

April 21-23, 2005
Burnaby, BC

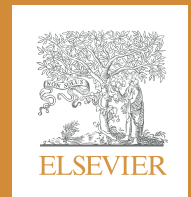
2005 Annual
BC Library
Conference

the story continues...



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HI, WE'RE THE **PRESIDENTS** AND WE'D LIKE TO INVITE YOU TO THE 2005 CONFERENCE. SEE OUR **WELCOME** ON **PAGES 6-7**.



**PRESIDENTS' RECEPTION
INFO ON PAGE 12**

OH I GET IT! FOR THE **CONFERENCE CALENDAR**, INCLUDING **SESSION INFO**, EVENTS, AND MORE, I NEED TO START ON **PAGE 9**.



I HEARD THEY GOT A GREAT **KEYNOTE SPEAKER!** WHERE'S THE LISTING ... WHERE IS IT ... AHA! **PAGE 12**.



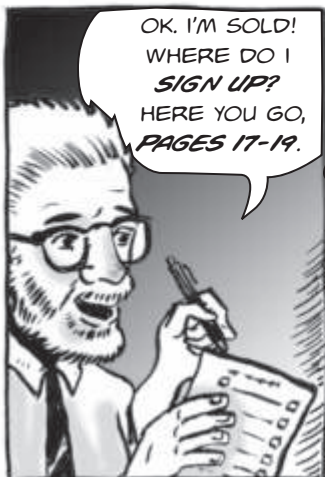
DON'T FORGET ABOUT THE **PLENARY** LISTED ON **PAGE 13**. SHE SOUNDS FASCINATING!



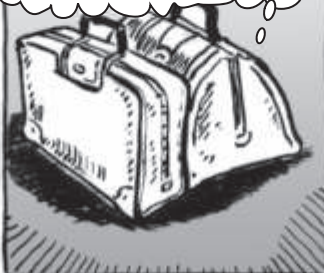
AND THERE ARE A TON OF **SOCIAL EVENTS** TO PICK FROM - THEY'RE LISTED IN THE CALENDAR AND A COMPLETE LIST IS ON **PAGE 34!**



OK. I'M SOLD! WHERE DO I **SIGN UP?** HERE YOU GO, **PAGES 17-19**.



WE'RE PACKED AND READY TO GO! THANKS TO THE **CONFERENCE HOTEL RATES** LISTED ON **PAGE 21**, WE'RE STAYING AT THE HILTON -- IF NOT FOR GROUP DISCOUNTS, WE'D BE IN AUNT FLO'S BASEMENT!



HEY! THE CONFERENCE IS MORE THAN JUST SESSIONS AND GOOD EATS. WE HAVE **SERIOUS AG/MS** TO ATTEND.

LIGHTEN UP! THESE MEETINGS ARE ALSO **FUN** AND A GREAT CHANCE TO NETWORK. SEE **PAGE 35**.





Abbreviations and Acronyms

ACDC – Acquisitions and Collection Development Committee (BCLA)

ALPS – Academic Librarians in Public Service (BCLA)

BCCATS – British Columbia Cataloguing and Technical Services (BCLA)

BCLA – British Columbia Library Association

BCLTA – British Columbia Library Trustees Association

E – Social Event

F – Friday

IFC – Intellectual Freedom Committee (BCLA)

IPC – Information Policy Committee (BCLA)

ITIG – Information and Technology Interest Group (BCLA)

LTAIG – Library Technicians and Assistants Interest Group (BCLA)

NVDPL – North Vancouver District Public Library

PLSB – Public Library Services Branch

PMPL – Port Moody Public Library

S – Saturday

SFU – Simon Fraser University

SLAIS – School of Library, Archival, and Information Studies, UBC

T – Thursday

UBC – University of British Columbia

UCFV – University College of the Fraser Valley

UVic – University of Victoria

VPL – Vancouver Public Library

WVML – West Vancouver Memorial Library

YAACS – Young Adult and Children's Services (BCLA)

Acknowledgements

The Annual BC Library Conference would not take place without the dedication of the volunteers on the planning and program committees. As always, they have worked extremely hard to plan an excellent conference for all. Additionally, we thank the institutions for which the following work:

Committee Members:

Shailoo Bedi, University of Victoria Libraries, Conference Planning Chair
Sandra Singh, Vancouver Public Library, Program Chair
Julie Backer, West Vancouver Memorial Library, Volunteers and Registration, Program Planning
Jeff Conatser, Affinisis, Inc., Sponsorships and Website
Shannon Daub, Vancouver Public Library Board, BCLTA, Program Planning
Andree Duval, Port Moody Public Library, Sponsorships
Inba Kehoe, University of Victoria Libraries, Sponsorships
Linda Levar, Burnaby Public Library, Hospitality
Mari Martin, Prince George Public Library, Volunteers and Registration
Miriam Moses, Burnaby Public Library, Facilities
Suzanne Ottewell, Langara College Library, ALPS, Program Planning
Deb Thomas, Nelson Municipal Library/SLAIS, Pre-Conference Workshops, Program Planning
Gail Thomson, Vancouver Public Library, YAACS, Program Planning
Diane Walker, Credit Union Central of British Columbia, LTAIG, Program Planning

The Conference Committee would also like to thank the various BCLA Sections, Committees, and Interest Groups for their work on the conference sessions. In particular: YAACS, ALPS, the Continuing Education Committee, the Information Policy Committee, the Intellectual Freedom Committee, BCCATS, and LTAIG.

BCLA Executive Director, Michael Burriss, and Office Assistant, Allie Douglas, and BCLTA Administrative Assistant, Mandy Davies, contributed greatly to the organization of the conference.

Conference logo and program layout by:
Josué Menjívar, Fresh Brewed Illustration.
604-734-7861
www.freshbrewedillustration.com



Important!!

In the interests of the environment and controlling costs, this is the only program you will receive.

Please bring it with you to the conference.

Conference information is also available at:
<http://www.bcla.bc.ca/conference>

The Conference enjoys the financial support of:

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Autographics (Session co-sponsor)
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Burnaby Public Library (Facilities)
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We are especially grateful for the ongoing support of the Public Library Services Branch of the BC Ministry of Community, Aboriginal, and Women's Services.



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Registration & Trade Show



Registration:

Thursday, April 21	7:30 am to 7:00 pm
Friday, April 22	7:30 am to 5:00 pm
Saturday, April 23	7:30 am to 1:00 pm

Trade Show:

Thursday, April 21	5:00 pm to 7:00 pm
Friday, April 22	8:00 am to 5:00 pm
Saturday, April 23	10:15 am to 2:00 pm

The trade show is a vital part of the conference and is your opportunity to meet with library suppliers, automation vendors, and publishers. A visit to the tradeshow will provide you with the latest information on many aspects of library services.

On Thursday, the vendors are pleased to host a reception in the exhibits area. On Friday, breakfast, lunch, and coffee breaks will all be served in the exhibits area. On Saturday morning, coffee and lunch will be served in the exhibits area.

The BCLA and BCLTA thank all exhibitors for their support and participation in the conference.

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President's Welcome

Diana Guinn
President
British Columbia
Library Association



Those who tell the stories rule society. – Plato

The story - from Rumpelstiltskin to War and Peace - is one of the basic tools invented by the human mind, for the purpose of gaining understanding. There have been great societies that did not use the wheel, but there have been no societies that did not tell stories.

– Ursula K. LeGuin

How many times have you been requested to “tell me another” (story)? For those of you with children, you probably cannot keep count. Plato and Ursula LeGuin, quoted above, have slightly different opinions of the power of the storyteller. Plato’s comment is simple and direct: that the storyteller is a ruler, a leader. According to LeGuin, stories are told to gain understanding.

Of course, they are both right. Stories are told to illustrate ideas and to help get to the heart and truth of many matters. Storytellers engage and connect with the listener because they reveal a part of who they are. This revelation helps to break down barriers and ultimately creates a commonality of experience between the storyteller and the listener, which, in fact, creates the foundation for a relationship. We can apply this same principle to community service organizations: using storytelling as a technique, we can break down barriers and create a common language. Like storytellers, strong leaders reveal who they are as they work with their staff and community stakeholders, telling a story about their organizations’ vision, values, and goals — and then they listen as they are told stories that express what their communities want and need. This ability to incorporate storytelling techniques into our arsenal of skills can go a long way toward creating healthy community relationships ... because when knowledge is shared through stories, people understand issues. And, of course, creative thinking often occurs after listening to an excellent storyteller. This creativity sparks imagination and ideas. And ideas help solve problems. It’s that simple!

BC is home to many strong leaders and storytellers. It is our hope that you will find this year’s conference *From Scrolls to eBooks: The Story Continues* engaging and enlightening. You will see that the program offers an amazing number of storytellers – many of whom are your colleagues from all over the province – as well as invited speakers from across Canada and the United States. All we need you to do now is select your programs, register, and be prepared to connect with the many storytellers and colleagues who will be sharing their experiences in an attempt to spark our imaginative spirits.

Diana Guinn



President's welcome

Sally Gibson

President

British Columbia

Library Trustees Association



On behalf of the Board of the BC Library Trustees Association (BCLTA), welcome to the 2005 BCLA/BCLTA conference: *From Scrolls to eBooks: The Story Continues*. And to those participants who are visitors to Vancouver, welcome to our beautiful city! While attending the conference, we hope that you will take the opportunity to visit as many of our local libraries as possible!

Libraries have long been viewed as valuable community resources that provide citizens with access to information that they otherwise may not be able to enjoy. Beyond the books, journals, newspapers, tapes, CDs, DVDs, computers, and civic space, however, a somewhat more intangible structure exists. I refer to the governance, the policies, the roles and responsibilities of library boards, of librarians and of others who enable the library system – a dynamic and ever evolving system – to remain vibrant and useful. And it is the elements of this somewhat more intangible structure that this conference highlights. Please take the time to listen to our keynote speakers, to attend as many sessions as possible, and to ask yourself the question: How can I promote library services, resolve library issues, and build library interest in my community? Finally, I would like to extend a special welcome to all Trustees, especially BCLTA Trustee liaisons – I hope that you will visit the BCLTA hospitality suite and attend the sessions specifically designed with your interests in mind.

A handwritten signature in black ink, appearing to read "Sally Gibson". The signature is fluid and cursive.

Sally Gibson

three things to remember about United Library Services

service

over 65 years of unsurpassed customer service
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selection

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8:30 a.m. - 3:30 p.m.

T1 BCLTA Trustee Orientation Program (TOP)

The BC Library Trustees Association invites public library trustees to attend this informative and interactive workshop. The session will introduce trustees to the Library Act; trustee roles and responsibilities; community advocacy; current issues facing libraries; as well as many other interesting aspects of publicly funded library services. This workshop, led by expert facilitator Dr. Ken Haycock, will be informative, fun and useful for new and seasoned trustees alike.

Speaker: Dr. Ken Haycock
Senior Partner
Ken Haycock & Associates

Convenor: Sally Gibson
Vice-Chair, NVDPL Board
President, BCLTA

9:00 a.m. - 4:30 p.m.

T2 Self-Service: Fears, Pitfalls, and Benefits

What the library world has been dreaming of for decades is finally here! No, not 100% use by all our citizens, but an automated way of materials management. Now, with the development of self-service check-out and check-in combined with automated sorting for library material, a new way of handling thousands of items annually is possible. While self-service is possible using barcode technology, it is really the adoption of RFID (Radio Frequency Identification) used for many years in the retail and warehouse industry that will see libraries radically alter

the way we manage materials flow. Come out to this session to hear how large and small library operations have handled introducing this change into their practices and to their staff, as well as an industry representative's view of this technology and its challenges and opportunities.

Speakers: Jill Jean
Director of Central
Seattle Public Library

Caro O'Kennedy
Library Manager, Northwest
Fraser Valley Regional Library

Vicki Terbovich
Technology Officer
Maricopa County Library District

Mark Frich
Chief Executive Officer
Tech-Logic

Convenor: Corinne Durston
Director of Branches -West
Vancouver Public Library

Sponsors: Tech-Logic
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9:00 a.m. - 4:30 p.m.

T3 Keeping Up with the Quickening Pace: Maintaining a Balance Between Home and Work

As the mode of written communication has progressed from scrolls to e-mails, so has the pace of life quickened with all the resultant demands on our time and attention. In this workshop, we examine the strengths of participants and look at how those strengths can be applied to maintain a balance in our lives between home, career, health, personal growth, and recreation. We end with time



to set realistic goals that bring us closer to a more grounded existence. Be prepared for an interactive and fun-filled session.

Speaker: Louise Pohl
Principal
Learning Works

Convenor: Deb Thomas
Chief Librarian
Nelson Municipal Library
CE Chair, BCLA

9:00 a.m. - 12:00 noon

T4 Rip. Mix. Feed. Social Software for Librarians

This hands-on workshop will explore the use of relatively simple “social software” tools, with special emphasis on how they are already supporting the work of librarians. Participants will use an RSS reader, post on weblogs, edit and create collaborative wiki pages, swap resources with social bookmarking tools, and go wild with digital images. These disparate media will be wrapped up tightly through the magic of RSS. It promises to be fast, chaotic, and unpredictable – but, hopefully, some big-time webloggaphonic fun will be had by all.

(Please note: This session will be held in the computer training lab at Burnaby Public Library’s Kingsway Branch.)

Speaker: Brian Lamb
Project Co-ordinator
Office of Learning Technology
University of British Columbia

Convenor: Suzanne Ottewell
Reference Librarian
Langara College
Education Coordinator, ALPS

10:00 a.m. - 12:00 noon

T5 Establishing a Foundation – The Right Strategy for your Library?

As libraries are faced with the increasing pressure to fundraise, the topic of forming or joining a foundation inevitably arises. What are the benefits of this strategy and what are foundations all about? Join a panel representing a variety of viewpoints for a comprehensive look at whether a foundation is a viable strategy for your library.

Speakers: Larry Little
Chief Librarian
Penticton Public Library

Helen Davies
Former Board Chair, WVML Board
Former Member, WVML Foundation

Barney Ellis-Perry, B.A., C.F.R.E.
Strategic External Relations Officer
Land & Building Services
University of British Columbia

Convenors: Kathryn Nokony
Trustee, PMPL Board
Treasurer, BCLTA

Greg Buss
Chief Librarian
Richmond Public Library

Sponsors: InterLINK
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1:00 p.m. - 4:30 p.m.

T6 Trustees’ Open House

This workshop offers an open house discussion and strategy forum for public library trustees, led by the BCLTA executive. The session will provide an early opportunity



in the busy conference schedule to meet other trustee delegates, find out what issues other library boards are working on, and discuss strategies and ideas with your colleagues from around the province. It is also an opportunity to meet candidates running for election to the BCLTA executive, and discuss issues you would like to raise at the AGM (scheduled for Sunday, April 24, 8:30 a.m. to 10:30 a.m.). We look forward to meeting you!

Facilitator: Sally Gibson
Vice-Chair, NVDPL Board
President, BCLTA

Convenor: Shannon Daub
Vice-Chair, VPL Board
Director, BCLTA

1:00 p.m. - 4:30 p.m.

T7 **Teaching and Learning with the Brain in Mind**

Recent brain research has important implications for all of us involved in working, learning, training, leading and parenting. Participants in this workshop will discuss answers to the following questions: What are the implications of brain research for training students and new staff? How can we learn in a mindful way rather than just memorize information? Why are memory and emotions so closely tied together? Why is rapid change so difficult for people? What happens in the brain that causes downshifting and how can we prevent it? Why is a person's EQ (Emotional Intelligence Quotient) 4 times as accurate in predicting the person's success in life as the IQ (Intelligence Quotient)? How can a person increase his or her emotional intelligence? How can we create a brain-friendly environment in our libraries and homes? This non-technical, interactive, and hands-on presentation

promises to be interesting and practical.

Speaker: Bob Aitken
Education & Training Consultant
Centre for Instructional Development
Vancouver Community College

Convenor: Sylvia Roberts
Liaison Librarian, Communication and
Resource & Environmental Management
Coordinator, Information Desk
SFU Library

1:00 p.m. - 4:30 p.m.

T8 **Books for Babies**

In September 2005, a Books for Babies program will be launched across the province. Join Rhian and Janice as they describe the reasons for funding such a program, the funding sources, how the program will roll-out, as well as the public library's role and suggestions for how local libraries can gain community buy-in for the program.

Speakers: Janice Douglas
Director of Youth Services and Programming
Vancouver Public Library

Rhian Piprell
Deputy Director
Coquitlam Public Library



5:00 p.m.

E1 **Exhibitors' Reception**

Kick off the conference by joining vendors and colleagues for refreshments and a preview of the exhibits hall. No host bar.



Thursday, April 21, 2005

7:00 p.m. Keynote Address:

The Corporation

Joel Bakan is a Professor of Law at the University of British Columbia and an internationally recognized legal scholar. A former Rhodes Scholar and law clerk to Chief Justice Brian Dickson of the Supreme Court of Canada, he has law degrees from Oxford, Dalhousie, and Harvard.

Joel received wide acclaim from his recent book *The Corporation: The Pathological Pursuit of Profit and Power*. In his book, Joel describes a sometimes amusing – and often terrifying – account of an institution's evolution as a legal "person" whose prime directive is to produce ever-increasing profit for its shareholders without legal or moral obligation to the welfare of workers, the environment or the well-being of society as a whole. Joel contends that the corporation is created by law to function much like a psychopathic personality whose destructive behaviour, if left unchecked, leads to scandal and ruin.

Joel also co-produced a documentary called *The Corporation* based on his book. The movie won the Audience Award at the Sundance Film Festival and six other international audience choice awards.

Join us for the 2005 BC Library Conference Keynote Address, which will see Joel Bakan speak about privatization, knowledge, and the role that libraries play in a highly corporate world.

Speaker: Joel Bakan
Professor, Faculty of Law
University of British Columbia

Convenor: Diana Guinn
Chief Librarian
Port Moody Public Library
President, BCLA



8:30 p.m.

E2

Presidents' Reception

BCLA and BCLTA Presidents, Diana Guinn and Sally Gibson, invite delegates to a reception immediately following the Keynote Address. Time to connect with colleagues and renew acquaintances. Desserts and cash bar.



7:45 a.m. - 8:45 a.m.

**E3 First-Timer/New Member/
New Trustee Breakfast**

Join long-time BCLA members, experienced trustees, conference veterans, and the association presidents for a networking breakfast of coffee, muffins, conference tips, prizes, and a special musical guest. This is a ticketed event for conference first-timers, new BCLA members, and new trustees.

8:00 a.m. - 9:00 a.m.



Breakfast in the Exhibits
Sponsored by UBC Library

9:00 a.m. - 10:15 a.m.

**F1 Plenary Session
Water into Wine: Courting
Support through Stories**

Libraries have an edge when it comes to knowing the value of stories. The challenge is in finding ways to use the library's own best stories to "turn water into wine & rocks into gold" (Brian Andreas, *Hearing Voices*). Stories capture snapshots in time. They provide insights into the heart of an organization, what it values, and where it is headed. Join Cathryn as she explores some of the ways successful organizations record, analyze and present narrative evidence for their work. Compelling stories can make the difference when organizations make their case to the public, the local Rotary, funders,

or policy makers. A good story can turn water into wine.

Speaker: Cathryn Wellner
Storytelling Director
Finding Voices

Convenor: Melanie Houlden
Deputy Chief Librarian
Surrey Public Library
Vice-President, BCLA

Sponsor: UVic Libraries

10:15 a.m. - 10:45 a.m.



Refreshments in the exhibits

10:45 a.m. - 12:00 noon

**F2 Libraries Without Walls:
The Provincial Strategic
Plan for Public Libraries**

The Public Library Services Branch strategic plan – *Libraries Without Walls* – was announced by government in November 2004, with funding commitments for initiatives to begin in the 2005/2006 fiscal year. The plan offers a blueprint for shaping the future of public library services for British Columbians. Join Maureen Woods from the PLSB for a progress report on work completed to date and take this opportunity to provide your views or input.

Speaker: Maureen Woods
Director of Library Services
Public Library Services Branch

Convenor: Jim Looney
Manager, Technology & Information Services
Public Library Services Branch



10:45 a.m. - 12:00 noon

F3 Role of Libraries in Canada's Health Infostructure

Join Roma Harris from UWO's Faculty of Information and Media Studies for a discussion of the role of libraries in Canada's health infostructure – in particular, why libraries seem to be off the health policy radar. Roma will also discuss her research findings on health information-seeking in rural communities and the ACT4health research project funded by the Social Sciences and Humanities Research Council of Canada.

Speaker: Roma Harris, PhD
Professor, Faculty of Information and Media Studies
University of Western Ontario

Convenor: Rhian Piprell
Deputy Director
Coquitlam Public Library
Director, BCLA

10:45 a.m. - 12:00 noon

F4 Pathfinders: A Navigational Tool Through the Library

Once students reach the post-secondary level, it can be assumed that they are capable of, and may even prefer, independent learning. Learning to use the library is no different for them than any other form of scholarship. To meet the needs of the independent learner, academic libraries have developed pathfinders. Pathfinders, guides, hand-outs, etc., are the terms libraries use to define the short manuals produced to meet the needs of independent learners. In this session, pathfinders from various

post-secondary academic institutions will be analyzed, followed by a scrutinization of the pros and cons of various features of pathfinders. Guidelines will be provided for making pathfinders that meet the needs of particular colleges and universities. An assortment of means for the distribution of pathfinders will be discussed. Finally, how to evaluate the usage and continued value of pathfinders will be examined.

Speaker: Laurie Prange
Reference and Inter-Library
Loans Librarian
Yukon College Library

Convenor: Carla Graebner
Liaison Librarian, Economics, Archaeology
and Government Information
SFU Library

10:45 a.m. - 12:00 noon

F5 Libraries and Libel Lawsuits

In October 2004, the BC government amended the Libel and Slander Act to create a legal immunity for libraries that distribute materials which are subject to a claim of defamation. Find out how this vital new protection for library collections came about and what it means both for libraries in BC and for freedom of expression. And find out why the real winner from this legislative change is the public, who'll be able to continue to access controversial materials.

Speaker: Dr. Ann Curry
Associate Professor, SLAIS
University of British Columbia

Convenor: Heather DeForest
Recent Graduate, SLAIS
University of British Columbia

Sponsor: IFC



10:45 a.m. - 12:00 noon

**F6 Fear and Loathing:
Working Successfully with
Students Aged 12 and Up**

Teens can intimidate even the most experienced and professional of librarians. But they are our patrons, valuable community members, intelligent and sensitive individuals, and our future leaders – and we need to ensure that we provide them with the services and tools that will help them as they continue through school and into the workforce. In this practical and interactive session, participants will explore the developmental and behavioural characteristics of this age group. Strategies and techniques will be presented to help library trainers deal with specific challenges both in a classroom as well as in a library training setting.

Speakers: Janet Wynne-Edwards
Retired Children's Librarian

Sue Teahan
Children's Librarian
Vancouver Public Library

Convenor: Gail Thomson
Children's Librarian
Vancouver Public Library
Vice-Chair, YAACS

Sponsor: YAACS

10:45 a.m. - 12:00 noon

**F7 Shared Access Between
Libraries to an eBook Collection**

The Consortium of Ontario Libraries' shared netLibrary eBooks collection (OCLC Canada) allows library users access to more

resources than an individual library can afford on its own. Partners can save money on maintenance, circulation, warehousing, and deselection – and the resources are available 24/7 remotely. Join Barbara as she discusses the SOLS's experience with this shared resource.

Speaker: Barbara Franchetto
Director, Resource Sharing
Southern Ontario Library Service

Convenor: Nigel Long
Library Services Consultant
OCLC Canada – West

Sponsor: OCLC

10:45 a.m. - 12:00 noon

**F8 Ain't on the G&M
Bestseller List**

– or “The Fast and Furious”! Members of the BCLA Intellectual Freedom Committee and other librarians committed to building diverse collections in public libraries will give an introduction to the value of seeking quirky, less-mainstream and less-hyped materials for our patrons. After a brief presentation about local, independent, and alternative sources for materials, more than 30 books, DVDs and other items will be introduced at breakneck speed! Can enthusiastic librarians hold themselves to a 90-second review per item? None of these materials will appear on a bestseller list or as an Oprah pick, but you are certain to find something intriguing for your patrons or yourself. Publishing and distribution information for specific items, and more general information about sourcing materials will be available.



Facilitators: Barbara Jo May
Branch Head, McGill Branch
Burnaby Public Library

Janis McKenzie
Branch Head, Hastings Branch
Vancouver Public Library

Other: Other members of the IFC and librarians interested in collections may also speak.

Sponsor: IFC

12:00 noon - 2:00 p.m.



Lunch in the exhibits

Sponsored by Canadian
Video Services

2:00 p.m. - 5:00 p.m.

F9 Secrets of Positive Networking

A.K.A. How to tell your stories and build stronger relationships with your community.

Most people don't enjoy networking. Authors Gayle Hallgren and Judy Thomson, using their trademarked seven-step training program (N.E.T.W.O.R.K.), will help you 'find the joy' in networking. Learn the philosophy of Positive Networking, how to develop a great introduction, the power of your own stories, and discover new ways to build even stronger relationships with all your stakeholders.

Speakers: Judy Thomson
Chief Operating Frog
The Frog & Prince Networking Corporation

Gayle Hallgren-Rezac
Chief Marketing Frog
The Frog & Prince Networking Corporation

Convenor: Jeff Conatser
VP Sales
Affinisys

2:00 p.m. - 5:00 p.m.

F10 Building Trustee Leadership

When it comes to BC's public library boards, what does effective, ethical and strong leadership look like? How do we engage in clear decision-making in partnership with our senior library staff? How can trustees ensure we understand the many trends and forces shaping public libraries and how they play out in our local communities? What are the key ingredients in policy development and strategic planning? How do boards appropriately oversee the implementation of strategic plans? What are the roles and responsibilities of individual board members in these processes?

Speakers: Maureen Woods
Director of Library Services
Public Library Services Branch

Sally Gibson
Vice-Chair, NVDPL Board
President, BCLTA

Wendy Newman
Past-President
Canadian Library Association

Lawrence Lavender
Trustee, Creston Public Library Board
Vice-President, BCLTA

Convenor: Shannon Daub
Vice-Chair, VPL Board
Director, BCLTA

2:00 p.m. - 3:15 p.m.

F11 Reaching Out to High Schools

In the fall of 2004, the Greater Victoria Public Library and Vancouver Public Library began similar pilot programs to reach out to high school students within their library systems'

continues on p. 22

Registration Information

Member Information:

Please indicate if you are a member of BCLA or BCLTA. Include your personal membership number or institutional number if registering for the Institutional Sampler. Except where registering as an Institutional Sampler, only one person may attend under an Institutional membership.

Registration Fee:

Choose one category only. Member rates apply to BCLA members and BCLTA members. Registration must be received in the BCLA office by 4:00 p.m. April 15, 2005; After this date please register on site.

Full Package Fee:

Includes conference sessions on Friday and Saturday; breakfast and lunch on Friday and Saturday; Exhibitors' Reception, Keynote Address and Presidents' Reception on Thursday; and awards reception on Friday.

Pre-Conference Workshops:

Thursday sessions must be paid for in addition to conference attendance. Where indicated, the fee for Thursday includes lunch.

If you are just at the conference for a Pre-Conference workshop, please consider staying for the Exhibitors' Reception, Keynote Speaker and Presidents' Reception. Tickets for the evening are \$25.00.

Friday Only:

Fee includes Friday sessions, breakfast, coffee and lunch in the exhibits and awards reception.

Saturday Only:

Includes Saturday sessions, coffee and lunch in the exhibits (breakfast available at AGM).

Exhibits Only:

Includes access to the exhibits Thursday, Friday, and Saturday.

Institutional Sampler:

If your organization has an institutional membership, you may send a number of individuals, one per session, for this rate. Fee includes one breakfast and lunch on Friday and Saturday.

Registration Credit:

Session speakers and convenors may deduct \$50 from the registration fee per session they are involved in. Persons who volunteer for four hours at the conference may deduct \$50 from their registration fee. Full-time students at SLAIS or in a library technician program who volunteer will receive a "time for time" credit at the conference. Volunteer credits are not transferable.

Students:

Those registering as a student must be registered as a full-time student at an educational institution. Students must be BCLA members to claim the student discount.

Confirmation:

Registration will not be confirmed prior to the conference. If you have any questions or concerns regarding your registration, please contact the BCLA office.

Refunds / Cancellations:

No registration fees can be refunded after April 15, 2005.

From scrolls
to eBooks



the story continues...

Registration Form

April 21 – 23, 2005

Hilton Vancouver Metrotown

Burnaby, BC

Please indicate sessions you will attend.

Selection does not guarantee admission. You can also register online at [http:// www.bcla.bc.ca/conference](http://www.bcla.bc.ca/conference)

Pre-Conference:

Q T1 \$150*

Q T2 \$100*

Q T3 \$160*

Thursday, April 21, 2005

Q T4 \$50

Q T5 n/c*

Q T6 n/c*

Q T7 \$80*

Q T8 \$50*

*lunch included

Conference:

Q F1

Q F2

Q F3

Q F4

Q F5

Q F6

Q F7

Q F8

Q F9

Q F10

Q F11

Q F12

Q F13

Q F14

Q F15

Q F16

Q F17

Q F18

Friday, April 22, 2005

Saturday, April 23, 2005

Q S1

Q S2

Q S3

Q S4

Q S5

Q S6

Q S7

Q S8

Q S9

Q S10

Q S11

Q S12

Q S13

Q S14

Q S15

Q S16

Q S17

Social Events:

Q E1

Q E2

Q E3

Q E4

Q E5

Q E6

Member Information

Q I am a new BCLA member, new Trustee, or a conference first-timer.

Member Type: Q Personal Q Institutional Member Number: _____

Name: _____

Organization: _____

Mailing: _____

City: _____ Postal code: _____

Telephone: _____ Fax: _____

Email: _____

Special dietary requirements: _____

Registration Fee: *(circle one category only)*

	Early Bird		After March 18, 2005	
	Member	Student	Member	Student
Full package	\$270	\$150	\$330	\$185
Friday only	\$170	\$95	\$200	\$115
Saturday only	\$140	\$85	\$175	\$100
Sampler	\$275	NA	\$335	NA

See *Registration Information* for included items. **Registration must be received by April 15, 2005.** After this date, please register onsite.

Basic registration:

Non-member registration surcharge (\$100): _____

Pre-conference workshops (Thursday): _____

Social events/Other:

E1 – Exhibitors’ Reception _____ N/C

E2 – Keynote/Presidents’ Reception
(included in full package; \$25 otherwise) _____

E3 – First-Timer/New Member/New Trustee Breakfast _____ N/C

E4 – Awards Reception (included in full
package and Friday only; \$20 otherwise) _____

E5 – BCLTA Trustees Reception (\$15) _____

E6 – Got Dance? (\$15) _____

Exhibits only (\$20) _____

Subtotal _____

Registration Credit (speakers/convenors/volunteers) _____

Total: _____

Method of payment:

Cheque (Payable to BCLA) VISA MasterCard

Name: _____ Card Number: _____

Expiry Date: _____ Signature: _____

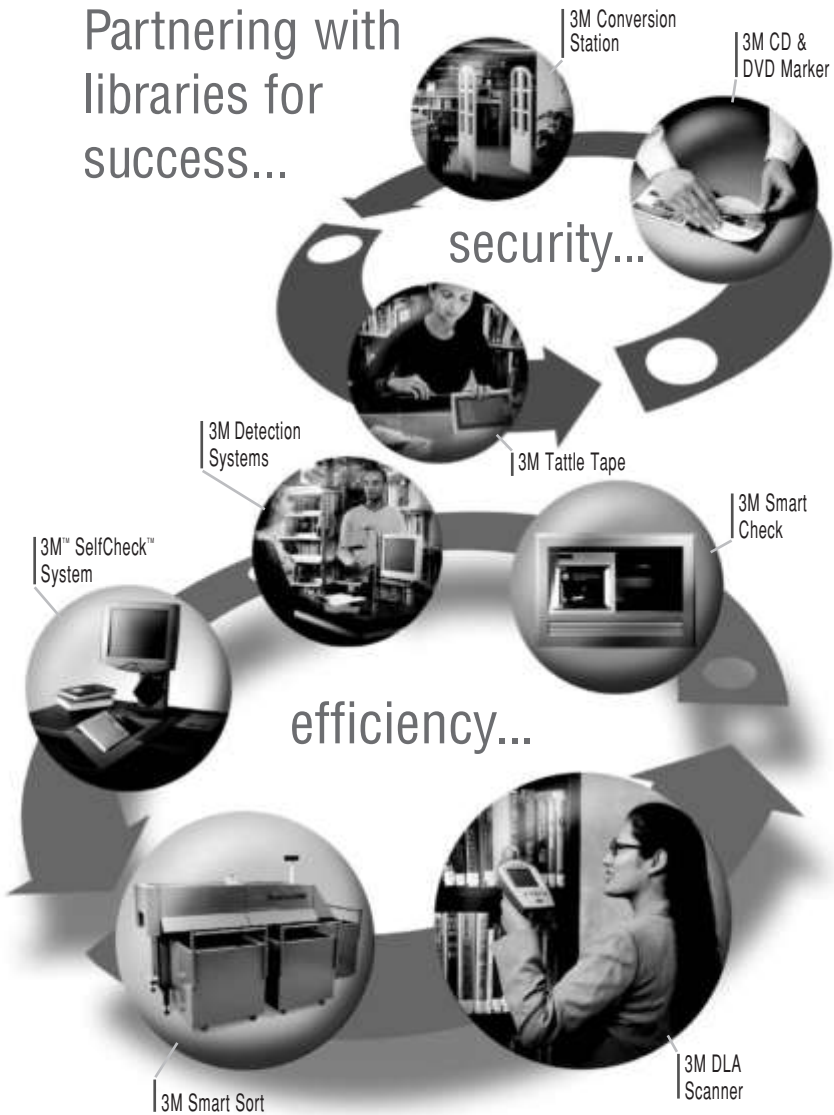
To return form:

Fax: 604-609-0707 (credit card registration only)

Mail: BCLA, 150 – 900 Howe Street, Vancouver, BC V6Z 2M4

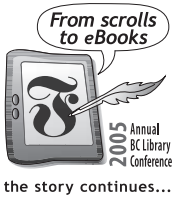
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Conference Hotel Information

The Annual British Columbia
Library Conference
April 21-23, 2005
Hilton Vancouver Metrotown, Burnaby, BC



ROOM	SINGLE RATE	DOUBLE RATE
Deluxe King Room	\$109	\$109
Deluxe Two Queen Room	\$109	\$109
Deluxe One Bed King Suite	\$155	\$155

Please note the following:

- The above rates are guaranteed only until **March 21, 2005**. After this date, the Hotel cannot guarantee that these rates will apply.
- Delegates wishing to extend their stay by one day before and/or after will be honoured with the room rates above.
- Room rates are based on single/double occupancy; thereafter is a \$20 charge for each additional person.
- Hotel rooms are subject to 7% GST and 8% Room Tax.
- 24 hours cancellation notice required for deposit refund.
- Check-in time is 3:00 p.m.; Check-out time is 12:00 noon

To make a reservation, call the hotel directly at 604-438-1200 (or Central Reservations at 1-800-HILTONS) by **Monday, March 21, 2005**. Please be prepared to identify the type and occupancy rate of the room you wish to reserve. Delegates are asked to identify themselves as attendees for the 2005 BC Library Conference and should ask for the conference group rate (group/convention code is **BCL**).

You may also book rooms online at:

https://secure.hilton.com/en/hi/res/choose_dates.jhtml?hotel=YVRVMHF.

Select your arrival and departure dates then under *Special Accounts*, go to *Group/Convention* code and type in: **BCL**. Please note that you cannot book suites online, only rooms (even though suites are listed on the site). To book a suite, please call one of the numbers listed above.

All reservations must be guaranteed and accompanied by a first night room deposit or guaranteed with a major credit card. If you have not received a confirmation within seven days of your reservation, please call one of the numbers listed above to confirm.



catchment area. VPL's target group was grade 9s, while the GVPL's target group was grades 11 and 12. The goal of both initiatives was twofold: put library cards in the hands of the students and increase students' knowledge and awareness of the range of electronic resources available via the public library. Both pilots had a strong emphasis on hands-on instruction. Mary, Thomas, and Anne will describe the set-up, the obstacles, the delivery, and the reception of these initiatives. The final reports from both systems will be discussed.

Speakers Mary Virtue
High School Outreach Librarian
Greater Victoria Public Library

Thomas Long
Young Adult Librarian
Vancouver Public Library

Anne Martin
Children's Librarian
Vancouver Public Library

Convenor: Glenna Reisner
Children's Librarian
Vancouver Public Library
Chair, YAACS

Sponsor: YAACS

2:00 p.m. - 3:15 p.m.

F12 The Akitsiraq Law School Delivery of Distance Library Services to Canada's First Arctic Law School

The development of the Akitsiraq Law School at the UVic Faculty of Law provided an opportunity for Nunavut students to obtain a legal education without having to leave their community. This presentation will weave a story of how the law school developed, all

the way through to a retrospective dialogue about the successes and failures of delivering library services for the program. Serena will also provide discussions on broader issues such as information literacy and outreach of library services, marketing of services to Akitsiraq faculty, who are located across Canada, building partnerships with local libraries, and the non-traditional role of a librarian overseeing this type of distance library program.

Speaker: Serena Ableson
Akitsiraq Law Librarian
Priestly Law Library, Faculty of Law
University of Victoria

Convenor: Neil Campbell
Associate Professor of Law and Law Librarian
Priestly Law Library, Faculty of Law
University of Victoria

2:00 p.m. - 3:15 p.m.

F13 What the Future Holds: Issues and Trends Impacting Cataloguers

Although reference librarians probably think they dodged a 623.455 when they started working the public information desk, what could be more important to answering a reference question than accurate and effective resource description? Let's face it, if not for cataloguers and indexers, we'd all be wandering aimlessly through our stacks, looking for that big purple book with the green spine lettering. But we're not. Thanks to treasures like descriptive cataloguing and indexing, subject analysis, and our cataloguing departments and indexing services, we can actually find what we need on our shelves and online. Join new SLAIS faculty member Joseph Tennis as



he discusses some of the issues and trends – such as emerging and expanding metadata standards and data models and empirical and theoretical evaluation of subject analysis work – that are impacting our cataloguing departments and indexing services and, by extension, our patrons.

Speaker: Joseph T. Tennis
Assistant Professor, SLAIS
University of British Columbia

Convenor: Nancy Stuart
Technical Services Librarian
UVic Libraries

Sponsor: BCCATS

2:00 p.m. - 3:15 p.m.

F14 Human Rights in the Workplace

Employers, trustees, managers, and staff normally seek positive and equitable workplace practices in libraries. Human rights concepts, definitions and principles are constantly evolving. This session will cover the scope and application of human rights legislation in the workplace, and introduce some emerging issues and trends. Learn the legal definitions of discrimination and harassment, and concepts and principles around duty to accommodate obligations. There will also be information about preventative strategies to ensure management decisions are in keeping with the B.C. Human Rights Code and foster a healthy and respectful work environment in your library.

Speaker: Susan O'Donnell
Executive Director
B.C. Human Rights Coalition

Convenor: Barbara Jo May
Branch Head, McGill Branch
Burnaby Public Library

3:15 p.m. - 3:45 p.m.



Refreshments in the exhibits

3:45 p.m. - 5:00 p.m.

F15 Transition from Print to e-Journals: Academic Library Perspectives

The transition from print to electronic journals has been one of the shaping factors in collection management in academic libraries over the past five years. This migration has touched on virtually all aspects of collections work, including budgeting, relationships with publishers and serials agents, access and cataloguing, staffing in acquisitions and collections, faculty relations, and linking and management of e-journals. The presenters will discuss developments in this area from the perspectives of small, medium and large academic libraries; compare local experience to that of other regions; provide a preview of the open source serials management software being developed by the Council of Prairie and Pacific University Libraries; and look ahead to future challenges.

Speakers: Gwen Bird
Head, Collections Management
SFU Library

Kim Isaac
Director of Library Services
UCFV Library

Kevin Stranack
Consortial Support Librarian
Council of Prairie & Pacific University Libraries

Convenor: John Durno
Project Coordinator
BC Electronic Library Network

Sponsors: EBSCO
ALPS



3:45 p.m. - 5:00 p.m.

F16 Serving BC's Multicultural Communities

British Columbia's Lower Mainland libraries have met with many trials and tribulations in designing ways to serve their diverse multilingual communities. This session will bring you up to date on the successes or failures of past BCLA initiatives, discuss InterLINK's proposals for future cooperative action, and describe the different approaches currently taken by Fraser Valley, Surrey, and Richmond public libraries, such as conversation circles, partnerships with community groups, outreach to immigrants, and more.

Speakers: Barbara Buxton
Community Services Librarian
Port Moody Public Library

Ada Con
Diversity Services & Programming Coordinator
Fraser Valley Regional Library

Karen Harrison
Director
Coquitlam Public Library

Convenor: Leslie Utsunomiya
Adult Services Coordinator
Coquitlam Public Library

Sponsor: ACDC

3:45 p.m. - 5:00 p.m.

F17 The USA Patriot Act and Personal Privacy

Spring 2004 brought the startling revelation that the USA Patriot Act could be used by the American government to access personal information on Canadians stored in the US or stored or accessible by American

corporations in Canada. The BC Information and Privacy Commissioner opened an inquiry to which 500 individuals and organizations responded. What were the recommendations of the Commissioner? What has been done towards implementation? What are the implications for personal privacy in BC, Canada, and internationally? What is the impact on libraries? What should libraries be doing in response?

Speakers: Micheal Vonn
Policy Director
BC Civil Liberties Association

Brian Campbell
Director of Systems and Special Projects
Vancouver Public Library

Darrell Evans
Executive Director
BC Freedom of Information and
Privacy Association

Convenor: Deborah Hutchison
Training Librarian, Virtual Library
Vancouver Public Library
Co-Chair, IPC

Sponsor: IPC

3:45 p.m. - 5:00 p.m.

F18 Community Development: The Basics

We've all heard the term Community Development and many of us do this work as part of our jobs. But what does the term mean exactly? Would a better understanding of the key ingredients and benefits improve the way libraries impact the community? During this experiential workshop, learn about the key principles underlying community development, using real life examples and exploring best practices. You will learn about the community development



process, working with traditional and non-traditional partners, mapping your community and how the library can connect with various populations.

Speaker: Anne K. Morrison, MSW, RSW
Consultant/Trainer/Community Developer
Anne K. Morrison Consulting Ltd.

Convenor: Melanie Houlden
Deputy Chief Librarian
Surrey Public Library
Vice-President, BCLA



5:00 p.m. - 7:00 p.m.

E4 Awards Reception

Join colleagues and BCLA and BCLTA Board members for our annual celebration of the best and brightest! Wonderful food and a chance to honour this year's recipients makes this an event not to miss.

Sponsored by Micromedia ProQuest



7:00 p.m. - 8:30 p.m.

E5 BCLTA Trustees' Reception

Join us for this opportunity to meet and mingle with your public library colleagues, hosted by the BC Library Trustees' Association. Meet new people, network, and catch up with friends and colleagues. Hors d'oeuvres will be served. Cash bar.



8:30 p.m. - 12:30 a.m. (-ish)

E6 Got Dance?

After a day of sessions, networking, and serious learning, join colleagues and new/old friends for drinks, dancing, and light snacks at the conference's most popular social event. Price: \$15/person (includes snacks; cash bar).



Conference Sessions Saturday, April 23, 2005

8:00 a.m. - 9:00 a.m.



**ALPS/YAACS/Interest
Group meetings**

9:00 a.m. - 10:00 a.m.



**BCLA Annual
General Meeting**

Speak up! Get involved! Join your colleagues at BCLA's Annual General Meeting and meet the new executives.

A continental breakfast will be served.

10:15 a.m. - 10:45 a.m.



Refreshments in the exhibits

10:45 a.m. - 12:00 noon

**S1 A Tale of Two Cities Supporting
Distance Learning:
The BC Open University
and Athabasca
University Experiences**

The number of institutions delivering distance education programs is growing tremendously and online education programs have become mainstream. Providing accessible and relevant resources to distance learners is essential to delivering a successful distance education program. Academic libraries are responding by establishing digital libraries that provide distance learners with a wide range of electronic resources and library services. Both the BC Open University's Virtual Library Collection and Athabasca University's Digital Reading Room are digital libraries built on this premise,

offering e-course reserve systems and learning objects repositories that address making course materials and learning resources more accessible, sharable, discoverable, and reusable. Corey and Tony will discuss the rationale, benefits, and technology behind their services, tips for developing and managing e-reserve systems and learning objects repositories, as well as ideas on how to integrate these systems into virtual learning environments like WebCT.

Speakers: Corey Davis
Academic Liaison and Systems Librarian
BC Open University

Tony Tin
Electronic Resources Librarian
Athabasca University

Convenor: Bill Nadiger
Reference Librarian
BCIT Library
Chair, ALPS

Sponsors: Mergent
ALPS

10:45 a.m. - 12:00 noon

**S2 Mapping the Treasures:
Free eBook Collections**

There is a veritable treasure trove of electronic resources freely available on the Web in the form of ebooks. Do you know what free ebook collections are available beyond the well-known Project Gutenberg? How can you best make these collections available to your patrons? How might you integrate free ebooks into your existing collection using your OPAC, a subject page, or a metasearch tool? Naomi and Rosie will examine what some libraries are doing to manage free ebooks and what their library decided to do in order to promote and enhance access to these valuable collections.



Conference Sessions Saturday, April 23, 2005

Speakers: Naomi Eichenlaub
Librarian
Royal Roads University Library

Rosie Croft
Librarian
Royal Roads University Library

Convenor: Julie Backer
Librarian, Technical Services
West Vancouver Memorial Library
Member, Conference Planning Committee

10:45 a.m. - 12:00 noon

S3 Test-Driving DAISY: New Formats in Digital Talking Books

In March 2002, a worldwide consortium of talking book libraries adopted the DAISY 3 (Digital Accessible Information SYstem) standard as the format for recording and producing digital talking books. This standard gives people with print disabilities an enhanced reading experience, such as the ability to navigate easily from section to section and to add multiple bookmarks, which were difficult to do in analog cassette tapes. Join staff from the Surrey Public Library and Vancouver Public Library as they describe their experiences in introducing digital talking books (DAISY CDs and MP3 CDs) and digital talking book players. Topics of discussion include collection development, cataloguing of the new formats, and training implications for staff and patrons.

Speakers: Desiree Baron
Branch Head, Outreach Services
Vancouver Public Library

Tanya Thiessen
Manager of Special Needs Services
Surrey Public Library

Linda Woodcock
Head, Cataloguing Division
Vancouver Public Library

Iwona Mandera
Acting Manager of Special Needs Services
Surrey Public Library

Convenor: Janet Ritchey
Coordinator of Home Library Service
Burnaby Public Library

10:45 a.m. - 12:00 noon

S4 Here Come the Babies: Low-Tech, No-Fuss Programming Ideas for Your Youngest Patrons

Join BPL Children's Librarians Tess and Kathryn as they discuss various ways to do effective outreach to babies and their parents. They will share their "less is more" babytime ideas that keep parents coming back. As well, learn how to deal with the "make your baby smart" product frenzy, meet patron demand, and still offer programs that are developmentally sound. Participants are asked to bring their own ideas – and their singing voices. Whether you are a seasoned Babytimer or a reluctant newbie, this session will boost your repertoire and calm your first-time jitters.

Speakers: Tess Prendergast
Children's Librarian
Burnaby Public Library

Kathryn Lee
Children's Librarian
Burnaby Public Library

Convenor: Lysanne Fox
Branch Head, South Hill Branch
Vancouver Public Library

Sponsor: YAACS



10:45 a.m. - 12:00 noon

**S5 Branding Your Library:
Does This Really Raise
Usage and Loyalty?**

Can libraries, like The Gap or Zellers, use branding as a strategy? What is your library's core business? How do your users see you? What do you want to be remembered for? These are some of the questions that will be addressed at this session on branding: how your institution is perceived in the minds of its users. Lesli and Dace will share their experience from both the corporate and library world as they discuss the above questions and give ideas and examples of approaches that can be taken to market your services and brand your name in your community. Adopting a brand is easy: staying true to it, in every aspect of service from graphics to collections, is more difficult. This presentation will help you get started on creating and managing your patrons' perception and experiences of and with your brand and services.

Speakers: Lesli Boldt
Manager of Marketing and Communications
Vancouver Public Library

Dace Beggs
Head Librarian, Cambie Branch
Richmond Public Library

Convenors: Suzanne Ottewell
Reference Librarian
Langara College

Ann Fowler
Business and Economics Librarian
Vancouver Public Library

10:45 a.m. - 12:00 noon

S6 Lobbying for Libraries

Competition for dwindling government resources never ceases. Any organization that does not lobby, or an organization that does not lobby well, is almost certain to be left out. This seminar will provide you with a government-insider's knowledge of what motivates politicians and bureaucrats. You will also learn how to identify and develop the contacts that influence politicians and bureaucrats.

Speaker: Steve McClurg
Principal
Goal-Oriented Advocacy & Lobbying

Convenor: Sally Gibson
Vice-Chair, NVDPL Board
President, BCLTA

10:45 a.m. - 12:00 noon

**S7 Down the Rabbit Hole:
Public Libraries and
Postmodern Thought**

Have you ever worried that your public library is not as perfect as you think it should be? Have you ever found it difficult to maintain a neutral stance when customers in your library visit pornographic Internet sites? Have you ever worried whether, given all the information available, your answers to reference questions are really correct and complete? In 2004, Penny Grant, Executive Director of the Vancouver Island Regional Library, completed a PhD at James Cook University in Queensland, Australia, in which she considered these and other questions facing today's public librarians.



She concluded that although libraries have moved “from scrolls to ebooks,” they have failed to update the outdated philosophical underpinnings for many of their most strongly held beliefs. This presentation will provide new insights to anyone interested in libraries and librarianship by taking a trip “down the rabbit hole” into the relationship between libraries and postmodern thought.

Speaker: Penny Grant, Ba, BLS, PhD
Executive Director
Vancouver Island Regional Library

Convenor: Edel Toner-Rogala
Chief Librarian
Burnaby Public Library

12:00 noon - 2:00 p.m.



Lunch in the exhibits

2:00 p.m. - 5:00 p.m.

S8 Uncovering the Untold Stories: Storytelling Services for Seniors

No doubt some of the best-buried story treasures live in the minds of the seniors in our communities. Storytelling is one of the best ways to help seniors draw connections between themselves and others around them. The power of storytelling for seniors can assist with healing and staying healthy. How can you help seniors connect with their stories and memories? Cathryn Wellner, Director of Finding Voices and BCLA’s 2005 plenary speaker, is pleased to offer a workshop on how to design a story listening and storytelling program for seniors. Cathryn’s workshop aims to help librarians and others to incorporate storytelling into

outreach programs offered to seniors.

Speaker: Cathryn Wellner
Storytelling Director
Finding Voices

Convenor: Desiree Baron
Head, Outreach Services
Vancouver Public Library

2:00 p.m. - 5:00 p.m.

S9 Open Issues for Trustees

A discussion-focused workshop for public library trustees. Don’t miss this opportunity to bring forward your interests, issues and ideas. BCLTA Directors will be on hand to assist with discussions in small groups and reporting. Meet with fellow trustees, engage in lively discussion, share your wisdom and define best practices.

Facilitator: Sally Gibson
Vice-Chair, NVDPL Board
President, BCLTA

Convenor: Shannon Daub
Vice-Chair, VPL Board
Director, BCLTA

2:00 p.m. - 3:15 p.m.

S10 Opening Access to Scholarly Research

In 2004, BCLA passed a resolution in support of Open Access. Come join a panel of speakers to learn more about what open access to scholarly research is all about, and how it can benefit your library users. The barriers to information access posed by the economics of scholarly publishing will be discussed. The Open Access model



as a possible means of overcoming these barriers will be presented. The benefits of Open Access, for the general public and for academics, will be described. A number of open access projects and initiatives will be presented - including some resources that just might prove useful in your library! Special attention will be paid to OA initiatives in British Columbia and Alberta. There will be plenty of opportunities for questions and discussion.

Speakers: Andrew Waller
Serials Librarian, Collections Services
University of Calgary Library

Hilde Colenbrander
Reference Librarian, Koerner Library
UBC Library

Convenor: Bill Nadiger
Reference Librarian
BCIT Library
Chair, ALPS

Sponsor: ALPS

2:00 p.m. - 3:15 p.m.

S11 ESL – The Background for Acquisitions and Processing

ESL has become big business for libraries. Come and learn from the experiences of Vancouver Public Library and Vancouver Community College. Participants will learn about: collection development – choosing materials, keeping your collection relevant, weeding, current exam standards suppliers – cost, reliability, formats, packaging, cataloguing, and the setting of appropriate levels and tasks.

Speakers: Cathie Perry
Information Services Librarian
Vancouver Community College

Daniela Esparó
Branch Head, Mount Pleasant Branch
Vancouver Public Library

Linda Woodcock
Head, Cataloguing Division
Vancouver Public Library

Convenor: Olivia Craster
Head, Acquisitions
Vancouver Public Library

Sponsor: ACDC

2:00 p.m. - 3:15 p.m.

S12 Linux in the Library

The challenges of providing reasonably priced, secure, stable and long-term technical services to libraries in BC are numerous. But there are ways to minimize the pain and cost and maximize staff and public productivity. The use of Linux/GNU open-source software can help libraries. Whether you're looking at back-end server technology or desktop software for staff and public, there are non-Microsoft alternatives. This session will look at the software and discuss some of the successes and challenges.

Speaker: Joe Zelwietro
Deputy Librarian
Prince Rupert Library

Convenor: Mark Jordan
Acting Co-ordinator, Systems Division
Simon Fraser University Library

2:00 p.m. - 3:15 p.m.

S13 Got Game? Re-Thinking the Value of Video/Online Games

Often seen as a nuisance in libraries, online games are also undeniably compelling



and increasingly popular. Hundreds of thousands of people participate in these games already — and that number seems sure to rise. Most of us assume that these games have little educational value... or may even be dangerous. But new evidence suggests that interactive games may, in fact, be an important learning environment for this generation. Join Mitchell Wade, co-author of the Harvard Business School title *Got Game* and gaming enthusiast Elizabeth Tham as they explore the multi-faceted environment of gaming, including the value of gaming for our society and economy. Who knows, you may even be inspired to “get game” by joining your young patrons as they battle it out on your library’s Internet stations.

Speakers: Mitchell Wade
Chief Executive Officer
CHOICE Humanitarian

Elizabeth Tham
Systems and Technical Services Assistant
Port Moody Public Library

Convenor: Brian Campbell
Director of Systems and Special Projects
Vancouver Public Library

Co-sponsors: 3M

3:15 p.m. - 3:45 p.m.



Refreshments

3:45 p.m. - 5:00 p.m.

S14 **New Approaches to New Audiences: Library Services Beyond the Walls**

Service to those who walk in our doors and traditional programming has been the focus of many past conference programs. But what about the other communities around us who do not turn naturally to our services? Who may not have a library card or know about the library services that could improve their lives? Three librarians from VPL will discuss their experiences connecting with non-library users: The Virtual Library Branch serves those who may never enter a library. What is the impact of Mother Goose outreach programs on mothers and children at risk in the community? Community Development Librarian Annette De Faveri is working in an inner-city community, trying to identify and break down the many barriers that prevent those living in poverty from using our services. This session is intended to start us all thinking about the important work we can do outside of our walls to engage and enrich our communities’ well-being.

Speakers: Jane Cobb
Mother Goose Co-ordinator
Vancouver Public Library

Deborah Hutchison
Training Librarian, Virtual Library
Vancouver Public Library

Annette De Faveri
Community Development Librarian
Vancouver Public Library

Convenor: Corinne Durston
Director of Branches - West
Vancouver Public Library



3:45 p.m. - 5:00 p.m.

S15 Building Green Libraries

Thinking about building or renovating your library? Curious about the “green building” trend? What is LEED accreditation? In the last five years, sustainable building design and construction has become a reality in North America, as a way to reduce energy in accordance with the Kyoto Protocol commitment. British Columbia has emerged as a leader in green building expertise. Surrey Public Library’s Semiahmoo Branch is the first LEED (Leadership in Energy & Environmental Design) certified library building in Canada. Join SPL’s green building consultant to hear about one library’s experience. Find out what green building guidelines are for both new and retrofitted libraries in British Columbia. Learn some ideas to make your existing library greener. See what has been done to enhance sustainability, with lighting, heating, furnishings and fixtures, and landscaping.

Speakers: Jonathan Rider, MAIBC
LEED Accredited Professional
Musson Cattell Mackey Partnership

Jean McKendry
PhD Candidate, SLAIS
University of British Columbia

Convenor: Beth Barlow
Chief Librarian
Surrey Public Library

3:45 p.m. - 5:00 p.m.

S16 Untangling the Legal Web: Finding Legal Information in B.C.

It’s probably safe to say that many of us library types have – at some point in our careers – woken up in the middle of a nightmare that involved a painfully fruitless search through court rulings, regulations, statutes, and the other countless legal resources that were put on this planet to be both really important and really intimidating. Your sleepless nights are over! Join Katie and Dorothy from the BC Courthouse Library Society as they provide an overview of legal information sources, focusing particularly on current Canadian online resources. Using the website of the B.C. Courthouse Library (BCCLS) as the launch pad, they will explore how librarians can best use these tools to answer legal questions from their patrons. They will also describe what services are offered by BCCLS and how librarians and their users throughout the province can best make use of their services and will highlight some of the sources of free legal advice currently available in B.C.

Speakers: Katie Heung
Librarian
B.C. Courthouse Library Society

Dorothy Cameron
Librarian
B.C. Courthouse Library Society

Convenor: Diane Walker
Supervisor, Corporate Information Centre
Credit Union Central of British Columbia



Conference Sessions Saturday, April 23, 2005

3:45 p.m. - 5:00 p.m.

S17 Graphic Novels for Beginners

When graphic novels first appeared on the comic scene, no one could have guessed that they would become one of the hottest formats to hit library shelves. Really ... comic books in a library? But over the past few years, mainstream readers and critics have begun to acknowledge graphic novels as a legitimate and significant literary form – for adults as well as youth. However, unless you grew up reading comic books and graphic novels, the world of this increasingly popular format can be intimidating, and it can be difficult to know where to begin. If you are now wondering how to start up a graphic novel collection for adults, teens, or children (or are willing to share your own experiences), then join Janis and Thomas of VPL's Graphic Novels Committee who will be talking about getting staff and superiors on board and about strategies for selection, coordinating orders, acquisitions, processing, and heading off problems. David Strutt of Imperial Hobbies will also share his considerable expertise and bring samples.

Speakers: Janis McKenzie
Branch Head, Hastings Branch
Vancouver Public Library

Thomas Long
Young Adult Librarian
Vancouver Public Library

David Strutt
Manager
Imperial Hobbies

Convenor: Kirsten Andersen
Acting Head, Youth Services
Richmond Public Library

Sponsor: YAACS

Sunday, April 24, 2005

8:30 a.m. - 10:30 a.m.



BCLTA Annual General Meeting

Maureen Woods, Director, Public Library Services Branch will join us for continental breakfast, followed by BCLTA's Annual General Meeting. This is your chance to have your say, get involved and vote or run for the BCLTA Executive.



Social Events

Thursday, April 21, 2005
5:00 p.m. – 7:00 p.m.



E1 Exhibitor's Reception

Kick off the conference by joining vendors and colleagues for refreshments and a preview of their booths. No host bar.

Thursday, April 21, 2005
8:30 p.m. (following Keynote Address)



E2 Presidents' Reception

BCLA and BCLTA Presidents, Diana Guinn and Sally Gibson, invite delegates to a reception immediately following the Keynote Address. Time to connect with colleagues and renew acquaintances. Desserts and cash bar.

Friday, April 22, 2005
7:45 a.m. – 8:45 a.m.



E3 First-Timer/New Member/New Trustee Breakfast

Join long-time BCLA members, experienced Trustees, conference veterans, and the association presidents for a networking breakfast of coffee, muffins, conference tips, prizes, and a special musical guest. This is a ticketed event for conference first-timers, new BCLA members, and new Trustees.

Friday, April 22, 2005
5:00 p.m. – 7:00 p.m.



E4 Awards Reception

Join colleagues and BCLA and BCLTA Board members for our annual celebration of the best and brightest! Wonderful food and a chance to honour this year's recipients make this an event not to miss.

Friday, April 22, 2005
7:00 p.m. – 8:30 p.m.



E5 BCLTA Trustees Reception

Join us for this opportunity to meet and mingle with your public library colleagues, hosted by the BC Library Trustees' Association. Meet new people, network, and catch up with friends and colleagues. Hors d'oeuvres will be served. Cash bar.

Friday, April 22, 2005
8:30 p.m. – 12:30 a.m.(-ish)



E6 Got Dance?

After a day of sessions, networking, and serious learning, join colleagues and new/old friends for drinks, dancing, and food at the conference's most popular social event. Price: \$15/person (Includes snacks. Cash bar).



Business Meetings

YAACS Annual General Meeting

Saturday, April 23, 2005

8:00 a.m. – 9:00 a.m.

ALPS Annual General Meetings

Saturday, April 23, 2005

8:00 a.m. – 9:00 a.m.

Interest Group Meetings

Saturday, April 23, 2005

8:00 a.m. – 9:00 a.m.

BCLA Annual General Meeting

Saturday, April 23, 2005

9:00 a.m. – 10:15 a.m.

Continental breakfast served

BCLTA Annual General Meeting

Sunday, April 24, 2005

8:30 a.m. – 10:30 a.m.

Continental breakfast served



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Visit. Connect. Succeed.

Join OCLC Canada at BCLA Booth 7 to find out how WorldCat and OCLC Canada services can help you expand your library's success.

Learn more about OCLC Canada services, such as:

- NetLibrary eBooks and audiobooks
- CONTENTdm for digital collections
- QuestionPoint virtual reference
- OCLC cataloguing
- Canadian digital studio

Drop in for a FREE breakfast, and learn how OCLC Canada can help you use the Web to connect searchers with your library services.

OCLC Canada Breakfast:

Update on Open WorldCat, eBooks and virtual reference
Friday, April 22 • 7:45 – 8:45am
Baccarat Room, Hilton Vancouver Metrotown

Register for the breakfast at canada@oclc.org



OCLC Canada

www.oclc.org/ca/