



## 2024 BC Library Conference

**Tuesday, Apr 23: Vancouver Public Library, Central Library - Alice MacKay Room**

**09:00 AM - 03:30 PM**

### **Pre-Conference: IT in Libraries: Fresh Perspectives - April 23rd**

Vancouver Public Library, Central Library - Alic...

This pre-conference will include presentations and many opportunities to collaborate and learn from colleagues through a number of breakout group discussions. The day will include presentations from Santiago Gome, the Director of Technology Services at the Edmonton Public Library, as well as a Breach Response Specialist and a Technology and Cyber Risk Specialist. Key topics throughout the day will include: AI, security, identity management, driving change, internet of things, ransomware and recovery, recruitment and retention, and more! We hope to see IT staff who work with libraries, library staff who work with systems and technology, and all those interested in library ...

**Tuesday, Apr 23: Vancouver Public Library, Central Library - 350 West Georgia Street**

**03:30 PM - 04:30 PM**

### **Vancouver Public Library Tour**

Vancouver Public Library, Central Library - 350 W...

Discover Vancouver Public Library's largest location with a staff-led tour. You will be guided through the public spaces of the Central Library, exploring the collections and resources housed inside. Meet at the main entrance to the library - there will be a sign. This tour does not include the Children's Library or staff spaces. Participants are welcome to join the tour in progress or leave the tour at any time. When: Tues, April 23 (3:30-4:30) Where: Meet at Entrance of Central Library 350 West Georgia Street, Vancouver BC V6B 6B1

**Wednesday, Apr 24: Grand Foyer**

**08:00 AM - 05:30 PM**

### **Registration Desk Open**

Grand Foyer

Wednesday, Apr 24: Salon D

09:00 AM - 10:15 AM

## Community Conversations: creating a safe space for discussions about the Toxic Drug Crisis

Salon D

### Gwen Donaldson

Co-ordinator, Campbell River Community Action Team

### Joelle Samson

Library Manager, Vancouver Island Regional Library

Generously sponsored by UBC LibraryThe Campbell River Library and the Campbell River Community Action Team joined together in Fall 2023 to offer a series of six weekly conversation panels led by service providers who work in the community centering on the toxic drug crisis. The Campbell River Library is located in the downtown core of the city, which is home to a visibly large, unhoused community. Although over 50% of toxic drug poisonings in Campbell River occur in peoples' homes, the visibility of the downtown unsheltered population has spurred a lot of misinformation and political strife in the city. In ...

Wednesday, Apr 24: Cordova Ballroom

09:00 AM - 10:15 AM

## Reciprocity, "Reconciliation", Truth-telling, and Indigenous Voices

Cordova Ballroom

### Ariel Caldwell

Assistant Manager, Learning and Literacy, Programming and Learning Department, Vancouver Public Library

### Rick Ouellet

Indigenous Planner, Vancouver Public Library

Generously sponsored by UBC LibraryThe City of Vancouver is leading the way in "reconciliation" – an often-contentious word with many definitions. Equally important, the concept of reciprocity is fundamental to relationships between the library and Indigenous communities. How do these two ideas lead to action and truth-telling in a public library setting? VPL's commitment to growth and innovation is reflected in many ways, including the new Reciprocity Gifts Fund and accompanying process of creating protocols, incorporating Indigenous voices, and changing system-wide processes. Rick and Ariel will discuss themes related to reciprocity, reconciliation, and the role of the public library in ...

Wednesday, Apr 24: Ports of the World - Level 3

09:00 AM - 10:15 AM

## DiversAbility: How do we create programming that is inclusive for all patrons?

Ports of the World - Level 3

### Amy Marchal

Infant Development and Community Outreach Consultant, Aspire Richmond

### Ginny Dunnill

Community Services Librarian - Children, Teens & Families, Richmond Public Library

Generously sponsored by UBC LibraryIn recent years, children's programming has considered inclusion on a broader scale, ensuring that services keep children and families of all backgrounds and abilities in mind. However, for many children who are neurodiverse, the bright, busy library space can still be a large barrier. While many libraries offer specialized programming and services for these patrons, to truly create a space of belonging, accessibility must be incorporated by design rather than something set aside as "special". How, then, can libraries ensure neurodiverse community members feel supported without being "othered"?Community Partnership – Aspire RichmondIn 2021, Richmond Public Library ...

Wednesday, Apr 24: Salon F

09:00 AM - 10:15 AM

## An IT Update for the Rest of Us

Salon F

**Amanjit Pandher**

None, Vancouver Island Regional Libraries

**Erol Olcay**

Manager, Information Technology, Surrey Libraries

**Janet Horne**

Senior Manager Information Technology, Vancouver Public Library

**Jenny Abramzik**

Manager of Discovery & Support Services, TNRL

Generously sponsored by UBC LibraryChange and innovation is happening at an exponential rate, particularly when it comes to IT. Whether you're an aficionado, feeling curious, or even a bit overwhelmed when it comes to IT, this is the session for you! A panel of library IT leaders will share their knowledge and expertise

Wednesday, Apr 24: Salon E

09:00 AM - 10:15 AM

## Where do emissions lurk?: Finding our way to lowering emissions in libraries

Salon E

**Coco Chen**

Student Librarian, iSchool, University of British Columbia

**Helen Brown**

Reference Librarian, University of British Columbia

Generously sponsored by UBC LibraryAlthough part of our everyday landscape, climate change can be difficult to address. Taking action and changing, both as individuals and as organizations, can be challenging at best and is often overwhelming. This workshop invites you to meet with colleagues from different libraries to identify where climate impacts lurk in our libraries and what mitigation actions we can take to make the biggest difference. Participants will work collaboratively in small groups to examine a non-library institution to identify where emissions and other impacts are embedded within their spaces, processes, and practices and what actions that institution could ...

Wednesday, Apr 24: Harbourfront Ballroom

10:15 AM - 11:00 AM

## Java Jolt Coffee Break

Harbourfront Ballroom

Network with peers, exhibitors and sponsors in the Exhibits Hall and grab a coffee/tea and light snack!

Wednesday, Apr 24: Ports of the World - Level 3

11:00 AM - 12:15 PM

## Introduction to systemic discrimination: An educational session from BC's Office of the Human Rights Commissioner

Ports of the World - Level 3

### Barb Ryeburn

Education Advisor, BC's Office of the Human Rights Commissioner

### Meghan Toal

Engagement Advisor, BC's Office of the Human Rights Commissioner

Generously sponsored by UBC Library Have you ever wondered what systemic discrimination is? Or what its impacts are? And what you can do about it? Join this session to learn about how systems in our workplaces, organizations and communities can create barriers and harms for certain groups.

Wednesday, Apr 24: Salon F

11:00 AM - 12:15 PM

## Drag Story Time: A case study in library crisis management

Salon F

### Danielle Hubbard

Chief Executive Officer, Okanagan Regional Library

### Michal Utko

Director of Marketing and Communications, Okanagan Regional Library

Generously sponsored by UBC Library This session explores communication strategies, techniques, and tools for managing crisis situations. Drag Story Time is used as a case study to frame this discussion, as we at the Okanagan Regional Library have weathered several highly contentious Drag Story Time events, and have therefore honed our communication framework. The session begins with a discussion about what constitutes a "crisis event" at a library, and what attitudes and realities come into play. A wide variety of events - eg. controversial programs, natural disasters, security incidents, scandals, and unpopular policy announcements - can all necessitate crisis communication. Some ...

Wednesday, Apr 24: Salon D

11:00 AM - 12:15 PM

## Restorative Practice: What is it? How does it work? Why should Public Libraries learn to use it?

Salon D

### Haroon Bajwa

Program Coordinator, Touchstone Family Association

### Lee Anne Smith

retired

### Toby Mueller

Library Director, Lillooet Area Library Association

Generously sponsored by UBC Library This introductory session will explore how Public Libraries can implement Restorative Practices to achieve our mandate as learning institutions. Restorative practices are both a philosophical perspective and a series of practical processes. At its heart restorative practice is the art of having difficult conversations. The restorative perspective seeks to turn bad situations into good learning opportunities. A brief overview of the history, philosophy and science behind restorative practice will be offered. Library staff who have participated in formal Restorative Justice Circles will share their experience. There will be a lot of time left for question and ...

Wednesday, Apr 24: Cordova Ballroom

11:00 AM - 12:15 PM

## Facing AI in Libraries with Knowledge, Courage and Commitment

Cordova Ballroom

### **Cameron Pierson**

Lecturer, UBC School of Information

### **Eric Meyers**

Associate Professor, University of British Columbia School of Information

### **Lisa Nathan**

Associate Professor, UBC School of Information

### **Luanne Sinnamon**

Associate Professor, School of Information, UBC iSchool

Generously sponsored by UBC LibraryLibraries and librarians face uncertainty and complex decisions as Artificial Intelligence (AI) tools and technologies reshape our information environment. Tools to find, create, manage and share information are now AI-boosted, often without clear descriptions of how they function or the data they utilize. Libraries are actively employing AI technologies for chatbots, and a range of anticipated uses such as metadata creation, and data curation. Yet, critical examinations of AI-based technologies reveal tensions with many of the core values and commitments of librarianship, including equity, sustainability, intellectual property rights, and social justice. As a field of practice ...

Wednesday, Apr 24: Salon E

11:00 AM - 12:15 PM

## Doing the Right Thing? A Settler's Journey Toward Reconciliation and Decolonization in Digital Spaces

Salon E

### **Ali de Haan**

Manager, Library and Instructional Services, Acsenda School of Management

### **Caitlin Keenan**

Web Integration Librarian, University of Victoria

### **Renee Chalut**

Digital Experience Librarian, Vancouver Public Library

Generously sponsored by UBC LibraryReconciliation and decolonization work is an increasingly important commitment for public and academic libraries across BC. But there is often a disconnect between the good intentions and broad principles of reconciliation and the practical realities of making change within colonial structures. It is essential that this work be undertaken by and with Indigenous library workers and communities, yet the vast majority of BC librarians and library workers are white settlers. As settler librarians seeking to work toward reconciliation, we must have the courage to begin: to take initiative, to use our positions of power with good ...

Wednesday, Apr 24: Harbourfront Ballroom

12:15 PM - 01:45 PM

## Lunch in the Exhibits

Harbourfront Ballroom

Network with peers, exhibitors and sponsors in the Exhibits Hall and grab a lunch!

Wednesday, Apr 24: Salon E

01:45 PM - 02:30 PM

## Paddling in the Canoe Together: Working with Students at UFV Library

Salon E

### **Dan de Groot**

Access Services Team Leader, Chilliwack, University of the Fraser Valley

### **Janelle Sztuhar**

Student Engagement Librarian, University of the Fraser Valley

### **Samantha Gibbs**

Library Technician, Media & Circulation, University of the Fraser Valley

Generously sponsored by UBC LibraryIn 2021, UFV Library created a Student Engagement Working Group (SEWG) and through this work our library staff have developed a strong relationship with multiple student groups. We have noticed a shift in how our students engage with the Library since returning to in-person services a few years ago which has prompted us to ask 'what do students want and need?'. Our title, 'Paddling in the Canoe Together' is inspired by Indigenous artwork in our campus libraries that reminds us we are all in this journey together. Through our work with our students, we have committed ...

Wednesday, Apr 24: Salon F

01:45 PM - 02:30 PM

## Libraries and Citizens in the Age of Data: A Panel Discussion

Salon F

### **Barbara Sobol**

Technology Management Librarian, University of British Columbia

### **Fiona O'Connor**

Senior Services Specialist, Digital Literacy Initiatives, Toronto Public Library

### **Wendy Wong**

Professor of Political Science, University of British Columbia

Generously sponsored by UBC LibraryThis panel will address pressing questions about libraries, digital literacy, and how to support citizens in the age of data. While digital literacy is not a new concept for libraries, the current social discourse around datafication and artificial intelligence has led us to focus on libraries as a site of overlap for data regulation and citizen educational needs. Dr. Wendy Wong's book, *We the Data: Human Rights in the Digital Age* (2023) makes a compelling argument for libraries instead of Twitter to promote data literacy within a broader analysis of data and human rights. Fiona O'Connor's ...

Wednesday, Apr 24: Salon D

01:45 PM - 02:30 PM

## Committing to Accessibility in the Licensing of Digital Resources

Salon D

### Laetitia Mfamobani

Accessibility Consultant, National Network for Equitable Library Service (NNELS)

### Laurie Davidson

Executive Director, Centre for Equitable Library Access

### Tami Setala

Licensing and Business Development Manager, BC Libraries Cooperative

Generously sponsored by UBC LibraryCan your articles from ProQuest be read by a screen reader? Does your ebook platform provide the ability to discover books based on accessibility features? Does Ebsco allow you to magnify the text and images? How well do your licensed resources work for people with disabilities? This session will explore the various aspects of accessibility as it relates to licensed digital resources including procurement, model license agreements, accessibility testing, staff and user training, and vendor advocacy and awareness. Areas that will be covered include the accessibility of search and discovery interfaces, accessibility metadata, accessible content, and ...

Wednesday, Apr 24: Cordova Ballroom

01:45 PM - 02:30 PM

## Awkward, Messy, Vital: One Library's experience with EDI commitments and operationalizing antiracism

Cordova Ballroom

### Desiree Baron

Manager, Cameron Branch, Burnaby Public Library

### Emily Guerrero

Community Librarian, Burnaby Public Library

### Maria Han

Manager, Human Resources, Burnaby Public Library

### Noreen Ma

Manager, Community Development, Burnaby Public Library

Generously sponsored by UBC LibraryIn early 2022, the Burnaby Public Library committed to a process of anti-racism organizational change. This process has been guided by three principles: centering the voices and experiences of BIPOC staff; meeting staff where they are at; and recognizing the need for change and challenging ourselves to do better. In this moderated conversation, staff from BPL will share about projects we've been leading, including staff equity working groups, training, and hiring practices. We will be focusing on the process of the work - how we meet and coordinate our projects across departments and branches; how we ...

Wednesday, Apr 24: Ports of the World - Level 3

01:45 PM - 02:30 PM

## Integrating Engagement, Cultivating Champions: Reflections on Assembling the Behaviours in Dementia Toolkit

Ports of the World - Level 3

### Lisabelle Tan

MLIS candidate, UBC School of Information

### Nick Ubels

Knowledge Broker, Canadian Coalition for Seniors' Mental Health

Generously sponsored by UBC LibraryPeople living with dementia, care partners, and healthcare providers often feel overwhelmed when searching for helpful information about dementia. It can be challenging to understand and respond to changes in mood and behaviour that accompany dementia compassionately and effectively. That's why the Canadian Coalition for Seniors' Mental Health has created the Behaviours in Dementia Toolkit: a free library of practical and credible information and resources presented in a welcoming interface. In less than a year, our interdisciplinary team has leveraged diverse professional and lived expertise to collaboratively design an inclusive and easy-to-use online platform with input ...

Wednesday, Apr 24: Harbourfront Ballroom

02:30 PM - 03:15 PM

## Ice Cream Break in the Exhibits

Harbourfront Ballroom

Network with peers, exhibitors and sponsors in the Exhibits Hall and grab a sweet treat! Generously sponsored by Carr McLean!

Wednesday, Apr 24: Ports of the World - Level 3

03:15 PM - 04:00 PM

## Putting the Pieces Together: Building a Culture of Compassion, Support, and Communication in the Workspace of Public Library Staff

Ports of the World - Level 3

### Kiran Ghag

PhD Student, University of Alberta

### Laura Weisgarber

Collections Librarian - Youth, Prince George Public Library

Generously sponsored by UBC LibraryPublic libraries are some of the most inclusive and accessible public spaces for all individuals; however, these spaces also have significant exposure to conflict and traumatic events. Front-facing library staff may be exposed to instances of verbal abuse, aggression, and hostility that leave them wondering: do I matter? Does anyone care? What could I do? Having a basic toolkit with evidence-based communication techniques and compassion strategies will aid library staff in supporting each other and themselves. This session will introduce strategies that can be used to cultivate resilience in a library setting for staff, who can ...



Wednesday, Apr 24: Salon F

03:15 PM - 04:00 PM

## Taking the librarian outside of the library: A case study in inter-departmental collaboration

Salon F

### C Denton

Learning Success Facilitator, University Canada West

### Shannon Murray

Student Success Librarian, University Canada West

Generously sponsored by UBC LibraryAt University Canada West (UCW), librarians actively contribute to new student learning in the library as well as through Learning for Success (LFS). LFS is a 4-week non-credit course that all incoming students are enrolled in, with each week introducing students to key skills, concepts, and learning strategies that will contribute to their academic success. In Week 2 of the program, librarians take on the role of instructor to provide 3,000+ new students with an introduction to topics like critical thinking, citation, and academic integrity. This session will discuss the ongoing collaboration between the Centre for ...

Wednesday, Apr 24: Cordova Ballroom

03:15 PM - 04:00 PM

## Library leadership: A candid discussion

Cordova Ballroom

### Anthea Goffe

Executive Director, Coquitlam Public Library

### Anton Dounts

Manager of Library Services, Cariboo Regional District Library

### Danielle Hubbard

Chief Executive Officer, Okanagan Regional Library

### Mikale Fenton

Library Director, Whistler Public Library

Generously sponsored by UBC LibraryWhat is it like to occupy the top executive position at a public library? What is it like to be a new leader during the post-COVID years, with pressing issues spanning the gamut from public funding and politics, to social justice, strategic planning, and staff leadership? This panel discussion will hear from four new public library leaders: Anthea Goffe (Executive Director of Coquitlam Public Library), Anton Dounts (Manager of Library Services at Cariboo Regional District Library), Mikale Fenton (Library Director of Whistler Public Library), and Danielle Hubbard (Chief Executive Officer of Okanagan Regional Library). All four ...

Wednesday, Apr 24: Salon E

03:15 PM - 04:00 PM

## "Nothing About Us Without Us": Libraries & Accessibility

Salon E

### Noreen Ma

Manager, Community Development, Burnaby Public Library

### Tara Thompson

Community Engagement Coord, Okanagan Regional Library

Generously sponsored by UBC LibraryWe are a year into the BC Accessibility Act, which established a legal framework to identify, remove, and prevent barriers to the full and equal participation of people with disabilities in BC. Learn from two different library systems how they've approached this work, how plans were made, what work is underway, and some of the accessibility ideas that they have implemented.

Wednesday, Apr 24: Harbourfront Ballroom

04:00 PM - 05:00 PM

## Afternoon Snack in the Exhibits

Harbourfront Ballroom

Generously sponsored by CVS Midwest Tape - hoopla DigitalNetwork with peers, exhibitors and sponsors in the Exhibits Hall and grab a snack!

Wednesday, Apr 24: Cordova Ballroom

05:00 PM - 06:15 PM

## Opening Day Keynote

Cordova Ballroom

### Emily Drabinski

President, American Library Association

This session will be live streamed and recorded. Emily Drabinski is Associate Professor at the Queens (N.Y.) College Graduate School of Library and Information Studies. She edits Gender & Sexuality in Information Studies, a book series from Library Juice Press/Litwin Books and publishes and presents widely on topics related to power and the profession. Drabinski currently serves as President of the American Library Association.

Wednesday, Apr 24: Ports of the World - Level 3

06:30 PM - 08:00 PM

## Let's connect: IBPOC library workers and students build community

Ports of the World - Level 3

Please note that this meeting is only for those who identify as Indigenous, Black, or People of Colour (IBPOC). Both BCLA 2024 Conference attendees and non-attendees are welcome at this meeting. Join us for a conversation to meet, share, and connect with other IBPOC library workers and students. Our hope is to create a space where IBPOC library workers and students can have open and meaningful conversations about our experiences in a supportive environment (whether they be positive or negative). This meeting is organized by the BC Academic Libraries Section (BCALS) and iSGM@UBC. Organized by David Gill (he/him/his) is a South Asian ...

Wednesday, Apr 24: Salon E

08:00 PM - 09:30 PM

## Games Night

Salon E

Join us for Games Night! Whether you play a favourite or try a new game, we'll have a fun evening with friends and new friends!

Wednesday, Apr 24: P2B Bistro

08:00 PM - 10:30 PM

## IBPOC meeting afterparty

P2B Bistro

Join us for food and drink at P2B Bistro, the onsite restaurant at the Pinnacle Vancouver Harbourfront Hotel for an afterparty. We can eat and talk some more. Please note that food and drink is not complimentary. Since the IBPOC meetup will not have any food or drink, we wanted to organize the afterparty. However, we recently learned of an unreasonable cancellation policy by the pub p2b bistro & bar that has led us to cancel the reservations for the IBPOC afterparty from 8 - 10:30. We're still going to p2b bistro and bar at 8pm, but we won't have reserved ...

Thursday, Apr 25: Cordova Foyer

08:00 AM - 05:30 PM

## Registration Desk Open

Cordova Foyer

Thursday, Apr 25: Ports of the World - Level 3

09:00 AM - 10:15 AM

## Facilitation Firestarter Workshop

Ports of the World - Level 3

**Anne O'Shea**

Principal Strategist, Craft Strategic

Generously sponsored by Library Bound Inc. Calling all facilitators! Whether you are engaging your communities in conversation, teaching a course, leading a meeting, or seeking to bring commitment and clarity to a team, facilitation techniques can help. During this highly interactive session, you will learn three new techniques you might never have heard of before, and have the opportunity to practice one. These approaches breathe new energy into group interactions, help uncover unheard perspectives and ideas, and ensure that everyone's voice is heard. This is your opportunity to add new tools to your toolkit. Seasoned pros and absolute beginners welcome — ...

Thursday, Apr 25: Cordova Ballroom

09:00 AM - 10:15 AM

## Supporting the Community Through Partnerships: Vancouver Public Library and the Better Together Pilot Project

Cordova Ballroom

**Alexis Greenwood**

Head, Mount Pleasant Branch, Vancouver Public Library

**Gabi Tremblay**

Social Planner, Homelessness Services, City of Vancouver

Generously sponsored by Library Bound Inc. Partnering for programming and resource-sharing is a prime example of how to support the community. The Mount Pleasant Branch of the Vancouver Public Library and the City of Vancouver, Better Together Pilot Project share their experiences of how and why they created partnerships, what worked, what they will do differently next time, and how they will go forward. The Better Together Pilot Project was designed to collaboratively and compassionately mitigate the impacts of unsheltered homelessness by implementing community development initiatives such as neighbourhood collective action tables, a peer stewardship program, free public education and training, ...

Thursday, Apr 25: Salon D

09:00 AM - 10:15 AM

## Creation Iteration: How public library creation spaces continue to evolve

Salon D

### **Erin Ziegenfuss**

Assistant Manager, Digital Experience, Vancouver Public Library

### **Gregory McLeod**

Asst Manager, Inspiration Lab

### **julia wagner**

Librarian, Salt Spring Island Public Library

### **Kristy Hennings**

Branch Head, Okanagan Regional Library

### **Paola Tolentino**

Inspiration Lab Technician, Vancouver Public Library

### **Patricia Lesku**

Digital Experience Coordinator, West Vancouver Memorial Library

Generously sponsored by Library Bound Inc. Over the past several years there have been more and more creation spaces opening in our BC libraries. Through short presentations and a panel discussion, see and hear how some of these spaces have been adjusting and responding to changing community interests, including supporting schools, professional training, and even staff projects. You will hear from both small and large public libraries who offer a variety of creation services and have made recent changes to expand their offerings, including Salt Spring Island Public Library, Okanagan Regional Library, West Vancouver Public Library, and Vancouver Public Library.

Thursday, Apr 25: Salon F

09:00 AM - 10:15 AM

## Committing to Community ReconciliAction at a Public Library

Salon F

### **Amelia Boissoneau**

Indigenous Services Coordinator, Surrey Libraries

### **Caroline Dick**

Indigenous Coordinator, Salt Spring Island Public Library

### **Karen Hudson**

Library Director, Salt Spring Island Public Library

Generously sponsored by Library Bound Inc. Committing to Community ReconciliAction at a Public Library will demonstrate how the Salt Spring Island Public Library and Surrey Libraries are transforming their libraries to honour and respect Truth and Reconciliation. Learn more about hiring Indigenous staff, decolonizing collections, strategic plans, an Indigenous mural and interpretive panel, new Indigenous Learning Areas, and current programming and partnerships. They will also talk about practicing active truth and reconciliation and how they are bringing this awareness to the community through library services and programs.

Thursday, Apr 25: Salon E

09:00 AM - 10:15 AM

## Community Building via Speed Networking

Salon E

### Yvonne Phillips

Librarian, Red Deer Polytechnic Library

Generously sponsored by Library Bound Inc. The comfortable thing to do at conferences or work events is to socialize with people you already know, but what about those who are new or who don't know anyone? Are you part of a department or informal group of people who could benefit from knowing each other a little better? Have you wished to run a program that builds a bit of community within your own community? Icebreakers abound, but Speed Networking is a framework for getting people to talk and learn about each other via a structured event. Be a part of the ...

Thursday, Apr 25: Harbourfront Ballroom

10:15 AM - 10:45 AM

## Caffeine Fix Coffee Break in Exhibits

Harbourfront Ballroom

Network with peers, exhibitors and sponsors in the Exhibits Hall and grab a coffee/tea and snack!

Thursday, Apr 25: Harbourfront Foyer

10:15 AM - 02:45 PM

## Poster Session: Read4Climate : Discover and share the many ways libraries can support climate crisis response in your community.

Harbourfront Foyer

### Diana Marshall

Librarian III Customer Services Specialist / BCLA Climate Action Committee Co-Chair, Fraser Valley Regional Library / BCLA CAC

Generously sponsored by SFU Library The Read4Climate rack card and poster detail four ways libraries can help our members learn about and respond to the climate crisis. Created through an FVRL, BCLA and OLA partnership, the materials are professionally-designed resources any library can use - just add your library's branding, then print or share locally. Join us to learn how to access, adapt and share Read4Climate at your library and where to find more support, gaining the confidence you need to continue with courage down the path of adaptation and mitigation.

Thursday, Apr 25: Harbourfront Foyer

10:15 AM - 02:45 PM

## Poster Session: Climate Action Week - Get Involved!

Harbourfront Foyer

### David Waddell

Acting Neighbourhood Services Manager, Vancouver Public Library

Generously sponsored by SFU Library Climate Action Week is a nation-wide collaboration of library professionals to help citizens prepare to fight for climate action and to better prepare for climate catastrophes. Every year in November libraries and information organizations organize displays, promotions, panels, storytimes, workshops, and community fairs to cement the connection between libraries and meaningful climate action. This poster session will showcase some of the gains made last year (e.g. doubling the number of participating organizations!) and highlight ways for organizations of any size to participate in 2024.

Thursday, Apr 25: Harbourfront Foyer

10:15 AM - 02:45 PM

## Poster Session: Struggle, Survival and Success: Lives of Ugandan Asian refugees forced to flee in 90 days!

Harbourfront Foyer

### Yasmin Jamal

Adult Public Services Librarian, Burnaby Public Library/Kwantlen University

Generously sponsored by SFU Library Behind the statistics on refugees (Canada resettled more than 46,500 refugees from over 80 countries in 2022), are millions of people who have lived through challenging times. The impacts of refugees/migrants are felt throughout all libraries as they step up to take responsibility. This poster session will take you through the testimonies and firsthand Ugandan Asian refugee stories, an immensely powerful narrative to put a face on those statistics and better understand the disruption, trauma, loss of dignity and the stress associated with this displacement. Ugandan Asian refugees stand for a unique moment in Canadian history ...

Thursday, Apr 25: Harbourfront Foyer

10:15 AM - 02:45 PM

## Poster Session: Creative use of LawMatters Grants: Towards relevant, inclusive and accessible legal collections

Harbourfront Foyer

### Megan Smiley

Manager, LawMatters Program & Local Libraries, Courthouse Libraries BC

Generously sponsored by SFU Library Learn how BC libraries have been using LawMatters grant funds to engage their communities with legal information in creative ways. Attendees will have the opportunity to learn about these print-based programs and projects and share their own ideas. Our goal is to build on this work and inspire innovative ways we can continue to work towards and support inclusive, representative and accessible legal collections and programs

Thursday, Apr 25: Harbourfront Foyer

10:15 AM - 02:45 PM

## Poster Session: Metadata for Accessible Digital Resources

Harbourfront Foyer

### Farrah Little

Content Coordinator, National Network for Equitable Library Service

### Megan Toyne

Accessible Digital Asset and Metadata Coordinator, Centre for Equitable Library Access

Generously sponsored by SFU Library Does your library collection contain accessible resources for patrons with print disabilities? Which features or characteristics make these resources accessible? Can users with print disabilities search and find accessible resources in your online catalogue? These are all questions that the creation, use and display of accessibility metadata can help answer. In this session we will break down the basics of accessibility metadata – what it is, where to find it, and how to use it. We will outline some of the challenges publishers, vendors and librarians face when creating and displaying accessibility metadata; as well as ...

Thursday, Apr 25: Harbourfront Foyer

10:15 AM - 02:45 PM

## Poster Session: Reflections on MLIS Student Work in the Consortial Environment

Harbourfront Foyer

### Laura Moberg

Student Librarian, BC Electronic Library Network

### Sydney Brogden

Librarian, Alexander College

Generously sponsored by SFU LibraryIt might seem clear to some experienced librarians that the activities of library consortia support a great number of the broader library community's activities, for both public and academic sectors and across a wide range of service areas. Even though much of the work library staff do may be interwoven with consortial activities (for example, staffing AskAway, uploading resources to an institutional repository through Arca, or handling renewal or acquisition of content licences), many members of library teams may not interface with the consortium as a whole (ie. they may interact with specific service points or ...

Thursday, Apr 25: Harbourfront Foyer

10:15 AM - 02:45 PM

## Poster Session: Recommending Books for Grieving Children/Youth: The Variables That Matter

Harbourfront Foyer

### Catherine Hajnal

Grief & Trauma Educator, Lumara Grief & Bereavement Care Society

Generously sponsored by SFU LibraryA child's understanding of loss is tied to their developmental stage. By extension this means they need support in processing and making sense of their loss experiences. A tool we use in our work with bereaved children and families is books. It is important that the child be able to see themselves in the words and images of the book's content. A book that does not fit a child's loss experience risks compromising a sense of safety and belonging – both already in jeopardy in the context of loss. In this session we will share a ...

Thursday, Apr 25: Harbourfront Foyer

10:15 AM - 02:45 PM

## Poster Session: One Heart, One Mind, One Vision: The Making of Laurier Library Indigenous Mural

Harbourfront Foyer

### Darren Thomas

Associate Vice-President: Indigenous Initiatives, Wilfrid Laurier University

### Gohar Ashoughian

University Librarian (2012 - 2023), Wilfrid Laurier University

### Suzanne Luke

University Art Curator, Wilfrid Laurier University

Generously sponsored by SFU LibraryIndigenous art, especially monumental installations like murals, holds profound significance for Indigenous reconciliation and decolonization. These creations serve as powerful conduits for reclaiming and reaffirming Indigenous identity, culture, and history within the broader societal narrative. The story of the Laurier Library Indigenous Mural and its genesis is one of collective vision and collaboration, underscored by its impact in conversations with the University and the community over time. Framed as a narrative of Indigenous placemaking on a Canadian university campus, the project emphasizes the significance of creating spaces that reflect the diversity of voices and experiences within ...

Thursday, Apr 25: Ports of the World - Level 3

10:45 AM - 12:00 PM

## Resisting precarity: Building collective strategies

Ports of the World - Level 3

### Adena Brons

Liaison Librarian, Simon Fraser University Library

### Chloe Riley

Library Communications Officer, Simon Fraser University Library

Generously sponsored by Library Bound Inc. Current research shows that precarious employment continues to rise in our region; for example, the initial findings of the Understanding Precarity in BC project found that more than half of BC workers surveyed held a job that was temporary, unstable, or lacking in benefits or protections (Strauss & Ivanova, 2023). This stark employment trend affects libraries as well, and research continues to show its negative effects on workers' mental, financial, and physical health, as well as how it weakens their connections to their colleagues and workplaces (Aronsson et al., 2005; Benach et al., 2014; Henninger ...

Thursday, Apr 25: Cordova Ballroom

10:45 AM - 12:00 PM

## Communities in Crisis: The ORL's Approach to Vulnerable Populations

Cordova Ballroom

### Jill Klaponski

Manager, Collection Services, North Vancouver District Public Library

### Kristy Hennings

Branch Head, Okanagan Regional Library

### Mark Reinelt

Director of Public Services, Okanagan Regional Library

Generously sponsored by Library Bound Inc. In response to the escalating housing and opioid crises in British Columbia, the urban branches of the Okanagan Regional Library took initiative to support frontline staff. Working in conjunction with community partners, the ORL has developed systems to aid patrons in crisis, balancing diverse community needs and to address increasing staff stress and trauma. The ORL's cultural mindset is evolving to manage on-site incidents safely and effectively, while extending tools and support to our smaller rural branches. We invite you to learn about our successes, challenges and tools, then to take time to share ideas ...

Thursday, Apr 25: Salon D

10:45 AM - 12:00 PM

## Know your rights: Making libraries healthy and safe for all

Salon D

### Colleen Nelson

Education Officer, BCGEU

### Kristen Rumohr

Member/Librarian, BCGEU/Vancouver Island Regional Library

### Tanya Boyd

Library Bargaining Council Chair/Lead Library Assistant, BCGEU/Fort St. John Public Library Association

Generously sponsored by Library Bound Inc. Library work is rewarding, valuable and increasingly challenging. Do you ever wonder how you could help solve workplace problems? What does it take to stand up and make change? Workers have always organized to fight for dignity at work and to build a more just society. Many of the rights and benefits we have today were won through collective action, struggle, and sacrifice. Join the BCGEU's Library Bargaining Council for a session on transformative workplace action. This session will explore our workplace rights and options for collective action while giving participants tools to solve common ...



Thursday, Apr 25: Salon F

10:45 AM - 12:00 PM

## Canadian Copyright Update: Current Copyright Issues and Impacts for Libraries

Salon F

### Donald Taylor

University Copyright Officer, Simon Fraser University

### Trish Mau

Director, Collections & Technology, Burnaby Public Library

Generously sponsored by Library Bound Inc. This has been a busy year on the national copyright front for the CFLA Copyright Committee. Members have been engaged in advocacy work in the areas of accessibility, crown copyright, public lending right, controlled digital lending, and the copyright implications of AI. Join this session to learn more about these and other emerging issues, including their impacts on libraries and library users.

Thursday, Apr 25: Salon E

10:45 AM - 12:00 PM

## Join the Zine Scene: Exploring Library Values Through Collaborative Zine Making

Salon E

### Christine Fojas

Library Technician - Public Services, Douglas College

### Katharine Shipley

Associate Director, Learning Resources, Douglas College

### Lindsay Russell

Library Technician - Public Services & Outreach, Douglas College

Generously sponsored by Library Bound Inc. In this hands-on workshop, participants will create a compilation zine around the ideas of Commitment, Courage, and Community in libraries. This zine will be assembled and shared after the session, serving as a unique report of the ideas discussed at the 2024 conference, as well as providing insight into the experiences of library workers and students in BC. No prior experience with zines is necessary; the Douglas College Library Zine Collective (DCLZC) will provide a brief introduction to the medium and guide the group through the creative process.

Thursday, Apr 25: Harbourfront Ballroom

12:00 PM - 01:30 PM

## Lunch in the Exhibits

Harbourfront Ballroom

Network with peers, exhibitors and sponsors in the Exhibits Hall and grab a lunch!

Thursday, Apr 25: Ports of the World - Level 3

01:30 PM - 02:15 PM

## Effective Trustee Onboarding

Ports of the World - Level 3

### **Vea Coronado**

Executive Director, BC Library Trustee Association

Generously sponsored by Library Bound Inc. Creating an effective board onboarding process ensures that new trustees are equipped with knowledge and understanding of their role. However, onboarding does not stop at a one-off orientation. Library directors and their boards can design a trustee onboarding plan that is sustainable, ongoing, and aligned with the library's overall vision around succession planning and long-term initiatives. This session will provide resources and tangible action items that will help library directors and boards in ensuring a smooth onboarding process for all their new trustees.

Thursday, Apr 25: Cordova Ballroom

01:30 PM - 02:15 PM

## (Session Withdrawn) Fostering Inclusivity: Strategies for Cultivating Welcoming Library Spaces

Cordova Ballroom

Please note, this session will no longer be offered at the conference. BCLA is exploring offering this session at a later date as a webinar.

Thursday, Apr 25: Salon D

01:30 PM - 02:15 PM

## Surrey Street SMART: An integrative and collaborative approach to support marginalized community members

Salon D

### **David Kerr**

Manager, Community Connections, Surrey Libraries

### **Talia Ahmad**

Senior Policy and Program Lead, City of Surrey

### **Tanya Thiessen**

Mobile Library Coordinator, Surrey Libraries

Generously sponsored by Library Bound Inc. This session will provide information on Surrey Street SMART, a project delivered collaboratively by Surrey Libraries, Lookout Housing and Health Society, and the City of Surrey's Community Services and City of Surrey Bylaws Services. Surrey Libraries' City Centre branch is located in the City Centre/Whalley neighbourhood. Library staff see many people who are unhoused, or struggling with substance use or mental health issues. It's often overwhelming for staff, who are asked to deal with complex needs, in the midst of other demands. Launched in September 2022, the Street SMART program applies a trauma-informed approach ...

Thursday, Apr 25: Cordova Ballroom

01:30 PM - 02:15 PM

## Climate Action and Libraries - Moving Forward on Climate

Cordova Ballroom

### David Waddell

Acting Neighbourhood Services Manager, Vancouver Public Library

### Diana Marshall

Librarian III Customer Services Specialist / BCLA Climate Action Committee Co-Chair, Fraser Valley Regional Library / BCLA CAC

Generously sponsored by Library Bound Inc. BCLA declared a climate emergency in 2020 and libraries responded. Transformative climate action is taking place in libraries, continually hitting new milestones while we try to keep up with the dire challenges posed by the evolving emergency. Join the BCLA Climate Action Committee for a snapshot of current actions, inspiration and stories from those on the front-line, and an invitation to make a difference from wherever you are. Bring your curiosity, creativity and courage. We will offer practical tips on how to up your professional climate game - be prepared to meet a new friend ...

Thursday, Apr 25: Salon E

01:30 PM - 02:15 PM

## The Freedom Libraries

Salon E

### Mike Selby

Librarian, Cranbrook Public Library

Generously sponsored by Library Bound Inc. Libraries are in the crossfire yet again, as conservative groups mount a historic number of challenges to books to remove from public book shelves literature dealing with race, racism and LGBTQ identity. The book-ban campaigns have turned so nasty that some librarians have lost or left their jobs. But it's not the first time library workers have faced anger, as evidenced by the embattled librarian-activists who ran "freedom libraries" during the Freedom Summer of 1964. This session will present a time when not books—but people were banned from libraries; and what that historic impact means ...

Thursday, Apr 25: Harbourfront Ballroom

02:15 PM - 02:45 PM

## Afternoon Refreshment Break

Harbourfront Ballroom

Network with peers, exhibitors and sponsors in the Exhibits Hall and grab a refreshment!

Thursday, Apr 25: Ports of the World - Level 3

02:45 PM - 03:30 PM

## Working Together - Library Board and Staff

Ports of the World - Level 3

### Laura Vilness

Board Chair, Pender Island Public Library

Generously sponsored by Library Bound Inc. I will present strategies to assist trustees to work effectively and collaboratively on their library board and with their library director. Good communication and collegial collaboration within a library board has a positive effect on both library governance and operations in the local library community.

Thursday, Apr 25: Salon F

02:45 PM - 03:30 PM

## Steps for Organizational Survival before an Emergency

Salon F

### **Kaitlyn Vecchio**

Director, Northwest Library Federation

### **Melanie Reaveley**

Executive Director, Kootenay Library Federation

Generously sponsored by Library Bound Inc. Libraries consistently demonstrate their commitment as information first responders, working alongside community partners to support citizens when a local disaster occurs. Yet many libraries are without their own emergency preparedness plans. Do you wonder where your library should begin? How can you protect and safeguard your library's survival? Join us for an enlightening presentation focusing on 7 protective actions to confirm your library's survival, should the unthinkable happen. You will leave the presentation with the courage to begin your own planning, ensuring your library's continuous presence as a vital hub of information support if a ...

Thursday, Apr 25: Salon E

02:45 PM - 03:30 PM

## AMA Author (& Illustrator) Edition: Brush up on all things publishing!

Salon E

### **Emily Seo**

Author, Scientist, Children's Writers & Illustrators of British Columbia (CWILL BC)

### **K.A. (Kaie) Wiggins**

President, Children's Writers & Illustrators of BC

### **Lee Edward Födi**

Author, Illustrator, and Specialized Arts Educator, Children's Writers & Illustrators of British Columbia (CWILL BC)

Generously sponsored by Library Bound Inc. These multi-awarded authors (& illustrator!) are here to answer your burning questions about all things publishing, literacy connection/education & storytelling! Our panel collectively has over three decades of experience in writing, illustrating and publishing (traditional & indie/self-publishing), and also speak out of their experience leading literacy, creative writing, and publishing nonprofits. From how books get made to the current state of the industry, a day-in-the-life of creatives to behind-the-scenes on the other side of the page, creative writing education and public speaking to translating an idea into pictures, pages or screen, no subject is off ...

Thursday, Apr 25: Salon D

02:45 PM - 03:30 PM

## Building Stronger Kid-Centred Communities through Creative Food Programming

Salon D

**Courtney Miller**

North Vancouver City Library

**Jennifer Pride**

North Vancouver City Library

Generously sponsored by Library Bound Inc. Play with your food and eat it, too! With food insecurity at a noticeable high in our community, North Vancouver City Library hosted a series of food-related programs for children under the age of 12. Through exploring different ways of creating with food as the medium, kids (sometimes with their adults) learned practical skills, like how to make lunches and snacks that would work at home or for school. Having a full kitchen is not necessary to do this type of programming. Being able to show what kids are capable of making without heat sources, ...

Thursday, Apr 25: Cordova Ballroom

02:45 PM - 03:30 PM

## Walking The Talk: Equity and Justice in Critical Information Literacy Outreach

Cordova Ballroom

**Amber Gallant**

Data Services Librarian, Royal Roads University Library

**Cassandra Larose**

Scholarly Communications and Learning Support Librarian, Royal Roads University Library

Generously sponsored by Library Bound Inc. Royal Roads University's Learning, Teaching, and Research Model (LTRM) puts forward three categories of core institutional values: Applied & Authentic; Caring & Community-Based; and Transformational. These core institutional values ground the creation of place- and virtual space-based learning environments that encourage social learning, the co-creation of knowledge, and a more equitable scholarly process. Where, among these goals, can librarians provide education and tools to researchers and teachers to support more equitable scholarship? How can they work within a unique institutional context to encourage students and faculty to interrogate the origin and the meaning of information ...

Thursday, Apr 25: Cordova Foyer

03:30 PM - 03:45 PM

## Pre-keynote Pick-me-up Break

Cordova Foyer

Generously sponsored by WhitehotsNetwork with peers and grab a treat and beverage before the Closing Keynote Experience begins!

Thursday, Apr 25: Cordova Ballroom

03:45 PM - 05:15 PM

## Closing Keynote Experience

Cordova Ballroom

### Tsatsu Stalqayu (Coastal Wolf Pack)

This session will be live streamed and recorded. Tsatsu Stalqayu translated into English means Coastal Wolf Pack. A traditional Salish song and dance group, the group consists of over 25 male and female members of a single 3 generation family, from age 1 month to over age 50. Their variation in age and gender allows for more song, dances and stories to be shared on stage and in their presentations. The members of the group with pride represent the following Coast Salish communities: Musqueam, Squamish, Tsartlip, Penelakut, Nanaimo and more. This breadth of membership along with the multigenerational performers gives their ...

Thursday, Apr 25: Salon D

05:30 PM - 06:30 PM

## BCLA Climate Action Committee Meeting

Salon D

Join the BCLA Climate Action Committee to discuss library climate emergency work, share what matters to you, and learn how you can participate in Climate Action Week (tentatively Nov 2-8, 2024). Relax and decompress in an open discussion about what libraries across the country are currently doing, resources and opportunities, and ideas and creative approaches for the future. It feels better when we come together, so join us! Everyone is welcome, particularly those new to BCLA and/or climate work.



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