



2022 BC Library Conference

Tuesday, Apr 19

10:00 AM - 11:15 AM

Weaving Love and Joy into the Journey of Truth and Reconciliation

Keynote

Monique Gray Smith

In this dynamic and inspiring keynote, Monique will share her personal journey of truth and reconciliation and how that journey has transformed her and her family. She will share stories and offer readings from her various books. We will delve into both the truth and reconciliation. We will briefly explore critical aspects of Canada's history and the continued impacts on Indigenous families. Monique will share her Cultural Resilience model and strategies for weaving aspects of it into your work. Through our time together, we will explore the importance of story and the integral role love and joy have in the ...

Tuesday, Apr 19

11:30 AM - 12:15 PM

Creating collaborations with student advocates on university Open Education initiatives

45 Minute Breakout Session

James Murphy

Student Learning and Engagement Librarian, University of Calgary

Kira Vandermeulen

MASLIS Student, University of British Columbia

The costs of being a university student continue to climb, along with the financial pressure felt by libraries to provide learning resources. One path forward together is encouraging Open Education and Open Educational Resources (OER). How can academic libraries create momentum around OER on campus where there may not have been much before? How can libraries engage with student advocates on their campuses to continue pushing forward Open Education initiatives, such as open textbooks and educational resources? This session will describe recent initiatives at the University of Calgary collaborating with student leaders on Open Education, including a new library OER-finding ...

Tuesday, Apr 19

11:30 AM - 12:15 PM

Social Services Sandbox

45 Minute Breakout Session

Margo Schiller

Manager of Kamloops Libraries & Engagement, Thompson-Nicola Regional Library

Inspired by other libraries who have successfully integrated social workers into their spaces, the Thompson-Nicola Regional Library began its own journey in late 2021. After many months of preparation and community support as well as a partnership with Thompson Rivers University, TNRL hired a Community Support Worker Intern and hosted two practicum students. The following months provided an opportunity to experiment with new and different approaches as we worked to find our own path forward to better support our communities.

Tuesday, Apr 19

11:30 AM - 12:15 PM

Digital Content - The House is Still on Fire

45 Minute Breakout Session

Kay Cahill

Director, Collections & Technology, Vancouver Public Library

The CULC Digital Content Task Force Working group works on behalf of public libraries to increase awareness of digital content issues and advocate for sustainable solutions. Key priorities of the group include sharing information on what is currently being done in Canada and the US with respect to e-books and e-audiobooks; implementing public awareness campaigns; advocating with politicians; as well as providing opportunities for collaboration across the public library community regarding issues related to digital content. In 2020 the group worked on the CULC COVID-19 Taskforce, launching a title available in English and French for the 2021 One eRead Canada campaign ...

Tuesday, Apr 19

12:45 PM - 01:30 PM

Accessible BC Act and Libraries

45 Minute Breakout Session

Allan Carlson

Mari Martin

In June of 2021, the BC Legislature passed the Accessible British Columbia Act to make our province more inclusive. The law will create new rules to make government and other organizations more accessible and will remove barriers that people with disabilities face. Come hear an update from government on the implementation of the Accessible BC Act, next steps for 2022, and what it means for public libraries.

Tuesday, Apr 19

12:45 PM - 01:30 PM

Collective Reconciliation: Creating an Indigenous Mural

45 Minute Breakout Session

Charlene Johnny

Quw'utsun Mural Artist, Coast Salish Art

Karen Hudson

Library Director, Salt Spring Island Public Library

Quw'utsun Artist Charlene Johnny and Karen Hudson, Library Director of The Salt Spring Island Public Library, worked collaboratively to create an Indigenous Mural on the outside of the Library building in August, 2021. Together they engaged ten young Indigenous artists who were mentored by Charlene during the mural's creation. These youth are representatives of First Nations in the Southern Gulf Islands region including Quw'utsun, W̱SÁNEĆ First Nations, and beyond, with just three youth living on the Island. Due to the housing shortage on Salt Spring, the Indigenous youth were housed and fed by members of the Library's Reconciliation Reading Circle, and ...

Tuesday, Apr 19

12:45 PM - 01:30 PM

Strategies for Sustaining Open Education Services within Academic Libraries

45 Minute Breakout Session

Donna Langille

Community Engagement and Open Education Librarian, UBC Okanagan

Erin Fields

Open Education and Scholarly Communications Librarian, University of British Columbia

Hope Power

Teaching & Learning Librarian, Simon Fraser University

Strategic planning for open education initiatives within British Columbia (BC) institutions is rare despite BC "[continuing] to sustain a strong interest in open education" (CARL Open Education Working Group). This panel presentation offers unique perspectives from multiple academic librarians who are engaged in work around building, sustaining, and evolving open education supports. The panelists will bring unique perspectives ranging from newly emerging open education service development to more seasoned programs and strategic activities. Participants will take away from this presentation an understanding of the current challenges that library workers face when trying to grow open education services, use cases of ...

Tuesday, Apr 19

01:45 PM - 02:45 PM

Responding to the Climate Crisis: what do information professionals need to know?

60 Minute Breakout Session

Lisa Nathan

Associate Professor, UBC

Luanne Sinnamon

Association Professor, University of British Columbia

Neah Ingram-Monteiro

Librarian, Whatcom Community College

Susan Parker

University Librarian, University of British Columbia

Imagine your community is about to experience: extreme flooding; a wildfire evacuation order; or a week-long heat dome event. As an information professional, what actions would you (or did you) take to help your organization and your community prepare for, endure, and recover from these types of immediate, episodic crises arising from climate change? How might our actions address long-standing, ongoing crises of inequality and oppression that exacerbate the unfolding climate crisis and disproportionately expose some community members to harm? Living in crisis is the ongoing reality for many humans and non-humans across the province. As information professionals, how should ...

Tuesday, Apr 19

01:45 PM - 02:45 PM

Collaborative visual storytelling through research infographics

60 Minute Breakout Session

Evan Mauro

Dr. / Lecturer, Coordinated Arts Program, UBC

Kirby Manià

Dr./ Lecturer, Department of Writing Studies (School of Journalism, Writing, and Media), UBC

Nick Ubels

Community Engagement Librarian, UBC Learning Exchange and Irving K. Barber Learning Centre

Shannon Murray

Making Research Accessible Initiative Student Librarian, UBC Learning Exchange and Irving K. Barber Learning Centre

Instructors in UBC's Arts Studies 100 program and members of the Making Research Accessible initiative (MRAi) have partnered on a multi-year knowledge exchange project in which students translate research on the Downtown Eastside into accessible infographics. Students are introduced to scholarship-as-conversation in a practical assignment that requires them to act as a knowledge broker, receiving direct feedback from researchers while they visualize research narratives for community audiences in small groups. Completed infographics are deposited in cIRcle, UBC's institutional repository, and shared via the Downtown Eastside Research Access Portal. In turn, community members provide input on what makes these infographics effective ...

Tuesday, Apr 19

01:45 PM - 02:45 PM

Recent Canadian and International Copyright Developments and their Impact on Libraries

60 Minute Breakout Session

Christina de Castell

Chief librarian & CEO, Vancouver Public Library

Donald Taylor

Copyright Officer, Simon Fraser University

The year has been busy on the national copyright front for the CFLA Copyright Committee and BC members. Library workers were active participants in the federal government's 2021 spring and summer copyright consultations and advocated for the interests of libraries and their patrons, ensuring library voices were heard at the federal level. Some copyright issues received heightened attention because of the shift to digital required by COVID-19 pandemic closures. And of course, the Supreme Court issued its long awaited copyright ruling in the Access Copyright v. York University litigation. This session will look at how the recent government consultations (including copyright ...

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Closing Activity

Engaging Activity

More details coming soon!

Wednesday, Apr 20

10:00 AM - 11:15 AM

Intellectual Freedom and Social Justice: Tensions between Core Values of Librarianship

Keynote

Emily J.M. Knox

Associate Professor, School of Information Sciences at the University of Illinois at Urbana-Champaign

Throughout my work, I argue that intellectual freedom leads to social justice. A quick review of the 2020 American Library Association's Office for Intellectual Freedom's (2020) Most Challenged Books list as well as the current challenges across the U.S. demonstrate that the majority of the books on the list are focused on diverse topics including race and gender expression. Without support for intellectual freedom, the voices of people who are marginalized would not be heard. Full integration of these two values, through the foundation of Crenshaw's theory of intersectionality, is vital to the future of librarianship.

Wednesday, Apr 20

11:30 AM - 12:15 PM

Collective Restoration through Collective Reading

45 Minute Breakout Session

Donna Langille

Community Engagement and Open Education Librarian, UBC Okanagan

Kim Buschert

Management Librarian, UBC Okanagan

Sajni Lacey

Collective Restoration through Collective Reading, University of British Columbia Okanagan

In his book *Reading as Collective Action*, Nicholas Hengen Fox outlines how reading can go beyond just exposing people to new ideas, and when done in public and collaborative ways can be used for political power and actionable work. At UBC Okanagan (UBCO) Library, members of the Library's Equity, Diversity, and Inclusion Committee have organized and led multiple collaborative reading projects to build community, develop cultural humility, and incite discussion and planning for actionable change related to anti-racism and anti-colonialism in our library contexts. A few examples of projects include an anti-racist book club that invited librarians, staff, and students ...

Wednesday, Apr 20

11:30 AM - 12:15 PM

The Changing Nature of Work - Remote Work in a Covid and post-Covid world

45 Minute Breakout Session

Jeanne Weissl

Director, People and Culture, Greater Victoria Public Library

Libraries, by the nature of their business, have not been frontrunners in the remote work environment. Covid has forced many organizations to accelerate their views on how and where staff work. But the idea of teleworking, flexible working, remote working has been brewing throughout business for a very long time. Because of the pandemic, Libraries have fallen in to the "accelerated views" category where now we must look at what teleworking looks like longer term. Join me for an interactive session where we explore our current work environment with a remote work lens, discuss considerations organizations need to take under advisement, ...

Wednesday, Apr 20

11:30 AM - 12:15 PM

Trust Based Public Library Governance

45 Minute Breakout Session

Babs Kelly

This session is aimed at trustees and library directors, but everyone is welcome. All about the high-level why and how of building trust on the governance team (board and library director), within the organization, and with the community through role clarity, transparency, and accountability.

Wednesday, Apr 20

12:45 PM - 01:30 PM

Accessible project planning: CELA's pilot project on new accessible reading options

45 Minute Breakout Session

Lindsay Tyler

Senior Manager, Centre for Equitable Library Access

Virginia Sytsma

Project Coordinator, Centre for Equitable Library Access

In 2021-22 CELA undertook a significant pilot project to expand the choice of delivery options available to patrons using audio materials. As a service for library patrons with disabilities, we knew the delivery options needed to be accessible, but we took it a step further, working to include users and people with lived experience of disability throughout the planning and execution of the project. In this session, we will outline the project, our strategies, and what we learned so you can plan your own projects with accessibility in mind.

Wednesday, Apr 20

12:45 PM - 01:30 PM

Building Stronger Legal Referral Networks Through Community Connections

45 Minute Breakout Session

Alex Peel

Community Engagement Coordinator, Legal Aid BC

Josh Chan

Outreach & Reference Librarian, Courthouse Libraries BC

Rachel Carlson

Outreach & Reference Librarian, Courthouse Libraries BC

In this follow-up to LawMatters' 2021 BCLA presentation, Partners in Access to Justice: How public libraries can connect with community advocacy services to ensure effective referrals, we will report key findings learned from 13 regional Community Meetings which brought together over 400 public librarians, legal advocates, and courthouse librarians around the province. These meetings provided an opportunity to discuss common legal issues that present in public libraries, brainstorm collaborative solutions, and take a step forward in ensuring effective referrals between public libraries and legal helpers in the community.

Wednesday, Apr 20

12:45 PM - 01:30 PM

What does the community want from their public library? Getting in touch with non-users

45 Minute Breakout Session

Alex Juorio

Director, Prince Albert Public Library

Jaclyn Mclean

Electronic Resources Librarian, University of Saskatchewan

In 2020, the Prince Albert Public Library Board set a new strategic plan that included developing a community research program. The Library Director began working with a researcher from the University of Saskatchewan, a research plan was devised, and plans made for summer 2020. When the pandemic began we had to rethink our original plan to survey the community in person at public events. As the pandemic continued and we were unable to gather in person, we identified alternate options. We decided to focus on an online survey and work with community groups for recruitment. We looked at existing non-user ...

Wednesday, Apr 20

01:45 PM - 02:45 PM

What you have always wanted to know about BC public library governance but just didn't get around to asking

60 Minute Breakout Session

Babs Kelly

Mari Martin

This session is aimed at those who are not on the board and are not a library director. It will be built on "the questions you have always wanted to ask about BC public library boards but haven't".

Wednesday, Apr 20

01:45 PM - 02:45 PM

Extending Your Reach with Accessible Social Media Posts

60 Minute Breakout Session

Corey Wintemute

Audiobook Coordinator, National Network for Equitable Library Service (NNELS)

Laetitia Mfamobani

Accessibility Tester, National Network for Equitable Library Service

Simon Jaeger

Accessibility Tester/Analyst, NNELS

Social media platforms are a popular and efficient way for libraries to connect with their communities, but are your posts accessible and inclusive for everyone? The National Network for Equitable Library Service (NNELS) will demonstrate how assistive technologies, such as screen readers, access social media content. This session will feature screen reader demonstrations sharing the good, the bad, and the absent when it comes to alt-text for images and the use of CamelCase in hashtags. In addition, we will share practical techniques and how to combat common mistakes encountered when using hashtags and creating alt text for posted images on ...

Wednesday, Apr 20

01:45 PM - 02:45 PM

Library Services for Migrant, Undocumented, and Temporary Foreign Workers

60 Minute Breakout Session

Angela Contreras

Byron Cruz

Outreach coordinator, BC Federation of Labor

Rose Jurkic

Regional Vice President - Okanagan, CUPE BC

Tania Thomas

Surrey Public Library

How do public libraries serve migrant workers, non-status (undocumented workers), temporary foreign workers? Join library workers, migrant workers, migrant organizations and advocates as they discuss experiences, challenges and recommendations on this timely topic. In this session, we will discuss ways that libraries currently provide access to migrant and undocumented workers, and explore why/what is keeping libraries from doing it in a more equitable, accessible and effective manner. The panel will examine how language barriers impact on how migrant and undocumented workers access library services. We need to find innovative ways to provide linguistically appropriate services to those communities so that ...

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03:00 PM - 03:30 PM

Closing Activity

Thursday, Apr 21

10:00 AM - 11:15 AM

Opening Keynote - BCLA's Anti-Racism Consultant

Keynote

More information coming soon!

Thursday, Apr 21

11:30 AM - 12:15 PM

Giving Voices to the Unheard: Connecting with BIPOC youth through podcasting

45 Minute Breakout Session

Deanna Walker

Librarian, Richmond Public Library

Kayla Lar-Son

Indigenous Programs and Services Librarian, X̱wi7̱wa Library

In order to hear everyone's voice, they must have equal access to have their voice heard. The library's responsibility is to facilitate that equality by reducing barriers and providing low-cost methods for everyone to participate in society. Richmond Public Library (RPL) along with Connections Community Services (Connections) were the recipient of the Province of British Columbia's Multiculturalism Grant and a podcasting program with podcasting kits was developed to reduce barriers for BIPOC youth to enter the dynamic world of podcasting. The podcasting kits gave participants access to technology needed to begin podcasting and the training equipped them with the skills ...

Thursday, Apr 21

11:30 AM - 12:15 PM

Restoring Public Engagement in Library Planning: Practical Examples of Community Consultation

45 Minute Breakout Session

Kathy Johnson

Manager, Customer Experiences and Information Services , Coquitlam Public Library

Rachel Burke

Manager, eBranch and Collections, Coquitlam Public Library

Ryan Jamieson

Director - Services and Facilities, Coquitlam Public Library

Coquitlam Public Library is in the process of reshaping our strategic work to "re-center the customer within the Library." Since 2019, the Library has launched several initiatives – An Annual Customer Satisfaction Survey, the Community Advisory Group, and a forthcoming Customer Charter, - as tools to realign our organization with community-driven librarianship and to restore public engagement at the nexus of Library decision-making. In this presentation, we will discuss three examples of public engagement projects at Coquitlam Public Library, including project planning, facilitation, evaluation, and action planning with honest discussion about what worked, what did not, and what we learned ...

Thursday, Apr 21

12:45 PM - 01:30 PM

Hiring Library Workers through a Special Program under the BC Human Rights Code

45 Minute Breakout Session

Alexi White

Policy Manager, BC's Office of the Human Rights Commissioner

Beth Davies

Chief Librarian, Burnaby Public Library

Suzanne Rackover

University Librarian, Emily Carr University of Art + Design

Equity-seeking groups have long been disadvantaged by biased hiring practices across the library sector. A library looking to hire from groups that have faced disadvantage may apply to the BC Human Rights Commissioner for a Special Program designation. Once approved by the Commissioner, a Special Program is not a contravention of the Human Rights Code. This session will include an overview of Special Programs from staff at BC's Office of the Human Rights Commissioner and a discussion by hiring managers from a public and an academic library that have had implemented Special Programs for hiring library workers.

Thursday, Apr 21

12:45 PM - 01:30 PM

Accessibility in Canadian Public Libraries : Restoring our Strength in Diversity and Inclusion

45 Minute Breakout Session

Laurie Davidson

Executive Director, CELA

Rachel Young

Library Supervisor, Mississauga Library

Simon Jaeger

Accessibility Tester/Analyst, NNELS

While public libraries in Canada strive to offer services to disadvantaged and marginalized populations, accessibility for readers with print disabilities is often not considered in the development and offering of the mainstream services of the library, and accessible content and systems are often only available in a separate service or repository. With support from the Canada Book Fund, NNELS (National Network for Equitable Library Service) and CELA (Centre for Equitable Library Access) are co-leading the Public Libraries Accessibility Resource Centre (PLARC) project, to engage with library staff to develop awareness and training in accessibility in all areas of the library, ...

Thursday, Apr 21

12:45 PM - 01:30 PM

All Together Now: What's new for BC SRC in 2022

45 Minute Breakout Session

Alicia Dobbs

Jennie Castleton

Youth Services Librarian, Surrey Libraries

Stephanie Usher

Provincial Coordinator, BC Library Association

You're invited to get a behind the scenes tour of the BC Summer Reading Club's 2022 program: All Together Now. Join Stephanie Usher, Provincial Co-Chair and our Co-Chairs Alicia Dobbs (New Westminster Public Library) and Jennie Castleton (Surrey Libraries) as we share some of the new changes that libraries will see on the BC SRC website and the expansion of our Online Reading Tracker App. There will be time for questions and exchange of ideas for what your library has planned for this summer.

Thursday, Apr 21

01:45 PM - 02:45 PM

Fabulous fables: Hosting a drag queen story time in your library

60 Minute Breakout Session

Abby Saxton

Communications coordinator, North Vancouver City Library

Conni Smudge

An honest, down-to-earth Q+A with iconic North Vancouver drag queen Conni Smudge will address the realities of developing a drag program including logistics, marketing, and maintaining a positive partnership with your Queen and community.

Thursday, Apr 21

01:45 PM - 02:45 PM

Libraries and the Climate Crisis: a collective response

60 Minute Breakout Session

Kevin Millsip

Libraries and the climate crisis: discussing collective action, BC Libraries Co-op, BCLA and InterLINK

This session will explore how the library sector in BC can be working together to advance action in our respective communities in regard to the climate crisis. We will discuss both mitigation and adaptation approaches and discuss local, regional and provincial ideas for action.

Thursday, Apr 21

03:00 PM - 03:30 PM

Closing Activity

More information coming soon!

Friday, Apr 22

10:00 AM - 11:15 AM

Opening Keynote - Friday

More information coming soon!

Friday, Apr 22

11:30 AM - 12:15 PM

From Your Library with Love: Digital Care Packages Reduce Barriers and Foster New Connections

45 Minute Breakout Session

Anne O'Shea

Deputy Executive Director & COO, Vancouver Island Regional Library

Nikky McCarvill

eResources Librarian, Vancouver Island Regional Library

Peter Maguire

Library Manager, Sooke and Port Renfrew, Vancouver Island Regional Library

In the chaotic early months of the COVID-19 pandemic in BC, Vancouver Island Regional Library collaborated with community foundations and community organizations to launch a unique award-winning project which supplied residential care facilities with Digital Care Packages and personalized supports. Each Digital Care Package included a laptop, streaming device, and a Smart TV. Alongside this technology, each facility was provided with library supports to get the residents online, connected with friends and family, and access to library collections and programs. Come learn how VIRL was able to secure over \$56,000 in grant funding and manage a complex web of community ...

Friday, Apr 22

11:30 AM - 12:15 PM

How to Run a Truth & Reconciliation Book Club

45 Minute Breakout Session

Christine (TlatlaKwot) Baker

Manager, Squamish Nation – Squamish Valley Operations

Jeanette Bruce

Program & Marketing Coordinator, Whistler Public Library

Rachel Bergquist

Programming & Outreach Coordinator, Squamish Public Library

In June of 2020, the Squamish Public Library ran a multi-week virtual book club to discuss "21 Things You May Not Know About the Indian Act" by Bob Joseph. The program aimed to engage the local community on the issue of reconciliation, and to facilitate conversation around the historical traumas of colonization in Canada. We were fortunate enough to be joined by Elders from the Squamish Nation who shared first-hand accounts of the ongoing effects of the Indian Act on their lives. This program has now been replicated and reimagined in multiple settings: through the Whistler Public Library, with municipal ...

Friday, Apr 22

12:45 PM - 01:30 PM

GLYPH: Galiano Library Youth Publishing House

45 Minute Breakout Session

Jack Garton

Volunteer Program Coordinator, Galiano Library

Sarah Stang

Board Member and Volunteer, Galiano Island Library

GLYPH amplifies rural youth voices and provides local youth with skills in story conceptualization, writing, editing, design, printing and book-binding. During the program youth on Galiano Island meet every two weeks to collectively create a book from concept to printing and binding, involving every stage of the storytelling and publishing process. Learn how the Galiano Library brought together a number of different individuals and organizations to work together to help youth develop a sense of community, creative connection, literacy and personal voice through the power of the printed book. Over the course of the program, local professionals with expertise in various ...

Friday, Apr 22

12:45 PM - 01:30 PM

Reconcili-Action Through Libraries and Learning Centres in Indigenous Communities

45 Minute Breakout Session

Gordon Yusko

Advisor, Write to Read BC Project

Louise Ormerod

Principal and Education Manager, Gitsegukla First Nation

Shirley-Pat Chamberlain

Project Co-Lead, Write to Read BC / Rotary District 5040

Going beyond Reconciliation in words to "Reconcili-Action" in deeds, the Write to Read BC Project is working with 20 Indigenous communities in BC to provide learning centres and libraries which support better lives and communities. At the invitation of Indigenous Elders, educators and leaders a team of 25 people connect, enable and provide books, furniture technology and buildings for these centres. This session will describe how the Project undertakes this work with the ongoing leadership of local Indigenous experts. The collective restoration of these centres is ultimately going to lead to stronger and better library service throughout all of the ...

Friday, Apr 22

01:45 PM - 02:45 PM

Gurdeep Pandher: Joy, Hope and Bhangra

Keynote

Gurdeep Pandher

Joining us to spread positivity and joy straight from the Yukon is Canadian celebrity Gurdeep Pandher! Gurdeep will share a short talk on Joy, Hope & Positivity followed by an entertaining and interactive introduction to Bhangra dance and culture. During the workshop, Gurdeep teaches the Bhangra moves one-by-one and breaks down the movements into several smaller pieces to aid the learning process. When all the moves are well-practiced, everybody joins together to dance to uplifting Bhangra music. Bhangra is a traditional Punjabi dance that was developed by Sikh farmers in Punjab, a region located in South Asia near Kashmir. We cannot ...

