

Sharing a Vision

The Power of Collaboration



2006
BC Library
Conference

April 20-22, 2006
Burnaby, BC



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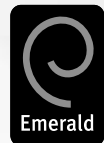
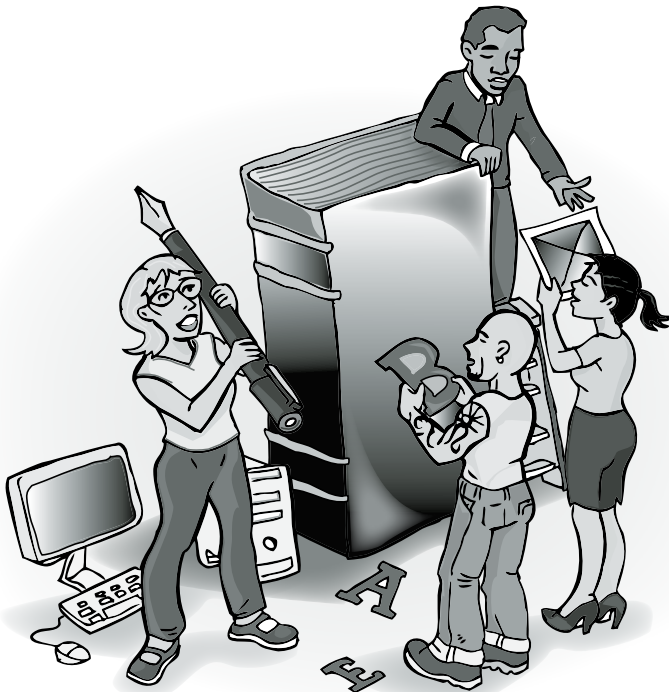


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President's Welcome

Melanie Houlden

President
British Columbia
Library Association



Welcome to the 2006 British Columbia Library Conference *Sharing a Vision: The Power of Collaboration!* During the past few months, we have experienced multi-type libraries working together to create new programs such as the Gateway and Virtual Reference projects. Initiated by the Public Library Services Branch, these projects bring together people from public, academic and special libraries to create programs that benefit people throughout the province.

The benefits of this kind of cooperation are many. Libraries both large and small can benefit from the ideas and knowledge of people working in a variety of agencies. Cost savings related to jointly acquiring database licenses help to free up monetary resources for new projects. We can learn much from each other, as evidenced in a recent Literacy Forum that highlighted the many innovative projects already happening in libraries across the province. And best of all, the public will benefit from expanded services and access to information despite the challenges of geography, and have increased confidence that tax dollars are being utilized in the best way possible.

The 2006 conference will build upon the excitement generated by the renewed interest in libraries and encourage people to continue their cooperative efforts. Sessions offered at this conference will build upon the skills that many of you already possess and use in your day-to-day work. We sincerely hope that this conference will give you ideas, plans and new contacts to help you create new projects in your home libraries.

Thursday, April 20th 6:00 p.m.

The Romance of Libraries

Madeleine Lefebvre is well acquainted with the topic of library romance, having collected 180 stories recounting love amidst the stacks for her book **The Romance of Libraries**. In the foreword, Michael Gorman reminds us that library romance is not a rare phenomenon (Jimmy Buffet, for example, sings about romance blossoming while “surrounded by stories, surreal and sublime” in his song *Love in the Library*). Join colleagues at the Presidents’ Welcoming Reception to hear Madeleine read stories from her book, including some homegrown BC tales. Copies will be available for sale at the Biblio-tique.



President's Welcome

Lawrence Lavender

President
British Columbia
Library Trustees Association



Welcome to *Sharing a Vision: The Power of Collaboration*. On behalf of the BCLTA, I would first of all like to thank conference Chairperson Sandra Singh, BCLTA contact Shannon Daub, staff members, sponsors, and everyone else whose contributions make this event happen. The conference is an excellent example of collaboration. The countless hours spent on the organization required to ensure success are much appreciated.

All of us in the library community certainly share a vision—all British Columbians, and our guests, will be provided with excellence in information services. Although the roles we play are focused on the needs of our own members, we often find ways of working together to support the vision.

This conference offers the library community a great opportunity to experience collaboration in action as we share resources, listen to various points of view, explore new ideas, socialize and celebrate successes. Further collaboration is encouraged in the strategic plan *Libraries Without Walls*. This means exploring the possibilities of improved service through the formation of federations. It means considering the support of corporate sponsorship. It means forming new, or enhancing existing partnerships with others outside the library community. It means a more literate society. It means taking our place in the larger picture of community development. We can, and should, do more things better by working together.

I strongly encourage trustees to find a way to attend the conference. The BCLTA is supporting a number of workshops for trustees and we will be hosting our AGM on the conference Saturday this year. Register, contribute and enjoy!

L. C. Lavender

Check out the Trustee Highlights

on page 7 for an overview of the key sessions and events you won't want to miss. See you in April!

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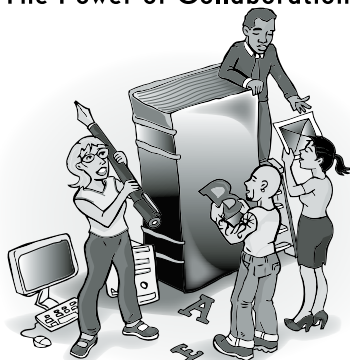
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Sharing a Vision The Power of Collaboration



2006 BC Library Conference

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SFU Library

UVic Libraries

Vancouver Public Library

We are especially grateful for the ongoing support of the Public Library Services Branch of the BC Ministry of Education.

Abbreviations and Acronyms

ALA - American Library Association

ALPS - Academic Librarians in
Public Service (BCLA)

BCLA - British Columbia Library Association

BCLTA - British Columbia Library
Trustees Association

IFC - Intellectual Freedom
Committee (BCLA)

IPC - Information Policy
Committee (BCLA)

FNIG - First Nations Interest Group

LAB - Libraries Across Borders (BCLA)

LIG - Literacy Interest Group (BCLA)

LTAIG - Library Technicians and Assistants
Interest Group (BCLA)

NVDPL - North Vancouver District
Public Library

PLA - Public Library Association

SFU - Simon Fraser University

SLAIS - School of Library, Archival,
and Information Studies, UBC

SNIG - Special Needs Interest
Group (BCLA)

tba - to be announced

UBC - University of British Columbia

UVic - University of Victoria

VCC - Vancouver Community College

VPL - Vancouver Public Library

YAACS - Young Adult and
Children's Services (BCLA)

Registration and Trade Show

Registration:

Thursday, April 20	7:30 a.m. – 7:00 p.m.
Friday, April 21	7:30 a.m. – 5:00 p.m.
Saturday, April 22	7:30 a.m. – 1:00 p.m.

Trade Show:

Thursday, April 20	5:00 p.m. – 7:00 p.m.
Friday, April 21	8:00 a.m. – 5:00 p.m.
Saturday, April 22	10:15 a.m. – 2:00 p.m.

The trade show is a vital part of the conference and is your opportunity to meet with library suppliers, automation vendors, and publishers. A visit to the tradeshow will provide you with the latest information on many aspects of library service.

On Thursday, the Presidents' Welcoming Reception will be held in the exhibits area, at which time Madeleine Lefabvre will be reading from her book *The Romance of Libraries*. On Friday, lunch and coffee breaks will be served in the exhibits area. On Saturday morning, coffee and lunch will be served in the exhibits area.

The BCLA and BCLTA thank all exhibitors for their support and participation in the conference.

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The Conference at a Glance

Thursday, April 20th

9:00 a.m. – 5:00 p.m.	Pre-Conference workshops
5:00 p.m.	Exhibits open
5:00 p.m. – 7:00 p.m.	Presidents' Welcoming Reception in the exhibits
7:00 p.m. – 8:30 p.m.	Keynote Address: Glen Murray
8:30 p.m. – 10:00 p.m.	Post-Keynote Social

Friday, April 21st

7:45 a.m. – 8:45 a.m.	First-Timer/New Member/New Trustee Breakfast
9:00 a.m. – 10:15 a.m.	Plenary Session: Paul Born
10:15 a.m. – 10:45 a.m.	Refreshments in the exhibits
10:45 a.m. – 12:00 noon	Conference sessions
12:00 noon – 2:00 p.m.	Lunch in the exhibits
12:15 p.m. – 1:45 p.m.	Sheila Egoff Luncheon
2:00 p.m. – 3:15 p.m.	Conference sessions
3:15 p.m. – 3:45 p.m.	Refreshments in the exhibits
3:45 p.m. – 5:00 p.m.	Conference sessions
5:00 p.m. – 7:00 p.m.	Dinner break/Business meetings
6:00 p.m. – 11:45 p.m.	Shuttle bus between the Hilton & the Burnaby Art Gallery
7:00 p.m. – 12:00 midnight	Awards Celebration at the Burnaby Art Gallery

Saturday, April 22nd

8:00 a.m. – 9:00 a.m.	Trustees' Breakfast
8:00 a.m. – 9:00 a.m.	Business meetings
9:00 a.m. – 10:00 a.m.	BCLA & BCLTA Annual General Meetings
10:15 a.m. – 10:45 a.m.	Refreshments in the exhibits
10:45 a.m. – 12:00 noon	Conference sessions
12:00 noon – 2:00 p.m.	Lunch in the exhibits
2:00 p.m.	Exhibits close
2:00 p.m. – 3:15 p.m.	Conference sessions
3:15 p.m. – 3:45 p.m.	Refreshments
3:45 p.m. – 5:00 p.m.	Conference sessions

Conference Highlights for Trustees

Welcome library trustees! BCLTA is pleased to be a partner with BCLA in bringing you the 2006 BC Library Conference.

We have organized three Pre-Conference workshops and five Conference sessions that are specifically geared to trustees. But these won't be the only sessions of interest to trustees – please feel free to check out the other workshops taking place throughout the conference and register for whatever will best suit your needs and interests. We also welcome anyone who is not a trustee to join us at sessions organized by BCLTA.

Thursday, April 20th

- | | |
|-------------------------------|--|
| 9:00 a.m. – 5:00 p.m. | BCLTA workshop: Trustee Orientation Program |
| 9:00 a.m. – 12:00 noon | BCLTA workshop: Lonely at the Top--The Board Chair as Community and Board Leader |
| 2:00 p.m.- 5:00 p.m. | BCLTA workshop: Effective Board Governance |
| 5:00 p.m. – 7:00 p.m. | Presidents' Welcoming Reception in the exhibits |
| 7:00 p.m. – 8:30 p.m. | Keynote Address: Glen Murray, former Mayor of Winnipeg |

Friday, April 21st

- | | |
|-----------------------------------|--|
| 7:45 a.m. – 8:45 a.m. | First-Timer/New Member/New Trustee Breakfast |
| 9:00 a.m. – 10:15 a.m. | Plenary Session: Paul Born, President,
Tamarack—An Institute for Community Engagement |
| 10:45 a.m. – 12:00 noon | BCLTA session: The Role of Libraries in the Community |
| 2:00 p.m. – 3:15 p.m. | BCLTA session: Best Practices Roundtable—
Board Governance |
| 2:00 p.m. – 3:15 p.m. | BCLTA session: Regional Library Federations—
Everything You Wanted to Know But Were Afraid to Ask |
| 3:45 p.m. – 5:00 p.m. | BCLTA session: Best Practices Roundtable—Advocacy |
| 3:45 p.m. – 5:00 p.m. | BCLTA session: Libraries and Literacy—
Connecting the Dots |
| 7:00 p.m. – 12:00 midnight | Awards Celebration at the Burnaby Art Gallery |

Saturday, April 22nd

- | | |
|-------------------------------|------------------------------|
| 8:00 a.m. – 9:00 a.m. | Trustees' Breakfast |
| 9:00 a.m. – 10:15 p.m. | BCLTA Annual General Meeting |

Pre-Conference Sessions **Thursday, April 20, 2006**

9:00 a.m. - 5:00 p.m.

T1 Every Child Ready to Read @ your library®

Every Child Ready to Read @ your library® is an early literacy initiative from the American Library Association that is radically redefining the early literacy role of public libraries. Based on the latest research, it is an integrated approach to early literacy that seamlessly connects sharing good books with the six skills necessary for reading success. This hands-on workshop will train and empower you to present three dynamic workshops designed for parents and childcare providers which show them how to bond with babies through books, practice dialogic reading with toddlers, and promote phonological awareness to preschoolers, all using great literature. Most importantly, you'll leave with a new role for your library in your community! The day will be completed by a presentation from Vancouver Public Library's Outreach Librarians as an example of a local implementation of Saroj's theories and practical advice.

Speakers: Saroj Ghoting
Early Childhood Literacy
Consultant (for PLA and ALA)

Kristy Hennings
Children's Outreach Librarian
Vancouver Public Library

Erie Maestro
Children's Outreach Librarian
Vancouver Public Library

Convenors: Vicki Donoghue
Children's Outreach Librarian
Port Moody Public Library

Terry Clark
Children's Outreach Librarian
Vancouver Public Library

9:00 a.m. - 5:00 p.m.

T2 Trustee Orientation Program

TOP has been a highly successful program for new and returning trustees. The ses-

sion introduces trustees to the provincial context for public library leadership, including legislation and services, community advocacy, current issues and strategies for success. The program has been completely revised and updated this year by Ken Haycock & Associates Inc. in consultation with trustees, board chairs, and library directors from around the province. It is informative, interactive and essential!

Speaker: tba

Convenor: BCLTA

Sponsor: BCLTA

9:00 a.m. - 12:00 noon

T3 Did I Just Say That? That's Not What I Meant

Let's face it, we've all done it...said something to someone from another culture and then immediately wondered how badly it really came across. Through direct instruction and active participation you will learn how culture drives you and library users to act in particular and often different ways; about library etiquette and expectations in other cultures and countries; language basics like why people have accents, seem to speak too fast/slowly; and how to adapt your communication style to accommodate people from other cultures (this does not mean speaking more loudly!).

Speakers: Sheryl Adam
Librarian, Humanities & Social Sciences
UBC Library

Sylvia Crooks
Senior Instructor Emerita
SLAIS, UBC

Convenor: Sandra Singh
Director of Branches East and
Outreach Services
Vancouver Public Library
Conference Chair, BCLTA

Pre-Conference Sessions **Thursday, April 20, 2006**

9:00 a.m. - 12:00 noon

T4 *Lonely at the Top: The Board Chair as Community and Board Leader*

What is the role of the Board Chair? How does the Chair leverage this role to ensure vision, voice and visibility? The Chair bears responsibility for productive meetings, effective relationships and profile for the Library and its Board. The Chair also positions the Library for improved quality of life for all residents. The question is...how? Join Ken Haycock to explore a critical role that is too often undervalued.

Speaker: Dr. Ken Haycock, CHRP
Senior Partner
Ken Haycock & Associates Inc.

Convenor: BCLTA

Sponsor: BCLTA

9:00 a.m. - 12:30 p.m.

T5 *Digitization: From the Big Picture to Those Pesky Details*

Digitization is an evolving and increasingly accessible means to make collections available to a wide range of people. Various organizations are approaching such projects with diverse visions and strategies. Join us for a roundtable discussion on some international and local digitization projects, followed by an informative and instructive discussion about what libraries need to consider and plan for when embarking on digitization projects.

Speakers: Wendy Godley
Librarian, Special Collections
Vancouver Public Library

Mark Jordan
Head of Library Systems
SFU Library

Kim Lawson
Archivist/Librarian
Union of BC Indian Chiefs
Resource Centre

Bronwen Sprout
Digital Initiatives Librarian
Irving K. Barber Learning Centre
University of British Columbia

Paul Whitney
City Librarian
Vancouver Public Library

Convenor: Kimberley Hintz
Librarian, Humanities &
Social Sciences
UBC Library

9:00 a.m. - 12:00 noon

T6 *Building Your Network Using the Power of Positive Networking*

Networking is the art of building relationships—an essential skill for anyone wanting to build stronger internal networks (bonding) and meaningful networks into the community (bridging). Gayle Hallgren-Rezac and Judy Thomson, co-authors of *Work the Pond! Use the Power of Positive Networking to Leap Forward in Work and Life* offer a simple but powerful philosophy—Positive Networking™. This what-can-I-do-for-you attitude is the key to building extensive, long-lasting connections, creating social capital and enhancing personal happiness. Gayle and Judy have helped thousands overcome their fear of networking. So, roll up your sleeves, step out of your comfort zone and learn the seven steps of the Network Dance: N.E.T.W.O.R.K.® Join Gayle and Judy for this interactive and fun session and learn how to build your network and take these skills and challenges back to your team!

Speaker: Gayle Hallgren-Rezac
Chief Marketing Frog
Frog & Prince Networking Corp.

Pre-Conference Sessions **Thursday, April 20, 2006**

Judy Thomson
Chief Operating Frog
Frog & Prince Networking Corp.

Convenor: Jeff Conatser
President
Memlink Inc.
Conference Committee, BCLA

2:00 p.m. - 5:00 p.m.

T7 Podcasting 101: Harnessing a New Technology for Library Services

What is podcasting and how does it work? Why and how should your library be taking advantage of it? This workshop will explain podcasting and the innovation behind its rapid growth; discuss how podcasts are being consumed by the public; illustrate how libraries are already harnessing this medium; and explore what else they might do. Participants will discover some of the more popular tools and methods for finding, capturing, creating and distributing podcasts, and will be walked through the process of creating and distributing their own recordings.

Speaker: William Meredith
Librarian
Royal Roads University Library

Convenor: Naomi Eichenlaub
Librarian
Royal Roads University Library

2:00 p.m. - 5:00 p.m.

T8 Effective Board Governance

What constitutes effective governance? What does the research say about high performing boards? What are the criteria, how do you identify them, what are the implications? Examples of best practice are provided for trustees, boards, chairs and directors.

Speaker: Dr. Ken Haycock, CHRP
Senior Partner
Ken Haycock & Associates Inc.

Convenor: BCLTA

Sponsor: BCLTA

2:00 p.m. - 5:00 p.m.

T9 Making A Good Thing Better: Using Self-Assessment and Peer Review to Evaluate and Improve Reference Service

Learn about two strategies that have been used successfully to assess and improve reference services at the Vancouver Public Library: self-assessment and peer review. Self-assessment helps individual staff identify priorities for professional development and training. Peer review is a bottom-up approach to reference service evaluation. In both cases, staff work individually and collectively to evaluate performance, identify areas requiring work, and establish standards and goals for the future. These assessment strategies work at the grassroots level. The techniques help organizations identify areas where staff need training and support. Staff develop increased confidence in their skills, build stronger relationships with their colleagues, and feel increased ownership of the service. Ultimately, customer satisfaction improves. In this workshop, Michele and Deborah will outline the two evaluation processes, share materials developed, and report on observed outcomes.

Speakers: Deborah Hutchison
Training Librarian
Vancouver Public Library

Michele Pye
Coordinator, Virtual Library
Vancouver Public Library

Convenor: Shelagh Flaherty
Director of Central
Vancouver Public Library

Pre-Conference Sessions Thursday, April 20, 2006

2:00 p.m. - 5:00 p.m.

T10 **Non-Fiction Readers' Advisory: Are You Comfortable Doing It?**

Many library users read non-fiction for pleasure. While most library staff are comfortable handling fiction readers' advisory questions, many are unsure how to address the needs of avid readers of biography, armchair travel, and popular science. Join Dr. Robert Burgin, editor of the recent book *Non-Fiction Readers' Advisory*, as he discusses readers' advisory techniques that can help identify the qualities that appeal to readers of non-fiction. Attend this workshop and learn how to more readily connect readers with non-fiction books.

Speaker: Robert Burgin
Professor and Associate Dean
School of Library and
Information Sciences
North Carolina Central University

Convenor: Corinne Durston
Director of Branches West
and Technical Services
Vancouver Public Library

Thursday, April 20, 2006
5:00 p.m. - 10:00 p.m.

E1 **Presidents' Welcoming Reception & Keynote Address**

BCLA and BCLTA Presidents Melanie Houlden and Lawrence Lavender invite delegates to kick-off the conference and preview exhibits at their welcoming reception.

After Glen Murray's Keynote Address, stay and mingle with colleagues and renew old acquaintances (cash bar).

Sponsored by CUPE BC.

Thursday, April 20, 2006

7:00 p.m. Keynote Address

The Library Factor: Supporting Our Communities

There is no question about it. Our communities are changing. A myriad of influences are impacting all aspects of our lives, from economic to social. Increasing public awareness of world events, economic and cultural globalization, increasing immigration, and political imperialism are all leading us to think globally by acting locally. For us, the question to consider is what role our libraries could and should play in this changing world.

Join us for the 2006 BC Library Conference keynote address by Glen Murray, former Mayor of Winnipeg and Canadian urban strategist. Glen is a Research Associate for the University of Toronto's Centre for Urban and Community Studies and the Chair of the National Roundtable on the Environment and the Economy. As a partner in the AuthenticiCity Group, he consults for cities across Canada and in the United States on how to use the authenticity of their communities - from architecture to libraries - to attract and retain people, build a quality place, and create opportunity. He believes passionately that libraries are a cornerstone creating healthy, vibrant, and sustainable communities.

Speaker: Glen Murray
Research Associate
Centre for Urban and Community Studies
University of Toronto

Convenor: Melanie Houlden
Deputy Director
Surrey Public Library

Sponsor: CUPE BC

Plenary Session:

9:00 a.m. - 10:15 a.m.

F1 Plenary Session

Communities Collaborating: Creating Movements for Change

Margaret Mead, anthropologist and well-respected educator and community activist, is often quoted as saying: "Never believe that a few caring people can't change the world. For, indeed, that's all who ever have." What Margaret Mead does not talk about in this quote is how this small group of people succeeds in working together. The work of collaboration between organizations to achieve common goals is dynamic, complex, and filled with both opportunities and challenges. The challenge is agreeing on how and what to work on together, the opportunity is creating a community movement for change. Paul Born will inspire us with stories and research from some of the most successful collaborations in Canada.

Speaker: Paul Born
President
Tamarack—An Institute for
Community Engagement

Convenor: Inba Kehoe
Librarian
UVic Libraries
Vice-President, BCLA

Sponsor: UBC Library

10:15 a.m. - 10:45 a.m.

Refreshments in the exhibits

Sponsored by Whitehots

10:45 a.m. - 12:00 noon

F2 Access, Privacy, Regulation: Telecommunication Policy in Canada

In the summer of 2005, in the midst of a labour dispute, Telus blocked subscribers' access to a website intended to communicate union members' views about the dispute. In the process, 776 additional, unrelated websites were blocked. Using

this incident as a starting point, we will discuss access, privacy, and regulation of telecommunications in Canada.

Speakers: Brian Campbell
Director of Systems & Special Projects
Vancouver Public Library

Richard Rosenberg
Professor Emeritus
Computer Science
UBC

Convenor: Tara Matsuzaki
Librarian
West Vancouver Memorial Library

Sponsors: IFC, IPC

10:45 a.m. - 12:00 noon

F3 The Role of Public Libraries in the Community

Public libraries are a cornerstone of the community, providing access to information, ideas, opportunity, education and more. What is our role when it comes to collaborating with other institutions in our community? How do we ensure our libraries are oriented to community development? Do we have a responsibility to take our services outside our branch walls? Can we view our services as part of the basic human rights to which all members of our community are entitled? The panelists will discuss these questions and offer examples of innovative programs that strengthen the library's responsiveness to community needs. Discussion to follow.

Speakers: Dr. Ken Haycock, CHRP
Senior Partner
Ken Haycock & Associates Inc.

Dr. Toni Samek
Associate Professor
School of Library and
Information Studies
University of Alberta

Library Trustees, tba

Convenor: BCLTA

Sponsors: Marleen Morris & Associates
BCLTA

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10:45 a.m. - 12:00 noon

F4 First Nations Knowledge Centres and Libraries

First Nations knowledge centres are uniquely positioned for strengthening First Nations language, literacy and oral traditions. They often include two or more different types of institutions: archives, libraries, museums and/or education centres. Kim Lawson will describe First Nations knowledge systems and discuss ways that archives, libraries and museums can support First Nations communities. The St'at'imc people plan to develop a Cultural Centre in Lillooet. Brenda Ireland will share their vision and goals. Sheila Pfeifer will look at the public library's ability to support that vision.

Speakers: Brenda Ireland
Project Coordinator
St'at'imc Cultural Centre Project
Upper St'at'imc Language, Culture
and Education Society

Kim Lawson
Archivist/Librarian
Union of BC Indian Chiefs
Resource Centre

Sheila Pfeifer
Chief Librarian
Lillooet Area Library Association

Convenor: Nancy Hannum
Librarian

Sponsors: UBC Library
FNIG

10:45 a.m. - 12:00 noon

F5 Getting Beyond Statistics to Value: The Untold Story of Canadian Libraries

This session recounts the story of the struggle to get beyond the raw data about Canadian libraries collected through the (former) National Library of Canada's National Core

Library Statistics Program. What does a figure like 400 million annual circulations of library materials tell a reader? Or 40 million questions? The meanings and limitations of quantitative information are explored using the latest available nation-wide survey data. The work of articulating library value remains an urgent priority for Canadian librarians in all sectors, and the continuing role of the NCLSP is addressed.

Speaker: Alvin Schrader
Professor
School of Library and
Information Studies
University of Alberta

Convenor: tba

10:45 a.m. - 12:00 noon

F6 Jazz Up Your School Tours

Learn simple and practical ways to turn a dry and tedious fact-filled library orientation tour for K-6 into an entertaining and informative presentation. Students will leave knowing what the library expects of them, what they can expect to find at the library, and with tummies sore from laughing! Best of all, you will learn how to be ready for a tour with almost no notice. Bring problems and challenges for a group discussion if time permits.

Speaker: Michelle Mallette
Youth Services Librarian
Surrey Public Library

Convenor: Janet Delgatty
Library Manager, Nanaimo
Harbourfront Branch
Vancouver Island Regional Library

10:45 a.m. - 12:00 noon

F7 Libraries Across Borders: Assistance to Libraries Fund

The Assistance to Libraries Fund has been set up by the Libraries Across Borders Interest Group of BCLA, starting with a donation from Dr. Yosef Wosk. The Fund

Conference Sessions Friday, April 21, 2006

is in its first year and has already attracted numerous applications from BC and international groups. The Fund aims to assist libraries, museums, archives and other learning resource services in providing special services and programmes for disadvantaged and marginalised groups, with priority given to rural, First Nations and developing country communities. Libraries Across Borders plans to raise more funds over the next few years to continue its work in assisting the development of needed and appropriate services in these communities.

Speakers: Tim Atkinson,
Assistant University Librarian
UBC Library
Libraries Across Borders, Co-Chair

Susan Buss
Librarian
Vancouver Maritime Museum
Co-Chair, Libraries Across
Borders

Shirley Giggey
Senior Associate, WISE Development
Co-ordinator, Assistance to Libraries
Fund, Libraries Across Borders

Josef Wosk
Director of Interdisciplinary
Programs,
Continuing Studies
Simon Fraser University

Grant recipient
Assistance to Libraries Fund, tba

Convenor: Charles Hogg
Reference Librarian
BC Legislative Library

Sponsor: LAB

12:00 noon - 2:00 p.m.
Lunch in the exhibits
Sponsored by Mergent

10:45 a.m. - 12:00 noon **F8 Libraries and Learning** **Space Design**

Libraries facilitate learning through the

services and resources they offer, as well as through the provision of physical spaces where people, information and ideas connect. Academic libraries have been developing new models of service delivery with facilities such as learning and information commons. Public libraries have also begun to create new types of learning spaces within the bricks and mortar of their library walls. This session will discuss current trends in space design to support both formal and informal learning. We will focus on the new generations of users including the "Net Gen" and "Millennials." We will also examine different ways that public and academic libraries influence one another in the redesign of learning spaces to meet the needs of new and future generations of users.

Speakers: Simon Neame
Program Coordinator
Irving K. Barber Learning
Centre, UBC

Cyprien Lomas
Director, Learning Centre
Land and Food Systems, UBC

Jane Watkins
Chief Librarian
North Vancouver City Library

Convenor: Kimberley Hintz
Librarian, Humanities
& Social Sciences
UBC Library

2:00 p.m. - 5:00 p.m. **F9 Strategies for** **Successful Collaboration**

In this dynamic workshop, Paul Born of Tamarack An Institute for Community Engagement (www.tamarackcommunity.ca) will share some of the latest thinking and highlight key questions about collaboration. In a highly interactive format, we will explore together why increasingly more organizations from many sectors

Conference Sessions Friday, April 21, 2006

are joining together to make a difference; why some collaborations are successful and why others fail; why collaborations are filled with challenges, and how we can overcome these challenges. This workshop will provide opportunities to learn about collaboration and to explore how the library sector can work better together. How might we collaborate – could we work together to effect a movement for change?

Speaker: Paul Born
President
Tamarack—An Institute for
Community Engagement

Convenor: Sandra Singh
Director of Branches East
and Outreach Services
Vancouver Public Library
Conference Chair, BCLA

2:00 p.m. – 3:15 p.m.

F10 BC's Freedom of Information and Privacy Act

BC's Freedom of Information and Protection of Privacy Act, once considered a model of its kind, outlines the conditions under which public bodies can collect, protect, and retain personal information and specifies how citizens can gain access to information held by public bodies. The Information and Privacy Commissioner of British Columbia is charged with monitoring the administration of the Act, including providing public information and receiving comments from the public, researching events affecting privacy and the freedom of information in the province, and commenting on the implications for access to information or for protection of privacy of automated systems for collection, storage, analysis or transfer of information. David Loukidelis, the present Commissioner, will highlight responses of his office to recent provincial issues of privacy and access.

Speaker: David Loukidelis
Information and Privacy
Commissioner for
British Columbia

Convenor: Carla Graebner
Liaison Librarian
SFU Library

Sponsor: IFC

2:00 p.m. – 3:15 p.m.

F11 Best Practices Roundtable: Board Governance

Good governance is a critical foundation for any effective library board. This roundtable discussion will be an open forum for trustees to share strategies for developing effective governance structures, as well as challenges they face. Bring questions and case studies from your own library system and be prepared to help others brainstorm and troubleshoot.

Facilitator: Sally Gibson
Chair, North Vancouver District
Public Library Board
Director, Friends of the NVDPL
Past-President, BCLTA

Convenor: BCLTA

Sponsor: BCLTA

2:00 p.m. – 3:15 p.m.

F12 Post-Secondary Partnership: BCCampus Library Services, Learning Objectives, and Online Communities

BCCampus was established by the provincial government in 2002 to provide British Columbia students and educators with a single point of access to online learning programs and services offered by publicly funded post-secondary institutions across the province. Over the past year, post-secondary libraries have been working together to provide users with streamlined access to licensed online resources, search/request options, and reference services within the BCCampus library services gateway. This session will highlight collaborative approaches to

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service, with particular emphasis on the BCcampus Chat Reference Pilot Project. Speakers will also discuss the Shareable Online Learning Resources Project and the Educational Technology Online Community.

Speakers: Amanda Harby
Manager
Learner & Educator
Services, BCcampus

Scott Leslie
Manager
Shareable Online Learning
Resources Project

Trish Rosseel
Library Services Consultant
BCcampus

Convenor: Sheryl Adam
Librarian, Humanities & Social Sciences
UBC Library

Sponsor: ALPS

2:00 p.m. - 3:15 p.m. F13 Reading Incentive Programmes

Reading incentive programmes are an important part of children's programming. Representatives from the Red Cedar Awards, the Summer Reading Club, and Livromanie will discuss their programmes and answer questions.

Speakers: Jennifer Caldwell
Librarian
Richmond Public Library
Jacqueline van Dyk
BC Summer Reading
Club Coordinator
Coordinator, Library Systems, VCC

Marianne Grover
Teacher
L'Ecole Jules Quesnel

Elly Werb
Teacher
Trafalgar Elementary School

Convenor: Julia Hedley
Head of Youth Services
West Vancouver Memorial Library

Sponsor: YAACS

2:00 p.m. - 3:15 p.m. F14 Regional Library Federations: Everything You Wanted to Know But Were Afraid to Ask

Supporting the formation of regional library federations is one of the key goals of *Libraries Without Walls*, the provincial strategic plan for libraries. Federations can take many forms—in terms of mandate, size, governance model, range of partners, etc. Join Maureen Woods and trustees from various emerging and established library federations to hear about the different models being developed. Look forward to a lively Q&A to follow!

Speakers: Lawrence Lavender
Trustee, Creston Public Library Assoc.
President, BCLTA

Maureen Woods
Director
Public Library Services Branch

Trustees, tba

Convenor: BCLTA

Sponsor: BCLTA

2:00 p.m. - 3:15 p.m. F15 The RSS Revolution: Surf, Search, Subscribe!

RSS technology has made headlines the last few years, and with good reason: it's a flexible and robust technology that is revolutionizing the way that we deal with information. Steve Matthews is an enthusiastic proponent of RSS, with extensive experience building and using feeds. He will discuss how to get started with RSS, how to select an aggregator,

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and how to find relevant feeds. He'll also talk about the best, newest, and most innovative ways to use RSS. Participants will learn how to use RSS to provide patron services, and how RSS can facilitate current awareness and professional development. Steve will share his experience building custom feeds for his firm's website, and outline how library staff can do the same. He'll also provide predictions for the future of this technology, and answer participant questions.

Speaker: Steve Matthews
Knowledge Services Director
Clark Wilson LLP

Convenor: Emma Wood
Library Technician
Alexander Holburn Beaudin
& Lang LLP

Sponsor: LTAIG

3:15 p.m. - 3:45 p.m. Refreshments in the exhibits

3:45 p.m. - 5:00 p.m. F16 Best Practices Roundtable: Advocacy

This roundtable discussion will be an open forum for trustees to share advocacy successes and challenges with each other. Bring questions and case studies from your own library system and prepare to hear lots of great ideas!

Facilitator: Sally Gibson
Chair, North Vancouver District
Public Library Board
Director, Friends of the NVDPL
Past-President, BCLTA

Convenor: BCLTA

Sponsors: OCLC
BCLTA

3:45 p.m. - 5:00 p.m.

F17 Bridging the Gap: Teacher-Librarians and Post- Secondary Librarians Working Together to Prepare Students for Information Literacy Tasks

Join with this panel to explore recommendations of the AASL/ACRL Task Force on the Educational Role of Libraries entitled "Blueprint for Collaboration." Four areas in which K-16 librarians could work together were identified and included various forms of collaboration, joint association activities, continuing education for librarians, and outreach projects among libraries, school districts and colleges of education. What can BCLA, CASL, BCTLA, ALPS and VTLA do to work together? What outreach activities would bring post-secondary and K-12 teacher-librarians together to examine the information literacy skills every school student should know before entering college or university?

Speakers: Sheryl Adam
Librarian, Humanities & Social Sciences
UBC Library

Jo-Anne Naslund
Instructional Programs Librarian
Education Library, UBC Library

Pat Parungao
Teacher-Librarian Consultant
Vancouver School District #39

Lynn Turner
Teacher-Librarian
Thornhill Junior Secondary School

Convenor: Susan Atkey
Librarian, Humanities & Social Sciences
UBC Library

Sponsors: UVic Libraries
ALPS

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3:45 p.m. - 5:00 p.m.

F18 Creating the Digital Commons

The vision: a vibrant, healthy public sphere in the electronic age, one we can all contribute to and benefit from. Creating the digital commons involves public and private policy. Public policy is needed to guide open access to scholarly research literature produced with tax dollars and ensure that the internet remains free and accessible to all. Private policy will provide a means for creators to easily let users know the permissions the creator is willing to give. Come hear about some of the key policy issues involved in creating the digital commons, such as copyright reform. Learn about one example of a commons: CANLII, the Canadian Legal Information Institute, a collaboration of legal eagles around the country to provide free legal information to all.

Speakers: Heather Morrison
Project Coordinator
BC Electronic Library Network

Olivier Charbonneau
Subject Librarian
Accountancy, Decision Sciences,
Management of Information Systems
Concordia University

Convenor: Pamela Medland
Public Services Manager
Okanagan Regional Library
BCLA Program Chair

Sponsors: EBSCO
IPC

3:45 p.m. - 5:00 p.m.

F19 I Liked the Book Better: Investigating Book-to-Film and Film-to-Book Adaptations in Children's/Tween/Teen Book and Film Industries

What role do mass media corporations play in children's publishing and how has this influenced the way we buy, read, share, ignore, and consume children's and teens' literature?

This session will present the findings of Andersen's recent Master of Arts in Children's Literature thesis, investigating representations of varying femininities in the popular tween/teen girl narratives *The Princess Diaries* and *The Lizzie McGuire Movie*. The research compares the difference between a book-to-film adaptation and a film-to-book adaptation. Findings include discussions of intertextuality, girls as excluded from feminism, girls as consumers, and the pressures of the current production industries. Discussion will focus on implications for librarians, considering movie tie-in books, cine-manga and other adapted formats; covert and overt marketing and branding in children's literature, and the inclusion of adaptations in literary criticism.

Speaker: Kirsten Andersen
Young Adult Services Librarian
Richmond Public Library

Convenor: Janet Mumford
Teacher Librarian
Kathleen McNeely
Elementary School
Doctoral Student, SLAIS

Sponsor: YAACS

3:45 p.m. - 5:00 p.m.

F20 Libraries and Literacy: Connecting the Dots

Libraries offer a range of services that play a central role in literacy development for people of all ages. Join Maureen Woods and Trustees who will discuss both traditional and non-traditional examples of library-based literacy programs, and explore how libraries can be more proactive in this area. Maureen will also talk about the Ministry of Education's expanded mandate, which now includes literacy and libraries.

Speakers: Joan Andersen
Chair
Vancouver Public Library Board

Conference Sessions Friday, April 21, 2006

Maureen Woods
Director
Public Library Services Branch

Trustee, tba
Lillooet Area Library Association

Convenor: BCLTA

Sponsor: BCLTA

3:45 p.m. – 5:00 p.m.

F21 We Said "No": Whatcom County's Principled Stand

In Summer 2004, the FBI came to call in a small library in the rural Whatcom County Library System asking for the names of patrons who had borrowed a book about bin Laden. Come hear the heartening story of how WCLS stood by its ethics, and with intelligence and courage, successfully said "no" to a grand jury subpoena. Find out what this process was like for board members and staff, and what they learned about confidentiality, records retention, the court system and the passion of the public for their civil liberties. They will also talk about how this story would not have had the same ending if the request had been made under the USA Patriot Act, and the dangers that Act poses to intellectual freedom and civil liberties. Library Director Joan Airoidi won a major civil liberties award for guiding the library's efforts to fight the request and protecting patrons' right to read what they wish free of government scrutiny.

Speakers: Joan Airoidi
Director
Whatcom County Library System

Deborra Garrett
Attorney-at-law

Amory Peck
Chair, Board of Trustees
Whatcom County Library System

Convenor: Barbara Jo May
Head, McGill Branch
Burnaby Public Library

Sponsor: IFC

Friday 5:00 p.m. – 6:00 p.m.

ALPS AGM/YAACS AGM/ Interest Group meetings

Friday 6:00 p.m. – 7:00 p.m.

Dinner Break

Check the list of local restaurants in your conference package.
*Recommendations provided by staff of the **Burnaby Public Library.***

**Friday, April 21, 2006
7:00 p.m. – midnight**

E4 Awards Reception

Burnaby Art Gallery, 6344 Deer Lake Avenue, Burnaby

Catch the shuttle bus to the Burnaby Art Gallery to celebrate the library community's best and brightest. Live music and a wine tasting in the gallery follow this year's awards ceremony. Come toast your colleagues in one of Burnaby's most attractive settings, but be sure to eat before you come (cash bar, dinner not included).

Continuous bus shuttle between the Hilton and the Art Gallery, 6:00 p.m. - 11:45 p.m.

Awards Celebration sponsored by Micromedia ProQuest.

Bus service sponsored by CUPE BC.

Conference sessions continued on page 25.

Registration Information

Member Information:

Please indicate if you are a member of BCLA or BCLTA (a library trustee). Include your personal membership number or institutional number if registering for the Institutional Sampler. Except where registering as an Institutional Sampler, only one person may attend under an Institutional membership.

Registration Fee:

Choose one category only. Member rates apply to BCLA members and BCLTA members (library trustees). Registration must be received in the BCLA office by 4:00 p.m. April 13, 2006. After this date, please register on site.

Full Package Fee:

Includes conference sessions on Friday and Saturday, lunch on Friday and Saturday, Presidents' Welcoming Reception, Keynote Address, and Post-Keynote Social on Thursday, and Awards Celebration on Friday.

Pre-Conference Workshops:

Thursday sessions must be paid for in addition to conference attendance. Where indicated, the fee for Thursday includes lunch.

If you are just at the conference for a Pre-Conference workshop, please consider staying for the Presidents' Welcoming Reception and Keynote Address. Tickets for the evening are \$25.00.

Friday Only:

Fee includes Friday sessions, coffee and lunch in the exhibits, and Awards Celebration

Saturday Only:

Includes Saturday sessions, coffee and lunch in the exhibits (breakfast available at AGMs).

Exhibits Only:

Includes access to the exhibits Thursday, Friday, and Saturday.

Institutional Sampler:

If your organization has an institutional membership, you may send a number of individuals, one per session, for this rate. Fee includes one lunch on Friday and Saturday.

Bulk Registration:

Institutions that register 10 or more staff are eligible for a 5% discount off the total registration paid. Institutions that register 20 or more staff are eligible for a 10% discount off the total registration paid. Registrations must be made at the same time and are non-transferable. Bulk registrations can be made on the online registration form at www.bcla.bc.ca/conference

Registration Credit:

Session speakers and convenors may deduct \$50 from the registration fee per session they are involved in. Persons who volunteer for four hours at the conference may deduct \$50 from their registration fee. Full-time students at SLAIS or in a library technician program who volunteer will receive a "time for time" credit at the conference. Volunteer credits are not transferable. Credit must be claimed at time of registration.

Students:

Those registering as a student must be registered as a full-time student at an educational institution. Students must be BCLA members to claim the student discount.

Confirmation:

Only registrations done online are able to be confirmed prior to the conference. If you have any questions or concerns regarding your registration, please contact the BCLA office.

Refunds/Cancellations:

All refunds are subject to a \$25 handling fee. No registration fees can be refunded after April 13, 2006.



Registration Form

April 20 - 22, 2006
Hilton Vancouver Metrotown
6083 McKay Avenue, Burnaby, BC

Please indicate sessions you will attend. Selection does not guarantee admission.
Online registration is preferred www.bcla.bc.ca/conference.

Pre-Conference:

- T1 \$170 (\$140 members)
- T2 *
- T3 \$95 (\$65 members)
- T4 *

Thursday, April 20, 2006

- T5 \$95 (\$65 members)
- T6 \$130 (\$90 members)
- T7 \$95 (\$65 members)
- T8 *
- T9 \$95 (\$65 members)
- T10 \$95 (\$65 members)

* Cost to be determined
Please check with BCLTA.
Lunch included in T1 and T2.

Conference:

- F1 F4 F7 F10 F13 F16 F19
- F2 F5 F8 F11 F14 F17 F20
- F3 F6 F9 F12 F15 F18 F21

Friday, April 21, 2006

Saturday, April 22, 2006

- S1 S4 S7 S10 S13 S16 S19 S22
- S2 S5 S8 S11 S14 S17 S20 S23
- S3 S6 S9 S12 S15 S18 S21

Social Events:

- E1 E2 E3 E4

Member Information: (please check all that apply)

- I am a new BCLA member, new trustee, or a conference first-timer.
- I am a BCLA personal member. Membership # _____
- I am a BCLA institutional member. Membership # _____
- I am a BCLTA member (library trustee). I am a student volunteer.
- I am a non-member (please add non-member surcharge).

Name: _____

Organization: _____

Address: _____

City: _____ Postal code: _____

Telephone: _____ FAX: _____

E-mail: _____

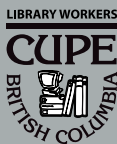
Special dietary requirements: _____

We read to pre-schoolers. We help seniors with the internet. We assist the visually impaired.

We work with students of all ages. We deliver to people who can't get to the library. We help our communities stay strong, healthy and well read.

Putting people with books

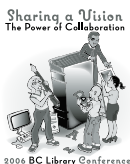
It's our job...
And we love it!



CUPE BC LIBRARY COMMITTEE

cupe.bc.ca

We work with students of all ages. We read to pre-schoolers. We help seniors with the internet.



Registration Fee:

(circle one category only)

	Early Bird		After March 17, 2006	
	Member	Student	Member	Student
Full package	\$270	\$150	\$330	\$185
Friday only	\$170	\$95	\$200	\$115
Saturday only	\$140	\$85	\$175	\$100
Institutional Sampler	\$275	NA	\$335	NA

See Registration Information for included items. **Registration must be received by April 13, 2006.** After April 13th, please register onsite.

Basic registration:

Non-member registration surcharge (\$100) _____
 Pre-Conference workshops (Thursday) _____

Social events/Other:

E1 Presidents' Welcoming Reception & Keynote Address _____
 (included in full package; \$25 otherwise)
 E2 First-timer/New Member/New Trustee Breakfast _____ N/C _____
 E3 Sheila Egoff Luncheon (\$25) _____
 E4 Awards Celebration _____
 (included in full package and Friday only, \$20 otherwise)
 Exhibits only (\$20) _____

Subtotal _____

Registration credit (speakers/convenors/volunteers) _____

Total _____

Method of payment:

Cheque (payable to BCLA) VISA MasterCard

Name on card: _____

Card Number: _____ Expiry date: _____

Signature: _____

Mail to: BCLA, 150–900 Howe Street, Vancouver, BC V6Z 2M4.
Register online at www.bcla.bc.ca/conference



Conference Hotel Information
The Annual British Columbia
Library Conference
April 20-22, 2006
Hilton Vancouver Metrotown
6083 McKay Avenue, Burnaby, BC



ROOM	SINGLE RATE	DOUBLE RATE
<i>Deluxe King Room</i>	\$115	\$115
<i>Deluxe Two Queen Room</i>	\$115	\$115
<i>Deluxe One Bed King Suite</i>	\$160	\$160

Please note the following:

- The above rates are guaranteed only until **March 20, 2006**. After this date, the Hotel cannot guarantee that these rates will apply.
- Delegates wishing to extend their stay by one day before and/or after will be honoured with the room rates above.
- Room rates are based on single/double occupancy; thereafter is a \$20 charge for each additional person.
- Hotel rooms are subject to 7% GST and 8% Room Tax.
- 24 hours cancellation notice required for deposit refund.
- Check-in time is 3:00 p.m.; check-out time is 12:00 noon.

WE Travel will be pleased to ensure that your room booking is in place. To make a reservation, call **WE Travel at 604-253-5585 or 1-800-663-4703 by Monday, March 20, 2006**. Please identify yourself as attendees of the 2006 BC Library Conference, and ask for the conference group rate.

You may also book rooms online at **www.wetravel.net**. Select “2006 BC Library Conference” from the drop-down conference locator and complete the form.

All reservations must be guaranteed and accompanied by a first night deposit or guaranteed with a major credit card. WE Travel will confirm your room booking by email.

8:00 a.m. - 10:15 a.m.

S1 Trustees Breakfast and BCLTA Annual General Meeting

Join fellow trustees for breakfast hosted by the Burnaby Public Library Board, followed by BCLTA's Annual General Meeting. This is your chance to have your say, get involved and vote or run for the BCLTA Executive.

9:00 a.m. - 10:00 a.m.

S2 BCLA Annual General Meeting

Speak up! Get involved! Join your colleagues at BCLA's Annual General Meeting and meet the new executives.

A continental breakfast will be served.

10:15 a.m. - 10:45 a.m. Refreshments in the exhibits

Sponsored by Irving K. Barber Learning Centre at UBC

10:45 a.m. - noon

S3 Academic Integrity: Emerging Partnerships for Librarians, Faculty and Students

Student academic integrity issues have been receiving increased attention at colleges and universities due to the implications of web-based information access and recent high profile cases.

Librarians and libraries are uniquely placed to collaborate with faculty and others on campus to provide students with the information and tools they need to avoid academically dishonest practices. Attend this session to learn about current academic integrity issues and initiatives in Canada and the United States, including the students' viewpoint, and the popular and effective collaborative projects underway at the SFU Library.

Speakers: Elaine Fairey
Associate University Librarian
SFU Library

Mark Weiler
PhD Student
Faculty of Education, SFU

Gordon Coleman
Liaison Librarian
SFU Library

Convenor: Nina Smart
Liaison Librarian
SFU Library

Sponsor: ALPS

10:45 a.m. - noon

S4 Collaboration: Connecting Research and Practice

Collaboration is a professional value for librarians, yet it is more common with professionals than with other service providers. What makes collaboration so difficult? Why are some organizations more successful at developing partnerships than others? Why do we confuse courtesy, cooperation and collaboration? Connect research to best practice for better results.

Speaker: Dr. Ken Haycock, CHRP
Senior Partner
Ken Haycock & Associates Inc.

Convenor: Jeff Conatser
President
Memlink Inc.

10:45 a.m. - noon

S5 Including the Socially Excluded: Community Development Strategies for Public Libraries

This session will focus on the evolution of the community development model from a general technique for engaging communities to a library-focused, library-specific

model for building inclusive and expanded libraries. The session will explore and discuss the differences between outreach and community development as effective approaches to non-traditional and socially excluded communities. It will emphasize the importance of creating new research techniques and evolving and implementing new evaluation methods for assessing and measuring the library's impact on communities we have not traditionally served.

Speakers: Sandra Singh
Director of Branches East
and Outreach Services
Vancouver Public Library
Conference Chair, BCLA

Annette DeFaveri
National Coordinator,
Working Together Project
Vancouver Public Library

Convenor: Brian Campbell
Director of Systems & Special Projects
Vancouver Public Library

Sponsor: Marleen Morris & Associates

10:45 a.m. - noon

S6 TAC It Up!

Creating and maintaining a Teen Advisory Council is the challenge of every young adult librarian. You need the input of teens to provide good service to teens. The TAC provides you with the best opportunity to meaningfully engage with youth in your community to discover how the library can meet their needs. TAC members not only give you the feedback you require, but also assist you in getting the desired result. But how do you create an effective TAC? And how do you sustain it once you've got the ball rolling? Share the experience of experts at the Coquitlam Public Library and the North Vancouver City Library to learn how you can make a TAC work for you.

Speakers: Chris Miller
Young Adult Services Librarian
Coquitlam Public Library

Anna Pearson
Teen Services Librarian
North Vancouver City Library

Convenor: Thomas Long
Young Adult Librarian
Vancouver Public Library

Sponsor: YAACS

10:45 a.m. - noon

S7 Open Access: Three Perspectives

Open Access has the potential to transform scholarly communications and access to academic research, especially for libraries in smaller institutions or in economically disadvantaged areas around the world. This important and timely panel discussion will focus on three aspects of open access: 1) the library as publisher, 2) the librarian as archivist, and 3) the role of open access in the careers of upcoming professionals.

Speakers: Brian Owen
Associate University Librarian
SFU Library

Lesley Perkins
Librarian and Researcher

Andrew Waller
Serials Librarian
University of Calgary Library

Convenor: Corey Davis
Librarian
Thomson Rivers University Library

Sponsors: UBC Library
ALPS

10:45 a.m. - noon

S8 Selecting and Implementing a Web Content Management System

Librarians are increasingly called on to lead or participate in web content

Conference Sessions Saturday, April 22, 2006

management projects in their organizations. This session presents a case study of the selection and implementation of a web content management system for the BC Securities Commission, a provincial public agency. The presentation focuses on the needs assessment and system evaluation processes. The presenter, a librarian who managed a multidisciplinary project team of systems developers, content authors, and web production staff, will share the knowledge and tools to successfully select and implement a web content management system.

Speaker: Christina Zeller
Web Content Strategist
BC Securities Commission

Convenor: Roswitha Klawitter
Head, Salmon Arm Branch
Website Committee Chair
Okanagan Regional Library

10:45 a.m. - noon S9 *Sharing of Ideas*

This panel examines concerns and successes commonly encountered by Friends of the Library groups. Join us to share ideas about starting a Friends group, developing good relationships with your library, raising the profile of the Friends in the community, retaining membership, recognizing volunteers, fundraising, and more!

Speakers: Lorraine Doiron
Chair
Friends of Smithers Library

Janice Douglas
Director of Youth Services & Programming
Vancouver Public Library

Jane Promnitz
Founding Member & Past
President of Friends of the
Coquitlam Library

tba
Friends of Richmond Public Library

Convenor: Jocelyn MacNiel
BC Representative, Friends of
Canadian Libraries
Founding Member & President,
Friends of the VPL

Sponsor: Friends of Canadian Libraries

12:00 noon - 2:00 p.m. Lunch in the exhibits

Sponsored by Canadian Video Services.

2:00 p.m. - 3:15 p.m. S10 *Changing Times, Changing Roles: The Future of Library Technicians in Public Libraries*

Changes occurring in a number of public library systems are resulting in new opportunities for Library Technicians. A panel of representatives, both managers and technicians, from three public libraries will discuss what the future for techs may look like. A review of the 8Rs Canadian Library Human Resource Study results relating to paraprofessionals will also be presented.

Speakers: Judith Argent
Genealogy Specialist
Surrey Public Library

Beth Barlow
Chief Librarian
Surrey Public Library

Rob O'Brennan
Director of Public Services
Fraser Valley Regional Library

Teresa Hartman
Human Resources Advisor
Vancouver Public Library

Kristine Shum
Library Assistant
Vancouver Public Library

Convenor: Diane Walker
Supervisor, Corporate
Information Centre
Credit Union Central of BC
Chair, LTAIG

Sponsor: LTAIG

2:00 p.m. - 3:15 p.m.

S11 Libraries Sharing Technology for Sharing

Libraries sharing technology to share resources and expertise - what could better encapsulate the power of collaboration? This session will present an overview of the very latest on consortial library technology in BC, developed by and for BC ELN and COP-PUL libraries. Topics will include the latest in GODOT, CUFTS, CJDB, DBWIB, PKP, and AGen / BC union databases. The focus of this session will be services available to the BC library community, but open source tools available to all libraries, such as the tools to facilitate connecting users with open access resources, will be among the topics.

Speakers: John Durno
IT Coordinator
University of Victoria Libraries

Heather Morrison
Project Coordinator
BC Electronic Library Network

Kevin Stranack
Consortial Support Librarian
SFU Library

Convenor: Mary Anne Guenther
Coordinator of Library Services
North Island College

2:00 p.m. - 3:15 p.m.

S12 Our Homes Are Bleeding: A Community Based Online Digital Collection

This digital collection is a case study in collaboration and developing online research tools; it showcases a significant collection of BC historical material. In partnership with UBC First Nations Studies and Vancouver-based Digital Media Arts, the Union of BC Indian Chiefs developed an online digital collection of archival materials (text, photographs, maps, audio and video materials) focusing on the story of BC cut-off lands.

First Nations Studies is an interdisciplinary undergraduate department at UBC with a strong community focus. Their students participate in collaborative projects with aboriginal organizations; four of their students contributed to the digital collection. Bilingual narratives, educational materials and a portal for community researchers were developed to support the collection. The website design incorporated concerns for accessibility for people with visual and hearing impairments or limited internet access. Open source software (Greenstone and Magpie) was used to enrich the collection by creating more access points and research tools. We indexed over 6,000 pages of text with Greenstone and created captions for the video clips with Magpie captioning software.

This story shaped the current political and legal environment but was difficult for the public to access. The collection is a good source of information to address a broad range of historical, cultural and local reference questions. The primary documents include statements from First Nations people, dating from the early 1900s.

Speakers: Jenn Cole
Library Technician
BC Teachers Federation

Linc Kesler
Program Director/Associate
Professor
UBC First Nations Studies

Regan Lawrence
Library Technician
Union of BC Indian Chiefs
Resource Centre

Kim Lawson
Archivist/Librarian
Union of BC Indian Chiefs
Resource Centre

Convenor: Mark Jordan
Head of Library Systems
SFU Library

Sponsor: FNIG

2:00 p.m. - 3:15 p.m.

S13 Planning and Running A Library Facility Referendum Campaign

Last November, the Cranbrook Public Library went to the public for a second time with a referendum to get a new library facility. In 2002, the previous referendum was only narrowly defeated in the regional district. This time round, residents of RDEK Area C voted 60% in favour of the new library, while residents of the City of Cranbrook voted 88% in favour. This session will describe how the Cranbrook Public Library Board worked diligently with the City, the RDEK, and many other groups to make the "yes" vote a reality.

Speaker: Ursula Brigl
Chief Librarian
Cranbrook Public Library

Jayne Garner-Galarneau
Trustee
Cranbrook Public Library

Convenor: Maureen Kuch
Head, Vernon Branch
Okanagan Regional Library

2:00 p.m. - 3:15 p.m.

S14 Serving People With Disabilities

This is an interactive program co-facilitated by two people with disabilities. Participants will be asked to look at their own experiences with people with disabilities and will complete a couple of enlightening exercises. The co-facilitators will share many of their own experiences, discuss social attitudes through the ages, explain how attitude influences interaction, and give basic guidelines on appropriate language.

Speakers: Pam Horton
Trainer
Accessibility Assessments
Diversity Training

John Neuman
Executive Director of Information

& Advocacy Services
North Shore Disability
Resource Centre

Convenor: Margarete Wiedmann
Special Services Coordinator
North Vancouver City Library
Chair, SNIG

Sponsor: SNIG

2:00 p.m. - 3:15 p.m.

S15 Sharing the Success of Langley Libraries' Picture Book Clubs

This lively presentation will show you how public libraries, schools and community supporters can work together to bring the joy of reading to children in grades K-3. Participate in a typical Picture Book Club meeting and experience the thrill children feel when attending sessions. Learn how to run your own Picture Book Club at a public library, school or community centre. Discover the benefits of networking with local businesses, PAC committees and community agencies to develop a strong presence in your community. This is an innovative Fraser Valley Regional Library program brought to schools in Aldergrove by Langley Libraries' Youth Services Outreach. Picture Book Clubs can be the first step in connecting children to public libraries and their resources. Once this link is established, reading and the love of books become a lifelong habit.

Speaker: Janis Glende
Youth Services, Murrayville
Fraser Valley Regional Library

Convenor: Gayle Harris
Youth Services Librarian
Surrey Public Library

2:00 p.m. - 3:15 p.m.

S16 We Came, We Saw, We Collaborated: What Makes Collaborations Work

Successful collaborations: what made them successful? What sustained them

beyond the initial project into other projects? Join Anne Langley, co-author of *Building Bridges: Collaboration Within and Beyond the Academic Library*, in an exploration of such questions. Based on an examination and discussion of successful library-related collaborations, you will learn what to look for in yourself and in a potential collaboration, and you will identify the ingredients of productive collaborations -- whether they be short and sweet, or long and multi-faceted.

Speakers: Anne Langley
Head, Chemistry Library
Duke University

Convenor: Mark Bodnar
Liaison Librarian
SFU Library

Sponsor: SFU Library

3:15 p.m. - 3:45 p.m. Refreshments

3:45 p.m. - 5:00 p.m. S17 *Ain't on the G&M Bestseller List*

Once again, join members of the BCLA Intellectual Freedom Committee, and other librarians committed to building good collections in public libraries, in a fun and fast-paced introduction to the value of seeking quirky, less-mainstream and less-hyped materials for our patrons. Each presenter will have 90 seconds to review a book or DVD which isn't likely to garner a huge publicity budget or make it onto bestseller lists. We'll try to convince you that the item is worth reading or viewing and is a possibility for including in a diverse collection on your library's shelves. Publishing and distribution information for specific items, and more general information about sourcing alternative materials, will be available. If you like, come prepared to review an item—the session will include

an open-mike portion for 90-second plugs.

Convenors: Barbara Jo May
Head, McGill Branch
Burnaby Public Library

Janis McKenzie
Head, Hastings Branch
Vancouver Public Library

Sponsor: IFC

3:45 p.m. - 5:00 p.m. S18 *Beyond Article 19: Examining Library Services in the Context of Broad Human Rights*

When we think about library services, how many of us think of human rights? The latter half of the 20th century has seen the emergence of the library intellectual freedom ethic as an integral information policy issue, but what about other library philosophies and services, such as materials selection, borrowing privileges, information services, programming, public space and workplace speech? Are they also core to the development of democratic society, community participation, and our individual rights? Join library theorist and educator Dr. Toni Samek as she discusses library policy and services, placing them within the context of key philosophical and legal frameworks such as the Universal Declaration of Human Rights and The Canadian Charter of Rights and Freedoms and on the stage of international library movements.

Speaker: Dr. Toni Samek
Associate Professor
School of Library and
Information Studies
University of Alberta

Convenor: Sandra Singh
Director of Branches East
and Outreach Services
Vancouver Public Library
Conference Chair, BCLA

Sponsor: Vancouver Public Library

3:45 p.m. - 5:00 p.m.

S19 Multi-type Collaboration: Providing Library Services Across the Life Span

British Columbia libraries have a long history of collaboration and cooperation within different sectors. This session will highlight four new initiatives that demonstrate the wide range of multi-type library partnerships happening across sectors and in collaboration with government and other industries. You will learn about the formation of public/academic library federations in northern BC; provincial database licensing projects in the K-12, academic and health sectors; Books for Babies, a partnership between public libraries, the Ministry of Education, and the BC Ministry of Children and Family Development; and various projects being undertaken by the BC Courthouse Library Society, Legal Services Society, and public libraries to make legal information more accessible to the public.

Speakers: Patti Barnes
Coordinator of Library Services
Northwest Community College

Johanne Blenkin
Executive Director
BC Courthouse Library Society

Anita Cocchia
Manager
BC Electronic Library Network

Ed Curell
Chief Librarian
Terrace Public Library

Lisa Martin
Program Manager
Provincial Autism
Initiatives Branches
Ministry of Children and
Family Development

Rhian Piprell
Deputy Director

Coquitlam Public Library

Convenor: Trish Rosseel
Reference Division Head
SFU Library

3:45 p.m. - 5:00 p.m.

S20 Practical Community Development Projects for Small Libraries

Community development is one of the most exciting possibilities in public libraries today. This session will present several diverse and successful partnerships and collaborations undertaken by the Trail & District Public including projects with literacy associations, private businesses, the Chamber of Commerce, the local community college, arts organizations, social service organizations, schools, and service clubs. Participants will learn what kinds of collaborative projects are possible and have been successful in a small rural public library; how to identify areas of common interest with other organization; how to construct agreements that work for both parties; how cross-sector partnerships have contributed to community development for the City of Trail; and how to overcome potential problems, conflicts and pitfalls.

Speaker: Joy Huebert
Library Director
Trail Public Library

Convenor: Dawn Silver
Head, Kelowna Branch
Okanagan Regional Library

3:45 p.m. - 5:00 p.m.

S21 Screencasting and Podcasting: New Technologies for Library Instruction

Communicating with library users wher-

ever they are and getting the Library's message out in a form that is compatible with the users' preferred methods is an ongoing challenge. Within the youth and student populations, the Internet and handheld technologies such as iPods are essential communication formats. This session will present the results of a collaboration between two librarians, one with strong technology skills and the other with strong instructional skills, in the introduction of screencasting and podcasting as tools for delivering library orientations and instruction.

Speakers: Sandy Campbell
Collections Manager
Science and Technology Library
University of Alberta

Weiwei Shi
Academic Intern Librarian
Science and Technology Library
University of Alberta

Convenor: Jean Cockburn
Electronic Resources Librarian
Douglas College Library

3:45 p.m. - 5:00 p.m. S22 **Storytelling for Children**

Calling all librarians and teacher librarians: attend this session for an opportunity to gain valuable storytelling skills for use in youth programming.

Speakers: Allison Taylor-McBryde
Coordinator of Children's
and Youth Services
North Vancouver District
Public Library

Judi Walker
Head, Children's Library
Vancouver Public Library

Convenor: Christopher Kevlahan
Children's Librarian
Vancouver Public Library

Sponsor: YAACS

3:45 p.m. - 5:00 p.m. S23 **We're Glad to Have You Here: Promoting Reading to the Unconverted**

You've done the library tour, now what? Come hear two speakers experienced in promoting books and reading to adults who may not see either as a regular part of their lives. Learn how book clubs and author visits can relate and be relevant to adults with a limited reading background.

Speakers: Beth Davies
Head, Carnegie Reading Room
Vancouver Public Library

Thomas Quigley
Head, Joe Fortes Branch
Vancouver Public Library

Convenor: Edel Toner-Rogala
Chief Librarian
Burnaby Public Library

Sponsor: LIG





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Social Events

Thursday, April 20, 2006

5:00 p.m. - 10:00 p.m.

E1 Presidents' Welcoming Reception and Keynote Address

BCLA and BCLTA Presidents Melanie Houlden and Lawrence Lavender invite delegates to kick-off the conference and preview exhibits at their welcoming reception. After Glen Murray's Keynote Address, stay and mingle with colleagues and renew old acquaintances (cash bar). *Sponsored by CUPE BC.*

Friday, April 21, 2006

7:45 a.m. - 8:45 a.m.

**E2 First-Timer/New Member/
New Trustee Breakfast**

Join long-time BCLA members, experienced trustees, conference veterans, and the association Presidents for a networking breakfast of coffee, muffins and conference tips. This is a ticketed event for conference first-timers, new BCLA members, and new trustees.

Friday, April 21, 2006

12:15 p.m. - 1:45 p.m.

E3 Sheila Egoff Luncheon

Join children's librarians from around the province to exchange ideas and experiences at this luncheon social. The \$25.00 entrance fee includes lunch and a surprise guest speaker! All profits from tickets sales to benefit the the Sheila Egoff Award.

Friday, April 21, 2006

7:00 p.m. - midnight

E4 Awards Reception

Burnaby Art Gallery, 6344 Deer Lake Avenue, Burnaby

Catch the shuttle bus to the Burnaby Art Gallery to celebrate the library community's best and brightest. Live music and a wine tasting in the gallery follow this year's awards ceremony. Come toast your colleagues in one of Burnaby's most attractive settings, but be sure to eat before you come (cash bar, dinner not included).

Continuous bus shuttle between the Hilton and the Art Gallery, 6:00 p.m. - 11:45 p.m.

Awards Celebration sponsored by Micromedia ProQuest. Bus service sponsored by CUPE BC.

Business Meetings

YAACS Annual General Meeting

Friday, April 21, 2006

5:00 p.m. - 6:00 p.m.

ALPS Annual General Meeting

Friday, April 21, 2006

5:00 p.m. - 6:00 p.m.

Interest Group Meetings

Friday, April 21, 2006

5:00 p.m. - 6:00 p.m.

and

Saturday, April, 22, 2006

8:00 a.m. - 9:00 a.m.

Special Needs Interest Group

Saturday, April 22, 2006

12:45 p.m. - 1:45 p.m.

BCLA Annual General Meeting

Saturday, April 22, 2006

9:00 a.m. - 10:15 a.m.

(Continental breakfast served.)

BCLTA Trustees' Breakfast & Annual General Meeting

Saturday, April 22, 2006

8:00 a.m. - 10:15 a.m.

The Burnaby Public Library Board invites trustees to join them at a pre-AGM breakfast. (Breakfast 8:00 a.m. - 9:00 a.m.; AGM 9:00 a.m. - 10:15 a.m.)



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Acknowledgements

The annual BC library conference would not take place without the dedication of the volunteers on the Planning and Program committees. As always, they have worked extremely hard to plan an excellent conference for all. Additionally, we thank the institutions for which the individuals work.

Committee Members

Sandra Singh, Vancouver Public Library: Conference Planning Chair

Pamela Medland, Okanagan Regional Library: Program Chair

Susan Atkey, UBC Library: ALPS, Program Planning

Julie Backer, West Vancouver Memorial Library: Volunteers and Registration, Program Planning

Jeff Conatser, Memlink Inc.: Sponsorships and Website

Shannon Daub, Vancouver Public Library Board: BCLTA, Program Planning

Natalie Fouquette, Fraser Valley Regional Library: Website Co-ordinator

Charles Hogg, BC Legislative Library: Sponsorships

Christopher Kevlahan, Vancouver Public Library: YAACS, Program Planning

Linda Levar, Burnaby Public Library: Hospitality

Mari Martin, Prince George Public Library: Volunteers and Registration

Miriam Moses, Burnaby Public Library: Facilities

Diane Walker, Credit Union Central of British Columbia: LTAIG, Program Planning

The Conference Planning Committee would also like to thank the various BCLA Sections, Committees, and Interest Groups for their work on the conference sessions, as well as BCLA Vice-President Inba Kehoe for her assistance with sponsorships.

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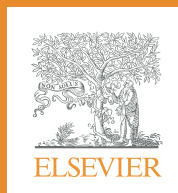
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