable scoping than applying <u>enhancement via crosswalk</u> to all records. (Keywords include: *lgbt*, gay*, lesbian*, asexual, bisexual*, transgender*, intersex, two spirit*, queer*, sexual minorit*, alloromantic*, allosex*, androgyno**; asterisk indicates wildcard truncation). We conducted a third round of record testing and results looked good.

PROFESSIONAL DEVELOPMENT

Our Cataloguing Technician and Metadata Librarian are attending the <u>PCC Introductory RDA Training</u> <u>series</u>, running March until May 2024. The series has been an excellent overview of Official RDA Toolkit.

LIBRARY NEWS

Our Student Experience & Fine Arts Librarian, Tania Alekson, is retiring this July. One of her final projects involved <u>digitizing a collection of local jazz ephemera</u>. The collection is available in <u>CapU's</u> institutional repository.

SIMON FRASER UNIVERSITY LIBRARY

BCCATS Roundtable Report (May 2024)

Submitted by Stefan Hintersteininger

Metadata Librarian and Assistant Head,

Resource Acquisition, Management, and Metadata (RAMM)

NB: This report covers the latter half of 2022 to present.

Library Updates

Gwen Bird's second term as SFU's Dean of Libraries will come to an end on September 30 of this year. Gwen will have a year of earned administrative leave after the end of her term, followed by retirement. Gwen's thoughtful, compassionate leadership and her strong advocacy for the Library and its employees will be much missed. A search for the next Dean of Libraries is now underway.

SFU Library hired its first-ever Director of Equity, Diversity, and Inclusion, Sandhya Ghai, in fall 2023. Sandhya fills one of very few such roles in Canadian libraries. Sandhya has worked hard over the past six months to lay the groundwork for establishing an Equity in Action Steering Committee, which will include broad representation from across the Library.

Along with many other Canadian post-secondary institutions, Simon Fraser University is currently taking steps to address a fairly significant budget shortfall which is the result of a number of financial pressures, notably a greatly decreased number of international students following the pandemic. While there have been some staffing reductions in other areas of the University, we do not foresee layoffs from continuing staff positions in the Library; there is however presently a hiring freeze in place. In order to make the necessary fiscal reductions in the Library, service hours have been reduced across all three branches, and fairly substantial cuts to Collections (on the order of 8%) are being made. Many electronic subscriptions have been placed on hold or cancelled.

The physical condition of Bennett Library on the Burnaby Mountain campus continues to be a cause for concern. In November 2022 Bennett Library was closed due to the discovery of asbestos-containing debris. The fifth floor of the building, where the largest concentration of debris was found, remains closed, although progress is being made with books starting to return to their places on shelves. Also, earlier this year, a temporary cover was installed on the roof of the Library to help mitigate water ingress until a more permanent solution can be implemented.

Simon Fraser University is currently in the planning stages of a new medical school to be located on the Surrey campus. This will be the first new medical school to be built in western Canada in more than 50 years, with an inaugural intake of students scheduled for 2026. The medical school will be accompanied by a new medical branch at our Fraser Library in Surrey, which is also currently in the planning stages.

Collections Staff Updates

Mar González Palacios joined SFU Library as Associate Dean, Collections and Content Strategy in November, 2022.

Janine Hodgson joined the Library as Collections Assessment Librarian for a limited-term position in 2023.

Stefan Hintersteininger joined the Library as Metadata Librarian and Assistant Head of RAMM in October, 2023.

Frances Dodd, Systems & Technical Services Librarian, announced her retirement, effective May 3, 2024.

Staffing levels in Collections and RAMM have otherwise mostly remained stable over the past two years.

RAMM Updates

Much of Stefan's focus in the first six months has been in adapting to the Alma/Primo environment; this has posed a significant learning curve coming from a Voyager library. To further his knowledge in this area, Stefan attended ELUNA in Minneapolis this month.

As part of our mandate towards reparative metadata and decolonization, we have undertaken a number of projects to address some particularly troubling aspects of our catalogue. This work has led to a comprehensive review of our Library's subject heading policy. While we cannot make far-reaching changes nearly as quickly as we would like, various remediation projects needing immediate attention have been identified and are currently underway.

SFU Library is presently engaged in a robust weeding program to further reduce our print collections in favour of electronic versions. In RAMM/Metadata, this has required us to get a better handle on our deselection procedures, and to update our documentation in this area. Concurrently, the management of the electronic resources lifecycle continues to be a dominant area of focus for nearly all RAMM staff.

On the subject of documentation, RAMM is working on a project to comprehensively weed, update, and reorganize all our internal documentation.

In late 2022, six library assistants with metadata responsibilities in RAMM and Special Collections took the formal NACO training, and have since regularly submitted NARs to our reviewer, May Hmaidan (VPL). Stefan has also now completed the formal NACO training following his appointment in October. As we all work hard towards full independence in NACO, we are now investigating the possibility of also becoming a SACO library.

Metadata staff are making steady progress in a longer-term project to reclassify CanLit print books out of our local PR Commonwealth schedule and into PS8000. Future reclassification projects–particularly those that support decolonization–are also under consideration.

Working closely with librarians in Digital Library Services, we have been very busy preparing SFU Library's Digitized Collections for a move from Islandora 7 to Islandora 2.0. On the RAMM side, this work has included a comprehensive review of the metadata for approximately 120 individual collections, some dating back many years, containing tens of thousands of items in total. The migration to Islandora 2.0 is scheduled to be complete in late summer. A comprehensive metadata manual is being written concurrently to document policy decisions and to help guide the accession of future digital collections.

On the Acquisitions side of RAMM, the general theme has been one of winding down and/or streamlining the once-complex workflows which were used to develop and maintain the print collection.

We will likely stop binding print journals this year, and we are closing a US mailbox we used for more than a decade for US publications. There has been much cleaning up of defunct print subs which stopped being published during the pandemic or moved to free online formats. In the area of new services, we've started a relationship with a new bookstore, the Indigenous-owned Iron Dog Books in Burnaby, from whom we're sourcing Canadian content we cannot get through our regular vendors.

NORTH VANCOUVER DISTRICT PUBLIC LIBRARY

BCCATS ROUNDTABLE REPORT SPRING 2024

STAFFING

- Jill Klaponski joined NVDPL as Manager of Collection Services in April
- Daria Hrbacek joined NVDPL as Business Manager in April
- Lynn Valley Branch welcomed Karen Sharkey as Branch Coordinator in May
- Collection Services department has seen the creation of a new role, Technical Services Supervisor. Sean Peicheff was the successful internal candidate and started in May

PROJECTS

ILS Migration

In mid-March, NVDPL migrated their ILS from Horizon to Polaris. This transition also included Innovative's Vega tools such as Discover (public catalogue interface), Program (events and promotions, program registration) and still to come is Promote (website/notices). It has been a journey and we are extremely proud of the work staff have done to facilitate the process. Our Systems Librarian and Technical Services staff are still working out some of the quirks of the migration, but we are getting there!

Digitization Project

NVDPL will be moving into the next phase of the digitization of <u>*The North Shore News,*</u> a partnership between the three North Shore libraries. The current digitized collection launched in 2023 covers 1976-2000 and this next phase of the project will cover digitizing issues from 2001 to 2022.

Indigenous Collections Strategy

The library board approved NVDPL's *Indigenous Collections Strategy* at the September 2023 board meeting. The strategy supports ongoing decolonization work with subject headings, increasing indigenous content in collections, kits promoting Indigenous languages and more.

North Shore Author Collection

North Shore Libraries are now accepting submissions from local authors for the 2024/2025 NSAC until July 2. Responsibilities for this project rotate every year and with NVCL managing the collection piece and WVML in charge of the celebration, NVDPL has a low-key role this year.

ORGANIZATION

- The draft NVDPL Strategic Plan 2024-2027 was approved by the Board at the January board meeting.
- An EDI training session presented by Fiore Group was held at an all-staff meeting on May 1st.
 Branches were closed until 2pm on May 1 to accommodate staff attendance.
- Prep work is in progress for a significant renovation project of the Parkgate branch to be started later this year
- New kiosk express library at Lynn Creek Town Centre timing pushed back to later this year, possibly new year

CAMOSUN COLLEGE LIBRARY ROUNDTABLE REPORT Spring 2024 Stacey Steil, Cataloguing Technician

Gwenda Bryan, Systems & Discovery Librarian

Staff Updates

- Library Technician Natalie McNeely accepted the new CUPE position of Library Systems Analyst. Hayden Lloyd (who recently completed his MLIS while working as a Library Technician) has accepted a contract for the position of Copyright Advisor. Terra Towers joined the library team as a Library Assistant in September 2023. Young Joo has accepted a contract position as the Library Services Supervisor. Young previously worked as the Copyright Advisor.
- Jess Paffard joined Learning Services as the Ideas Lab Technician for the new Makerspace. Jess previously worked in the Graphic Services department at Camosun as a Graphic Designer.
- At least 20 Learning Services staff attended the Vancouver Island Library Staff Conference on May 3, with 3 librarians presenting, together with colleagues from other areas. The theme of the conference was "The Power of Collaboration."

Library Services & Spaces

- Work is slowly progressing on the installation of an array of 90+ solar (photovoltaic or PV) panels on the roof of the Lansdowne Library. The panels arrived in March, but we are awaiting installation of the guardrails. We expect minimal disruption to services, although there will be some accompanying interior work to create an access door and the large, touch-screen displays.
- Librarians are investigating options for a new appointment booking system, either through MS Bookings or LibCal/Outlook integration.
- Hours for the library have changed for spring/summer sessions. We are open 8-5pm Mon-Fri & 12pm-5pm at Lansdowne and 8-5pm Mon-Fri at Interurban.
- The new BC Transit Umo payment service has changed the way the library works with U-Passes. Camosun started using Umo in January 2024. Students no longer need to update their student ID card for the bus pass in the library, they can now use the Umo app or a tap card. There are still many questions from students that staff respond to around Umo. Library staff have set up an Umo information station for students at the front of the library.
- Library Services staff are busy with setting students up for non-enrolled U-Passes. Students who were enrolled in classes in the winter term can purchase a non-enrolled U-Pass for the summer for \$94.00. The library is responsible for accepting payment and applying a code to their registration account which allows students to apply the code to their U-Pass Umo account.

• Library staff created a destressing area for students during final exams. The tables included origami, colouring books and a puzzle to work on. Students occupied the area frequently. The puzzle was especially popular so we have decided to keep a puzzle table for a bit.

Library Technology

• We will be adopting the new EBSCO Discovery System (EDS) interface in mid-August. Students and instructors can access a preview link and information on the library website beginning May 6, with a full launch planned for August 14. Librarians are holding workshops for employees and students.

Decolonization & Indigenization

• We continue to work with the BC Libraries Coop and Sitka academic partners to decolonize descriptive practices. Adding to the complexities of working with shared catalogue records, the geographic area represented by Sitka's membership is inhabited by over 250 First Nations. Meanwhile, we will focus on records of local interest unique to Camosun.

Collections

- Library staff continue to create interesting book displays every 2weeks to 1 month. There are 2 display areas in the library. One is curated by librarians and another is by all staff.
- We continue to add films from the small, independent publisher, Sproutflix, to our streaming media collection. Sproutflix offers a diverse collection of over 50 films created by or featuring people with intellectual and developmental disabilities and are hosted on Kaltura's MediaSpace at Camosun.

BC HYDRO LIBRARY AND ARCHIVES

ROUNDTABLE REPORT: BCCATS SPRING 2024 MEETING

Sierra Integrated Library System

In Jan 2024, we completed upgrading Sierra from version 5.3 to 6.1. We plan to upgrade to 6.2 when it becomes available later this year.

We've started the work of implementing LX Starter - a modern email communication add-on to Sierra.

Our current version of Sierra is hosted on-premises and poses significant challenges for maintenance and upgrading activities. This fiscal we will work with a project manager to review the system and determine if it is still meeting library and library staff needs. The result may be to 1)remain at status quo – no changes, 2) move to a cloud hosted solution for Sierra, or 3) initiate a replacement project.

Online subscription access changes

The library is continuing the work of moving identity management of online journal subscriptions from IP authentication to Single Sign On (SSO). Three more vendor platforms are about to be changed over to SAML-based SSO solutions, and we are working with a structural architect to see if we can design solutions for platform vendors who use non-BC Hydro standard SSO authentication.

Digitization Project

In May 2024, a UBC iSchool co-op student joined the team and, for the next four months, will continue the work of scanning the library and archives' historical collection photographs and loading them to our digital repository.

Staffing updates

Shirley Ma has recently returned to her role as Library Technician after spending a better part of the past five years working in a different department at BC Hydro. We are excited to have her back and for the all the knowledge and experience she brings with her!

WEST VANCOUVER MEMORIAL LIBRARY

BCCATS ROUNDTABLE REPORT

MAY 2024

STAFFING

• Roseanne Hinmueller has taken over as Acting Head of Collection while Michelle Yule is on leave until September 2025.

LIBRARY UPDATES

- In December 2023 WVML completed work on the new Help Desk which brought together the Information Desk and Accounts Desk. Work is nearly complete on the mini project to remove the Accounts Desk at Circulation and replace it with a barrier wall. At the same time the wall blocking view of the AMH was removed to create more space for staff working in the area.
- WVML is preparing for a seismic upgrade and renovation to our Mezzanine level. This will include shifting material from the entire collection and creating new item locations and statuses for those items going into storage. This follows multiple weeding projects to clean up the collection.
- WVML recently added 4 copies of Walking in Good Relations a Sínulkhay & ladders game for unlearning anti-indigenous racism. The 4 copies are loaned as a kit and are primarily aimed at school groups but are available for all patrons to checkout.
- In September 2023 WVML launched the Brain Health Collection. Curated for people living with neurocognitive disorders the collection consists of 19 items including electronic devices, games and puzzles. 14 more kits will be added with a planned Fall launch.

CATALOGUING UPDATES

- WVML has started adding Homosaurus subject and genre headings to new LGBTQ+ material in our catalogue.
- The Cataloguing Department projects this year include:
 - Concluding a multi-year project that involved updating call number and spine labels for older material that used a different cuttering system. There were 875 items in total with 118 remaining in the 900s.
 - Assessing the bibliographic and item record templates in our ILS. With the plan to develop a new naming convention for the templates we choose to keep.
 - Evaluating and updating our current Cataloguing procedures. This follows the move to Microsoft Sharepoint for document storage. We will also investigate ways to make accessing the procedures easier.

BURNABY PUBLIC LIBRARY BCCATS Roundtable Report May 2024 Submitted by: Susu Myint

During the past couple of years, we have been involved with rebuilding the Children's collection after the June 2022 fire at Metrotown branch. Over 30,000 children's materials were lost in the fire. We worked with ULS to create an efficient process for the purchasing and cataloguing of replacement titles. We have made substantial progress and have spent 50% of the fire budget. Our acquisition librarians are now working on purchasing new titles. Unfortunately, many out-of-print titles were lost in the fire. The cataloguing department was able to get a temporary full-time library technician (Tim Ubels) to help with the extra work resulting from the fire replacements. We are incredibly pleased that Tim's temporary position has been extended to June 2025. The insurance covered staff time and materials budget.

Further to staffing, BPL will be saying goodbye to cataloguing library technician Camille Ho as she retires after 33 years of service. The entire BPL staff will very much miss Camille –for her outstanding work and her kindness.

The cataloguing department's performance goal for 2023-24 is to document BPL cataloguing procedures and guidelines. Kim Tan has created a comprehensive guide to cataloguing Chinese materials while Camille Ho put together a procedural document on record searching in Bookwhere and OCLC. Andrea Görgeç completed an exhaustive and cross-disciplinary manual for cataloguing children's materials. In addition to descriptive cataloguing, the manual offers guidance on using an EDI lens in subject analysis to surface under-represented and marginalized communities as well as understated narratives in picture books. The manual also offers support to Children's Librarians in understanding the cataloguing principles that underlie the creation of access points. Andrea will be presenting her work to Children's librarians.

<u>BPL's 2024-2027 Strategic Plan</u> has been published. The cataloguing staff has been working on strengthening organizational culture through participation in BPL working groups and anti-racism training opportunities.



BCCATS Round Table Report May 2024 BC Libraries Cooperative Submitted by Jennifer Pringle

Sitka Consortium

Currently 107 libraries at 219 locations in 3 provinces are using a shared ILS on Evergreen. This year we've added two child care resource centres.

BC Libraries Cooperative Recent and Current Projects in Technical Services:

<u>Decolonizing Description</u> - Co-op staff continue to work with the Sitka Cataloguing Working Group and staff from member libraries to update subject headings in Sitka's Evergreen. A <u>summary report</u> of the work done from January 2023 to April 2024 was released at the beginning of May. Further discussions of the subject headings and the update process in a large consortium are on-going.

Circulation Modifier Clean Up – Co-op Support is continuing a long-standing project to refine the list of circulation modifiers available to libraries to reduce confusion when cataloguing items; 5 circulation modifiers will be removed June 5th. Circulation modifiers are used in Evergreen for hold and circulation policies and for reporting.

Co-op Support Related to Cataloguing and Acquisitions:

<u>Continuing Training</u> – Co-op Support regularly offers continuing training webinars to Sitka libraries. A cataloguing related session is in the works for summer 2024. Recordings of our webinars are publicly available on our YouTube channel in our <u>Continuing Training playlist</u>.

Training Resources – Continued work on updating and expanding our resources continues with a focus this summer on resources for acquisitions and batch loading MARC records for cataloguing.

Library Schools – The BC Libraries Cooperative continues to provide access to our Evergreen training server to classes at the Library and Information Technology programs at UFV and Langara.

BCCATS REPORT FOR DOUGLAS COLLEGE

By Trevor Smith

May 24, 2024

The past year for Douglas College has been eventful. In the summer of 2023, we switched from our long-term ILS provider, Innovative Interfaces and their ILS Sierra, to the LSP FOLIO hosted by EBSCO. We have been working to understand the new system. It is challenging work as we were with our previous system for over twenty years, and as FOLIO is still a new system, many features we took for granted are still being developed. Hence, we have had to reconsider many of our workflows and processes to match our new reality. One of our changes was to move from Oasis to Gobi as our main book supplier.

Our collection has seen further work. Last fall we completed a project to add genres to our popular reading collection. With a collection of 2500, in 2021 only 162 titles were active with just over 200 circulations. By the end of 2023, we had over 500 titles circulating with close to 800 circs. Graphic Novels and Romance proved to be extremely popular. We also finished our work on repairing and improving our Indigenous subject headings. We are currently working on cataloging our Zines collection.

We also have some personal changes. I (Trevor) will be stepping aside from my role as the Metadata librarian and focusing on my collections work. This summer our longtime TS supervisor Kathy Peters will retire. She will be sorely missed and impossible to replace.

NORTHERN LIGHTS COLLEGE LIBRARY

BCCATS ROUNDTABLE REPORT (MAY 2024)

STAFFING UPDATES

In March, our Library/Copyright Assistant accepted a different position within the College and we are currently waiting for the position to be filled.

CATALOGUING

Significant weeding has been done to our A/V collection as it was no longer circulating.

LIBRARY UPDATES

We have delayed implementing the new EBSCO Discovery System (EDS) for the time being while some functionality issues are worked out.

EMILY CARR

BC-CATS Roundtable Report

May 2024

STAFFING CHANGES

On May 6th we welcomed our new eResources + Discovery Librarian Michelle Ng. Michelle pursued twin interests in electronic resources and library instruction while doing their MLIS at UBC. Post-graduation, they moved to Toronto to work for OCUL, managing e-resources in liaison with the librarians from the 24 public colleges of Ontario to meet their communities' needs. We are happy to welcome Michelle onboard!

New Collections

We recently added a new collection of student printmaking work to our institutional repository: <u>https://ecuad.arcabc.ca/islandora/object/ecuad:patiopress</u>

Our Artists Book and Special Collections room recently had the shelving and doors replaced due to faulty installation, resulting in a loss of space. Many of our special collections and artists' books needed to be reshelved in the 'oversize' area.

We added mending looms to our circulating collection. These are used to mend holes in textiles (clothing, etc.)

Specific projects

Like many other post-secondary institutions, we moved from our local storage drives and google drive to M365. This is an ongoing learning process for our team (and the whole university!), but also opens possibilities for better digital storage and access.

The ECU library has been going through the process of strategic planning, which we are doing apart from the University strategic planning process. Our collaboratively drafted vision, mission, values can be <u>found on our website</u>, and we are in the process of mapping owners and timelines to our strategies and goals.

The ECU Library is home to a new fiber 'free library' where people can bring yarn, knitting supplies and patterns, and other textile related materials, and take what they need. This was a student-initiated project and will be managed by student volunteers. It's called Flatz Fibre Library and can be found on

Instagram (@flatzfibrelibrary) and on the Little Fibre Library map of the Lower Mainland: <u>https://baaadannas.com/little-fibre-library-resource-page/</u>

LIBRARY EVENTS

We hosted a series of lunch time learning opportunities during the spring semester called <u>Slice of</u> <u>Learning</u>. These were intended to be for students, staff, and faculty, but since we promoted through our social media, members of the public also attended. Topics included: citation management with Zotero, copyright for artists, and Research data management basics. We received a curriculum support grant to cover pizza and drinks and hosted the event in the library. We hope to do more in the fall.

We hired a climate action research assistant over the spring semester and they hosted a series of mending workshops. They taught us how to use mending looms and we purchased a number for our circulating collection. The looms will be lent with a zine made by the student RA with instructions.

In March, our temp librarian Indri Pasaribu organized a hybrid talk called <u>Indigenous data governance</u> and data colonialism with Vanessa Gray (Anishinaabe kwe, Aamjiwnaang First Nation) who spoke about the report she co-wrote for Yellowhead Institute titled "Data Colonialism in Canada's Chemical Valley: Aamjiwnaang First Nation and the Failure of the Pollution Notification System". The recording is available here (it is mostly the Q&A portion of the talk).

The library has been collaborating with the research ethics board office, research office, and Health Design Lab to develop a series of workshops for grad students about the responsible conduct of research in art and design. There was a four-day event over reading week, and a follow-up with handson workshops in April. In tandem with this work, librarian Hillary Webb is chairing the university research data management (RDM) strategy committee:

- 1) <u>Introduction to "research ethics" and "responsible conduct of research"</u>
- 2) Research relationships, timelines & approaches to engagement
- 3) Intro to data management, collection synthesis and storage
- 4) Intro to Indigenous research

The ECU Library, Archives and a faculty member in the faculty of art have received a SSHRC grant to host a colloquium at the library this May called **Collective Description: A knowledge exchange for printmakers, information professionals and subject specialists.** The event will be talking about the ECU Wosk Masterprint Collection, how it's used as a teaching tool, and practices of collective description. Guest presentation topics include identifying and describing traditional knowledge in the Karen Jamieson Dance Archives, a finding aid audit at the Canadian Centre for Architecture, and lessons from the SNAP print archive.

Okanagan Regional Library, BCCATS Roundtable report for Spring 2024

We are in the process of putting a statement of bias on the catalogue web interface and have recommended that a formal written acknowledgement be created from the Board.

Collections:

- Braille We have started brining in materials for our new Braille collection, we hope to have it go live as soon as we have enough material to actually call it a collection.
- Library of Things This year the Board approved a new budget line for library of things, so this collection will expand in 2024. Previous items were mostly done with partnerships make the financial contribution. The partnerships will still be sought but this gives us some sustainability for the library kits.
- The City of Kelowna is donating some air quality monitors that we will be putting into kits for the public this year.
- Regional Reads We are in the process of creating a regional reads collection for local nonmainstream authors.
- Ukrainian Language We have a collection of Ukrainian language materials being donated; this will be an annual donation of material published in the Ukraine.
- Accessibility improvements have been made to catalogue records to accommodate the needs of the accessibility librarians and patrons (predominantly the 300 field).
- Authority records are now updated regularly, prior to 2023 updates were sporadic and inconsistent.
- We have begun standardizing the records for Library of things and Junior Programming. Previous cataloguing had been inconsistent and varied from cataloguer to cataloguer and from time period to time period.
- Clarity in Genre determination. This includes an expanded understanding and use of the Queer Fiction genre tag and guidelines for how to tag specific identities. The genre tag Light Novels was added (139 records added to this sub genre). Other genres were debated, and the definitions adjusted. For example, Mystery works no longer require a murder, Romance works were adjusted to account for the bias against religious or queer elements, and Westerns no longer require a male protagonist, and can be from eras outside of the late 1800's.
- Work on the Indigenous subject headings has resumed and expanded to include proper names and remove Indigenous stories from the Mythology classification.
- Deleted records from prior to 2020 were removed from the system cleaning up the database.
- Defective A/V labels (1,480) were discovered in the summer of 2023, new labels were ordered and a recall and replacement was completed (mostly).

- Re-cataloguing and processing to change Young adult Fiction Paperback to Young adult Fiction
- Re-cataloguing and processing of seasonal picture books to remove "seasonal" designations.

Projects:

- Decolonization and Reconciliation of catalogue. This will include frequent and regular conversations with all of the Indigenous communities in our service area. While started as a "cataloguing" project this will be a major project impacting the whole organization, building relationships that will touch on every aspect of operations and service.
- Homosaurus enhancement building on the small changes we have been making to items like genre classification; this enhancement will expand the language in our controlled vocabulary to make it more inclusive and less discriminatory/judgmental.

Organization:

- Our new strategic plan was just approved this spring, we are in the process now of developing the operational plan to go with it.
- The new West Kelowna Branch is slated to open in June.
- North Shuswap Branch which was destroyed by wildfire in 2023 has a small satellite branch now open while the replacement building is under construction.
- Renovations to several other branches have been approved for this year, brining some long overdue updates.



BCCATS Roundtable Report - Kwantlen Polytechnic University

Prepared by: Cleire Lauron & Brigette Liang

May 31, 2024

Indigenization & EDI Work

- Work continues on adding the "Indigenous authors" creator/contributor tags (386/690 MARC tag) on works by Indigenous authors.
- Clean-up to update Indigenous Nation names from Library of Congress to Xwi7xwa Names for BC First Nations has been completed. This work has been done on works with Canadian content.
- Working in adding <u>Homosaurus</u> headings to supplement LCSH, and increase access and discovery to LGBTQ+related resources.

Awards

 KPU Technical Services is honoured to receive this year's BCCATS J. McRee Elrod Leadership Award



• KPU Technical Services is also honoured to receive the **2024 KPU Distinguished Team Service Award** for our work on Indigenization.



From left: Todd Mundle (University Librarian), Brigette Liang (Cataloguing & Metadata Technician), Nicole Von Kledtke (Acquisitions Cataloguing Technician), Cleire Lauron (Metadata & Discovery Librarian), Leona Li (Acquisitions Serials Technician), Judy Taylor (Coordinator Technical Services & Archives), and Alan Davis (President & Vice Chancellor)

Presentations

- Douglas College visited KPU on April 29, 2024. KPU librarians and staff presented on several topics, including their work on implementing the Brian Deer Classification System.
- Cleire Lauron (Metadata & Discovery Librarian), Rachel Chong (Indigenous Engagement & EDIA Librarian), and SFU colleague, Ashley Edwards (Indigenous Initiatives & Instruction Librarian) presented at the <u>International</u> <u>Indigenous Librarians' Forum 2023 (Honolulu, HI; November 27-30, 2023)</u>.
 - Presentation: Breathing New Life into Information Organization: Brian Deer Classification in Two Academic Libraries

B.C. Open Collection MARC Records

- KPU continues to create MARC records for the <u>BC Open Collection</u> (formerly *BC Open Textbook Collection*). The MARC records are available for download at the <u>BC ELN website</u>. For EDS (EBSCO Discovery Services) libraries, you can also activate this collection within Holdings Management (package name: "B.C. Open Collection"). This collection will be updated quarterly by EBSCO if new records are available.
- Cleire is currently working on making this collection available via OCLC WMS Collection Manager.

Library Updates:

Two new librarians were hired to cover maternity leaves and secondment:

- Caja Blomley covering for Melissa Smith (Student Success Librarian)
- Kelsey Chaban covering for Rachel Chong (Indigenous Engagement & EDIA Librarian)
- Alison Horne covering for Kelsey Chaban's secondment (Student Engagement & Community Outreach Librarian)

BCCATS Roundtable Report from the Legislative Library of British Columbia

Spring 2024 Prepared by Anna Loster

Library Updates

Here are a few recent statistics our library team put together about our work in fiscal 2023/24:

- Our librarians answered over 3500 reference questions.
- Over 1100 items were circulated
- Added over 9500 digitals items and over 10,000 physical items to our collection
- Our digital collection currently has over 128,000 BC Government publications with new items being added frequently

To browse our growing collection of digital government documents, we invite you to browse the <u>British</u> <u>Columbia Government Publications Search Portal</u>.

Staff Updates

We have a vacancy we are in the process of filling and ones that will be upcoming. In the Reference Department, we are in the midst of hiring a full-time, permanent librarian. We will also be posting auxiliary librarian positions in the Reference Department and the Technical Services department, to cover parental leaves.

Technical Services/Systems Updates

We are moving much closer to beginning work to complete backfile clean-up of our authority records. Over the Winter/Spring we reviewed several vendors and are currently in the process of securing a contract. The hope is that work on the backfile clean-up will begin over the summer. In the meantime, we have struck an internal subcommittee to begin thinking about what corrections we'd like to see and how to preserve local headings. Our systems staff have also been hard at work looking at how to export and import our bibliographic record set. Stay tuned for further updates!